

Site Name:

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SBHC.Program@odhsoha.oregon.gov www.healthoregon.org/sbhc

## **Certification Verification Review Tool**

Reference: Oregon School-Based Health Centers Standards for Certification, Version 4

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact the School-Based Health Center (SBHC) Program at <a href="mailto:sbhc.program@odhsoha.oregon.gov">sbhc.program@odhsoha.oregon.gov</a> or 503-798-2852 (voice). We accept all relay calls.

Date:

| Site Staff:   | SP                   | O Staff:           |
|---|----------------------|--------------------|
| This Certification Verification Site Visit  ☐ Initial on-site verification review ☐ On-site verification review with ☐ On-site verification review with ☐ Administrative review of complete | notice<br>out notice |                    |
| ☐ Transfer of medical sponsor   | iance at request     |                    |
| ☐ Transfer of location  |                      |                    |
| Waiver(s) in place at time of review:   |                      |                    |
|   |                      |                    |
| Sec   | tion A: Certificatio | n Process          |
| Certification Standard  | Compliant?           | Comments           |
| A.2.a: At least 1 person from an SBHC must attend SBHC orientation,   | YES                  |                    |
| provided by the program, within 1 year of approval of certification app   | ☐ NO                 |                    |
| Se  | ction B: Sponsoring  | g Agency           |
| Certification Standard  | Compliant?           | Comments           |
| B.1.a: SBHC sponsoring agency/ies provides:   |                      | Sponsoring agency: |
| ☐ Staffing  | ☐ YES                |                    |
| ☐ Medical oversight   |                      |                    |
| ☐ Liability insurance   | ∐ NO                 |                    |
| <ul><li>☐ Billing support</li><li>☐ Space</li></ul>   |                      |                    |
| _   |                      |                    |

As of August 2022 Page 1 of 24

| Section B: Sponsoring Agency   |            |   |
|--|------------|---|
| Certification Standard   | Compliant? | Comments  |
| B.1.b: Medical sponsor has:  | ☐ YES      | SBHC medical sponsor:   |
| <ul><li>Ownership of medical records</li><li>Medical oversight</li></ul>   | □ NO       |   |
| B.1.d: All sponsoring agencies must have a signed written agreement        | ☐ YES      |   |
| describing their roles and responsibilities in SBHC operations.            | □ NO       |   |
| B.1.e: Site Coordinator designated, employed by sponsoring agency          |            | Site Coordinator:   |
|  | ☐ YES      | Attended most recent, as applicable:  In-person coordinator meeting (fall)          |
|  | □ NO       | <ul><li>Coordinator webinar (winter)</li><li>Coordinator webinar (spring)</li></ul> |
|  |            | ☐ Present at certification site review  |
| B.1.f: Site Administrator designated, employed by sponsoring agency        | ☐ YES      |   |
|  | □ NO       |   |
| B.1.g: QA Coordinator designated, employed by sponsoring agency            | ☐ YES      |   |
|  | □ NO       |   |
| B.1.h: Medical Director designated, employed by medical sponsoring         |            | Medical director:   |
| agency, licensed to practice (MD, DO, ND, NP) independently in Oregon with | ☐ YES      | Actively involved:  Development of clinical policies and                            |
| population being served  | □ NO       | procedures  |
|  |            | <ul><li>Review of medical records</li><li>Clinical oversight</li></ul>              |
| B.1.i: LPHA designates a Health Department Primary Contact                 | ☐ YES      |   |
|  | ☐ NO       |   |

As of August 2022 Page 2 of 24

|  | <b>Section C</b> : Facil | ity      |
|--|--------------------------|----------|
| Certification Standard   | Compliant?               | Comments |
| C.1.a: Facility meets SBHC definition:   |                          |          |
| <ul><li>Located on school grounds</li></ul>                                      |                          |          |
| <ul> <li>Used exclusively for purpose of</li> </ul>                              | ☐ YES                    |          |
| providing health care,   |                          |          |
| preventative health,   | ☐ NO                     |          |
| behavioral health, oral health and health education services                     |                          |          |
| ORS 413.225  |                          |          |
| C.1.b: Patient Rights &  | □ VEC                    |          |
| Responsibilities and Notice of Privacy   | YES                      |          |
| Practices posted in plain view   | □ NO                     |          |
| 45CFR part 164.520(2)(iii)(B)  |                          |          |
| C.1.c: Facility minimum requirements:  |                          |          |
| ☐ Waiting/reception area   |                          |          |
| ☐ Exam room(s) with sink   |                          |          |
| ☐ Bathroom facility  |                          |          |
| <ul><li>☐ Office area</li><li>☐ Secure record storage area</li></ul>             |                          |          |
| <ul><li>☐ Secure record storage area</li><li>☐ Secure storage area for</li></ul> |                          |          |
| supplies (e.g. medications, lab  |                          |          |
| supplies, vaccines)  | YES                      |          |
| ☐ Designated lab space with sink   | □ NO                     |          |
| (with clean and dirty areas  |                          |          |
| clearly labeled)   |                          |          |
| ☐ Confidential phone (placing  |                          |          |
| confidential phone calls and   |                          |          |
| receiving confidential messages)   |                          |          |
| ☐ Confidential fax (SBHC staff   |                          |          |
| access only)   |                          |          |
| C.1.d: Staff and patient safety  |                          |          |
| observed   | ☐ YES                    |          |
|  |                          |          |
|  | □ NO                     |          |
| Adhanana ta band bassa aba   |                          |          |
| Adherence to hand hygiene observed; and there is adequate soap, paper            | ☐ YES                    |          |
| towels/dryer, water, alcohol-based   | TE3                      |          |
| hand rubs  |                          |          |
|  | ☐ NO                     |          |

As of August 2022 Page 3 of 24

| Section C: Facility  |            |          |
|--|------------|----------|
| Certification Standard   | Compliant? | Comments |
| Each employee with occupational exposure is trained at time of initial assignment to task where occupational exposure may take place | ☐ YES      |          |
| and at least annually thereafter. (OAR 437, Division 2)  |            |          |
| C.1.e: Clinic design and staff practice supports client confidentiality:  One exam room per provider onsite during operational       | ☐ YES      |          |
| hours  | □ NO       |          |
| <ul><li>☐ Sound security</li><li>☐ Sight security</li></ul>  |            |          |
| All members of workforce have been trained on the policies and procedures with respect to protected health                           | ☐ YES      |          |
| information.<br>(45CFR part 164.530(b)(1))   | □ NO       |          |
| C.1.f: Floor plan (to scale) on file with SPO with certification application   | ☐ YES      |          |
|  | □ NO       |          |

As of August 2022 Page 4 of 24

| Section D1: Hours of operations and staffing   |               |                           |  |
|--|---------------|---------------------------|--|
| Certification Standard   | Compliant?    | Comments                  |  |
| D.1.a: SBHC is open/offering clinical services (medical, behavioral and/or oral health) minimum of 3 days/week   | ☐ YES         |                           |  |
| when school in session   | ∐ NO          |                           |  |
| D.1.b: SBHC is open at least 15 hours/week; with availability for same   | ☐ YES         |                           |  |
| day and scheduled appointments   | □ NO          |                           |  |
| D.1.b.(1): Staffing minimum requirements:  Office/Health/Medical Assistant: 15 hours/week Primary care (MD, DO, NP, ND, PA): 10 hours/week at least 2 days/week Medical, behavioral, or oral health (MD, DO, NP, ND, PA, DMD, EFDA, RDH, RN, LPN, QMHP): additional 10 hours/week At least one licensed medical professional (MD, DO, NP, ND, PA, DMD, EFDA, RDH, RN, LPN, and/or QMHP) onsite each day SBHC is open | ☐ YES<br>☐ NO | Professional licenses:    |  |
| D.1.b.(2): QMHP must be available either onsite or through referral  | ☐ YES         |                           |  |
| D 4 h /2). If we adal in alcohol a class a   | ∐ NO          | M/ha if any wants stars   |  |
| D.1.b.(3): If model includes planned staff time alone during hours of operation, written safety plan with agreement from school, clinic partners and LPHA to provide protection from property loss, HIPAA violations or personal injury  | ☐ YES<br>☐ NO | Who, if any, works alone: |  |

As of August 2022 Page 5 of 24

| Section D1: Hours of operations and staffing                                  |               |  |  |
|---|---------------|--|--|
| Certification Standard  | Compliant?    | Comments   |  |
| Certification Standard  D.1.c: Strategy to ensure youth- friendly environment | Compliant?    | As examples  The Society for Adolescent Medicine identifies seven characteristics critical to providing effective health education and care for adolescents: availability, visibility, quality, confidentiality, affordability, flexibility, and coordination.  Is SBHC open during times that are   |  |
|   | ☐ YES<br>☐ NO | convenient for young people (after-school, during school lunch)? How is this verified (i.e., are youth asked what times work best for them?)  Is the physical space welcoming to young people?  Do providers and staff acknowledge and respond appropriately to the developmental needs of youth?  Is the front desk staff trained on how to welcome youth to the clinic?  Are confidential services for youth available and easily accessible? Are services available that are free or low-cost to youth?  How are SBHC partners (physical, mental/behavioral, and oral health) integrated?  How is the school and SBHC collaborating?  Is there a YAC and what projects are they |  |
|   |               | working on? How often does the YAC meet? Do they meet at a time that is convenient?  Does the SBHC review the Student Satisfaction survey results together and debrief the results?  |  |

As of August 2022 Page 6 of 24

| Section D1: Hours of operations and staffing  |            |  |
|---|------------|--|
| Certification Standard  | Compliant? | Comments                                       |
| D.1.d: Information posted on how to access care outside of clinical hours or when provider not available posted | ☐ YES      | Main entrance:                                 |
| outside main entrance and available via telephone answering or VM system accessible 24/7 on direct phone line.  | □ NO       | After hours telephone answering or VM system:  |
| D.1.e: Hours of operation clearly posted outside clinic entrance  | ☐ YES      |  |
| D.1.f: Electronic and printed materials accurate regarding SBHC services and                                    | ☐ YES      | Examples:                                      |
| hours   |            | SBHC sponsor(s) website(s) SBHC school website |
|   |            | SBHC school district website                   |
|   |            | Social media sites                             |
|   |            | Brochures                                      |
|   |            | Bulletin boards                                |
|   |            | SBHC signage                                   |
| D.1.g: Mechanism to reassign administrative requests, prescription  | ☐ YES      |  |
| refills, clinical questions when provider not available   | □ NO       |  |

As of August 2022 Page 7 of 24

| Section D.2: Eligibility for services   |                       |  |  |
|---|-----------------------|--|--|
| Certification Standard  | Compliant?            | Comments   |  |
| D.2.: All students in the school are eligible for services  | ☐ YES<br>☐ NO         | Describe consent process for students and parents:   |  |
| D.2.a: Students are not denied access to services based upon insurance status or ability to pay   | ☐ YES<br>☐ NO         | What is physical health agency's policy for students with private insurance? No insurance? Confidential visits?  What is mental/behavioral health agency's policy for students with private insurance? No insurance? Confidential visits?  What is dental health agency's policy for students with private insurance? No insurance? Confidential visits? |  |
| D.2.b: Students are not denied access to services based upon race, color, national origin, sex, gender identity &/or gender expression/presentation, religion, immigration status, sexual   | ☐ YES                 |  |  |
| orientation, disability or marital status  D.2.c thru e: SBHC follows minor consent statutes outlined in OARs  Medical and Oral Health – 15 and older may consent  Mental Health and Drug or Alcohol Treatment – 14 and older may consent  Birth control/STI testing and treatment – any age may consent  D.2.f: If needed services are not available onsite, appropriate referral required | ☐ YES ☐ NO ☐ YES ☐ NO |  |  |

As of August 2022 Page 8 of 24

| Section D.3: Policies and procedures  |            |          |  |
|---|------------|----------|--|
| Certification Standard  | Compliant? | Comments |  |
| Policy: Consent for SBHC services (parent/guardian and/or client)   | ☐ YES      |          |  |
|   | □ NO       |          |  |
| Policy: Release of information and/or access to medical records to parents  | ☐ YES      |          |  |
| when requested by parents and/or guardians  | □ NO       |          |  |
| Policy: Method of transmitting billing and other fiscal information to agencies, including the handling of  | ☐ YES      |          |  |
| explanation of benefits (EOB) statements confidential patient visits  | □ NO       |          |  |
| Policy: Emergency procedures (disaster, fire, school violence)  | ☐ YES      |          |  |
|   | ∐ NO       |          |  |
| Policy: Reporting of child abuse and maltreatment   | ☐ YES      |          |  |
|   | ∐ NO       |          |  |
| Policy: Complaint and incident review   | ☐ YES      |          |  |
|   | ∐ NO       |          |  |
| Policy: Parental and/or guardian involvement  | ☐ YES      |          |  |
|   | ☐ NO       |          |  |
| Policy: Coordination of care between  |            |          |  |
| providers with shared clients (physical/behavioral/oral/specialty care) Includes, for example: 2020 PCPCH guide Population Data Management  | ☐ YES      |          |  |
| <ul> <li>Electronic Health Record</li> <li>Complex Care Coordination</li> <li>Test &amp; Result Tracking</li> <li>Referral &amp; Specialty Care Coordination</li> <li>End of Life Planning</li> </ul> | □ NO       |          |  |
| Policy: Continuity of care (when SBHC is closed or client transitioning out of  |            |          |  |
| care)   |            |          |  |
| Includes, for example: 2020 PCPCH guide  • Personal Clinician Assigned  | ☐ YES      |          |  |
| Personal Clinician Continuity   |            |          |  |
| <ul> <li>Organization of Clinical Information</li> <li>Clinical Information Exchange</li> </ul>   | ∐ NO       |          |  |
| <ul> <li>Specialized Care Setting Transitions</li> <li>Planning for Continuity</li> <li>Medication Reconciliation</li> </ul>  |            |          |  |

As of August 2022 Page 9 of 24

| Section D.3: Policies and procedures                                  |            |   |  |
|---|------------|---|--|
| Certification Standard  | Compliant? | Comments  |  |
| Policy: Information sharing between school nurse and SBHC staff       | ☐ YES      | Interview with school nurse and/or school personnel |  |
|   | ☐ NO       |   |  |
| D.3.b: Policies & procedures are reviewed and approved every 2 years. | ☐ YES      |   |  |
|   | □ NO       |   |  |
| Non-discrimination and HIPAA policies are available for review        | ☐ YES      |   |  |
|   | ☐ NO       |   |  |
| D.3.c: Designated Privacy Official                                    | ☐ YES      |   |  |
|   | ☐ NO       |   |  |

As of August 2022 Page 10 of 24

| Section E: Comprehensive Pediatric Health Care   |               |  |
|--|---------------|--|
| Certification Standard   | Compliant?    | Comments   |
| E.1.a: Provides pediatric health care in line with nationally recognized standards of care, including recommendations from the American Academy of Pediatrics Bright Futures guidelines. SBHC providers should refer to Bright Futures to determine age-appropriate levels of service.  AAP Bright Futures | ☐ YES         |  |
| E.1.b: SBHC meets minimum level of comprehensive pediatric health care services - see page 16 and 17 of certification standards  | ☐ YES         | Example:  STD prevention education and treatment occurs onsite. For chlamydia, either:  Doxycycline 100 mg po (twice a day x 7 days)  OR  Azithromycin 1 gm po (single dose) For gonorrhea, either:  Ceftriaxone 500 mg injectable (single dose)  OR  Cefixime 800 mg po (single dose)  STI Screening and Testing available, at a minimum must have ability to collect specimen/sample. Sample may be sent offsite for diagnostic testing.  HIV Screening and Testing available, at a minimum must have ability to collect specimen/sample. Sample may be sent offsite for diagnostic testing. |
| Certification Standards, Table 2: Alcohol & other drug assessment: If not onsite, a written agreement with the outside provider or agency must be in place to provide services and for sharing of information necessary to provide coordinated care.   | ☐ YES<br>☐ NO |  |

As of August 2022 Page 11 of 24

| On-site observation of service delivery. Observations may occur during client intake, clinic flow, sick visits, well visits, etc. Prearranged scheduling of well visits for the reviewer to observe is no longer required or requested. |          |  |
|---|----------|--|
|   | ☐ YES    |  |
|   | □ NO     |  |
|   |          |  |
|   |          |  |
|   |          |  |
|   |          |  |
|   |          |  |
| On-site observation of service delivery. Observations may occur during client intake, clinic flow, sick visits, well visits, etc. Prearranged scheduling of well visits for the reviewer to observe is no longer required or requested. |          |  |
|   | ☐ YES    |  |
|   | □ NO     |  |
|   | <u> </u> |  |
|   |          |  |
|   |          |  |
|   |          |  |
|   |          |  |

As of August 2022 Page 12 of 24

- b. Table 2 specifies the minimum level of comprehensive pediatric health care services that must be available either:
  - On-site: Services are available on-site at the SBHC.
  - AOn-site: Laboratory testing is available on-site as point-of-care testing.
  - (3) On-site: Laboratory must have ability to collect specimen/sample. Sample may be sent offsite for diagnostic testing.

-or-

(4) Referral: Services and laboratory testing available by referral (if not on-site) with system for tracking referrals and follow-up. Referral sources should be youth-friendly, confidential and available regardless of a client's ability to pay. A list of referral sources must be available to the SPO upon request.

Table 2: Comprehensive pediatric health care minimum requirements

| Comprehensive pediatric health care                                  | Minimum level of service required |
|--|-----------------------------------|
| History  |                                   |
| Comprehensive medical histories                                      | On-site                           |
| Measurements   |                                   |
| Height and weight  | On-site                           |
| Body mass index (BMI)  | On-site                           |
| Blood pressure   | On-site                           |
| Sensory screening  |                                   |
| Vision   | On-site                           |
| Hearing  | Referral                          |
| Physical health services   |                                   |
| Comprehensive physical exams   | On-site                           |
| Evaluation and treatment of non-urgent, acute and chronic conditions | On-site                           |
| Medical specialty services   | Referral                          |
| Developmental/behavioral services*                                   |                                   |
| Health assessment**  | On-site                           |
| Assessment of educational, achievement and attendance issues         | On-site                           |
| Developmental assessments  | On-site                           |
| Psychosocial/behavioral assessment                                   | On-site                           |
| Depression screening   | On-site                           |
| Alcohol and other drug screening                                     | On-site                           |
| Alcohol and other drug assessment***                                 | Referral                          |
| Prescriptions for mental health conditions                           | Referral                          |
| Individual, group and family counseling and treatment                | Referral                          |
| Social services assessment and referral                              | Referral                          |

Oregon School-Based Health Centers Certification Verification Review Tool

As of August 2022 Page 13 of 24

| Comprehensive pediatric health care                | Minimum level of service required |
|--|-----------------------------------|
| Oral health services                               |                                   |
| Visual inspection of teeth and gums                | On-site                           |
| Preventive oral health education and counseling    | On-site                           |
| Fluoride supplement prescription                   | On-site                           |
| Comprehensive oral health evaluation and treatment | Referral                          |
| Reproductive health services                       |                                   |
| Reproductive health exam                           | On-site                           |
| Prescriptions for contraceptives <sup>†</sup>      | Referral                          |
| Condom availability <sup>†</sup>                   | Referral                          |
| STI prevention education and treatment             | On-site                           |
| Pregnancy prevention education                     | On-site                           |
| Prenatal care                                      | Referral                          |
| HIV counseling                                     | On-site                           |
| HIV treatment                                      | Referral                          |
| Anticipatory guidance                              |                                   |
| Provision of age-appropriate anticipatory guidance | On-site                           |
| Targeted patient education                         | On-site                           |
| Procedures   |                                   |
| Immunizations                                      | On-site                           |
| Urinalysis   | ▲ On-site                         |
| Hematocrit or hemoglobin                           | ▲ On-site                         |
| Blood glucose                                      | ▲ On-site                         |
| Strep throat <sup>‡</sup>                          | ▲ On-site                         |
| Pregnancy testing§                                 | ▲ On-site                         |
| STI screening and testing <sup>™</sup>             | On-site                           |
| HIV screening and testing                          | On-site                           |
| Tuberculosis testing                               | Referral                          |
| Lead screening and testing                         | Referral                          |
| Dyslipidemia screening                             | Referral                          |

- Behavioral health services include mental health and substance abuse.
- \*\* Health assessments may be completed through a health assessment tool or through documented assessment of health risks and strengths (e.g., physical growth and development, emotional well-being, violence and injury prevention, etc.)
- \*\*\* If not available on-site, a written agreement with the outside provider or agency must be in place to provide services and for sharing information necessary to provide coordinated care.
- SPO recommends on-site access to contraceptives and condoms. Providing access to contraceptives is a clinical best practice recognized by the American Academy of Pediatrics, the Centers for Disease Control and Prevention, and other national and international organizations. However, communities may choose to offer contraceptive services by referral.
- <sup>‡</sup> Rapid
- Urine human chorionic gonadotropin (UHCG)
- □ Chlamydia, gonorrhea, syphilis

As of August 2022 Page 14 of 24

| Section E.2: Immunizations.   |            |   |   |  |  |  |  |  |
|---|------------|---|---|--|--|--|--|--|
| Resource: Oregon Immuniza   |            |   |   |  |  |  |  |  |
| Certification Standards   | Compliant? | Comr  | nents   |  |  |  |  |  |
| E.2.a: SBHC is enrolled in VFC and meeting VFC requirements   | ☐ YES      |   |   |  |  |  |  |  |
|   | ☐ NO       |   |   |  |  |  |  |  |
| E.2.b: Immunization Coordinator designated  | ☐ YES      |   |   |  |  |  |  |  |
|   | □ NO       |   |   |  |  |  |  |  |
| Is storing and providing ALL vaccines routinely recommended by the ACIP?  Spot-check inventory of ALL vaccines as appropriate for ages of students served: Vaccine reports from site; by eligibility and by age | ☐ YES      | □ DTaP □ Flu □ Hep A □ Hep B □ Hib □ HPV □ Meningococcal □ Knows how to order m | ☐ MMR ☐ PCV13 ☐ PPSV23 ☐ Polio ☐ Rotavirus ☐ Tdap ☐ Varicella ening B vaccine |  |  |  |  |  |
|   |            | Access to COVID-19 va   | ccine or storing on-site  |  |  |  |  |  |
| SBHC offers all vaccines each patient is due at every visit (well and sick visits, when clinically appropriate)   | ☐ YES      | Best practice; not VFC requirement  |   |  |  |  |  |  |
| If PUBLIC clinic, is SBHC using protocols as published by Oregon Immunization Program.  | ☐ YES      |   |   |  |  |  |  |  |
| (Local Health Department PE 43)   |            |   |   |  |  |  |  |  |
| SBHC has current VIS for all vaccines offered? VIS is offered to all patients and before vaccine administration.  | ☐ YES      |   |   |  |  |  |  |  |
| Vaccine management guide reviewed & signed annually by  | YES        |   |   |  |  |  |  |  |
| primary & back-up VFC coordinators?   | ☐ NO       |   |   |  |  |  |  |  |
| Review 3 months of refrigerator and freezer daily temperature logs for temperature excursions.  | ☐ YES      | for the day   | prior to administering vaccine or initials recorded for each                  |  |  |  |  |  |
| If temp recording issues, review in 30 days (VFC Standard)  | □ NO       | ☐ Resets data logger dail   | У   |  |  |  |  |  |
| Storage unit(s) currently within appropriate temperature range?   | ☐ YES      | Refrigerator between 2 C a<br>Freezer -15 C or colder; 5 F                      |   |  |  |  |  |  |
| CDUC have a service and the   |            |   |   |  |  |  |  |  |
| SBHC has a continuous tracking thermometer in each refrigerator   | ☐ YES      | ☐ buffered probe  | emp display visible from outside  |  |  |  |  |  |
| and freezer storage unit?   | □ NO       | ☐ display min/max since☐ logging interval every 1                               |   |  |  |  |  |  |

As of August 2022 Page 15 of 24

| Section E.2: Immunizations.   |                   |  |  |  |  |  |  |
|---|-------------------|--|--|--|--|--|--|
| Resource: Oregon Immuniz  | ation Program cus | tomer service center <b>1-800-980-9431.</b>  |  |  |  |  |  |
| Certification Standards   | Compliant?        | Comments   |  |  |  |  |  |
| SBHC has a backup continuous tracking thermometer?                        | ☐ YES             | <ul> <li>digital data logger with temp display visible from outside unit</li> <li>buffered probe</li> <li>display min/max since last checked</li> <li>logging interval every 15 minutes</li> </ul> |  |  |  |  |  |
| Each thermometer has current NIST certificate of calibration?             | ☐ YES<br>☐ NO     | Calibration every 3 years  |  |  |  |  |  |
| Do Not Unplug stickers on storage unit outlets?                           | ☐ YES<br>☐ NO     |  |  |  |  |  |  |
| SBHC submits immunization data to ALERT within 14 days of administration? | ☐ YES<br>☐ NO     | Vaccine Timeliness report from state   |  |  |  |  |  |
| SBHC manages vaccine inventory in ALERT?                                  | ☐ YES             | Vaccine Accounting Excellence Recognition from state   |  |  |  |  |  |
| SBHC uses ALERT to forecast immunizations?                                | ☐ YES<br>☐ NO     |  |  |  |  |  |  |

As of August 2022 Page 16 of 24

|   | Section E.3: Equ | uipment  |
|---|------------------|--|
| Certification Standard  | Compliant?       | Comments   |
| E.3.a: Equipment maintained and calibrated per manufacturer and/or agency guidelines.             | ☐ YES            | Examples may include:  Scale Oximeters Exam tables Sharps containers; available, not overfull  |
| E.3.b: Process in place for Quality Assurance per manufacturer and/or agency guidelines           | ☐ YES            |  |
| E.3.c: Appropriate emergency medical equipment per agency guidelines that is inspected regularly. | ☐ YES<br>☐ NO    | Examples may include:  AED CPR pediatric and adult mask Current basic or advanced life support training Syringes for injections Epinephrine injection Benadryl injection Oxygen by nasal cannula or face mask Fast-acting glucose source Ammonia ampules Standing orders for emergencies |

As of August 2022 Page 17 of 24

| Section E.4: Medications.   |               |  |  |  |  |  |  |  |  |
|---|---------------|--|--|--|--|--|--|--|--|
| Resource: Oregon Board of Pharmacy email pharmacy.board@oregon.gov  |               |  |  |  |  |  |  |  |  |
| Certification Standards   | Compliant?    | Comments   |  |  |  |  |  |  |  |
| E.4.a: Any medications kept onsite kept in accordance with local, state, federal rules and regulations  Oregon laws   | ☐ YES         |  |  |  |  |  |  |  |  |
| Does SBHC <b>DISPENSE</b> any medications that are labeled and  | ☐ YES         |  |  |  |  |  |  |  |  |
| provided directly to a patient to physically leave the site?  | ☐ NO          |  |  |  |  |  |  |  |  |
| Does SBHC have a <b>registration</b> with the Oregon Board of Pharmacy (OBOP)? If yes, is current registration posted? (Note: Site may need more than one, depending on license of healthcare person performing the dispensing) | ☐ YES         | Board of Pharmacy registration number:   |  |  |  |  |  |  |  |
| If dispensing under an OBOP registration, does the site store all drugs intended for dispensing in a locked cabinet or designated storage area that is sufficiently secure to deny access to unauthorized person?               | ☐ YES         | Note: The drug storage cabinet or area must remain locked and secure when not in use, and only a physician, clinical nurse specialist, nurse practitioner, or registered nurses shall have access to the key.  |  |  |  |  |  |  |  |
| If dispensing under an Oregon Board of Pharmacy registration, is a dispensing record, separate from the patient's chart, maintained for 3 years? Record shall include the:  | ☐ YES<br>☐ NO | □ Name of Patient     □ Dose     □ Dosage form     □ Quantity dispensed     □ Either brand name of drug, or generic name and name of manufacturer     □ Directions for use     □ Date of dispensing     □ Initials of person dispensing the prescription |  |  |  |  |  |  |  |
| Do all Primary Care Providers (MD, NP, PA) who <b>DISPENSE</b> medications to patients have <b>dispensing</b> authority under their respective license?   | ☐ YES         |  |  |  |  |  |  |  |  |
| All outdated/expired, deteriorated, suspect, illegitimate, misbranded, or adulterated drugs are properly quarantined and physically separated until destroyed or returned to the supplier?                                      | ☐ YES<br>☐ NO | Note: A medication that has previously been dispensed to a patient cannot be re-dispensed to another. It is considered adulterated and must be destroyed or returned to the supplier.  |  |  |  |  |  |  |  |

As of August 2022 Page 18 of 24

|   | Section E5: Lab   | ooratory.   |
|---|-------------------|---|
| Resource: Oregon Lab Cor  | mpliance question | s email LC.info@odhsoha.oregon.gov  |
| Certification Standard  | Compliant?        | Comments  |
| E.5.a: Meets Code of Federal Regulations requirements and holds a valid Clinical Laboratory Improvement Amendments (CLIA) certificate for the level of testing performed or participates in a multiple-site CLIA certificate (42CFR493.3(a)(1)) | ☐ YES<br>☐ NO     | CLIA certificate #:  □ SBHC holds CLIA certificate or  □ SBHC within multi-site CLIA certificate  |
| E.5.b: Lab equipment maintained and/or calibrated regularly to meet all CLIA, manufacturer or SBHC policy requirements.   | ☐ YES<br>☐ NO     | Examples may include:  Lab refrigerator/freezer  Thermometers  Microscopes  Centrifuges  Hemocue  Glucose meters  Autoclave  (42CFR493.1252)  |
| E.5.c: Signed, SBHC-specific written procedures that ensure:  timely review of lab results documentation & follow up of abnormal labs confidential handling of lab results  (42CFR493.1291(f)and (g)) (42CFR493.1359)                           | ☐ YES             |   |
| CLIA certificate is displayed at all times in a prominent place in the laboratory.  (OAR 333-024-0012(6))   | ☐ YES             |   |
| Tests performed are within the scope of the certificate (Waived -42CFR493.15(c)) (PPMP - 42CFR493.419)  | ☐ YES             | <ul> <li>□ Certificate of Waiver</li> <li>□ Provider Performed Microscopy Procedures</li> <li>(PPMP)</li> <li>□ Certificate of Compliance (Moderate or High Complexity) (OSPHL staff or CMS approved accredited body inspects every two years)</li> </ul> |
| A clinical lab director is designated. (Waived -42CFR493.35(c)(2)) (PPMP - 42CFR493.1405)   | ☐ YES<br>☐ NO     | Laboratory Director (listed on CLIA certificate):   |

As of August 2022 Page 19 of 24

| Section E5: Laboratory.  |                   |  |  |  |  |  |  |  |
|--|-------------------|--|--|--|--|--|--|--|
| Resource: Oregon Lab Cor   | mpliance question | s email LC.info@odhsoha.oregon.gov   |  |  |  |  |  |  |
| Certification Standards  | Compliant?        | Comments   |  |  |  |  |  |  |
| Lab policies and procedure manual has been developed, with each policy and procedure approved, signed and dated by the lab director and includes current manufacturer's instructions for the tests performed (42CFR493.1251) (42CFR493.15(e)(1)(2) |                   |  |  |  |  |  |  |  |
| Lab process adheres to manufacturer guidelines. Products currently used are matched to those in procedure manual.  (Waived -42CFR493.15(e)(1))  (PPMP - 42CFR493.1359)   | ☐ YES             | Best practice: CLIA QC on-site   |  |  |  |  |  |  |
| Lab services provided meet minimum certification requirements - see page 17 of certification standards   | ☐ YES             |  |  |  |  |  |  |  |
| Test strips, solutions, reagents, test kits, etc. not expired. Date opened is clearly labeled, when applicable.  | ☐ YES<br>☐ NO     |  |  |  |  |  |  |  |
| Quality control is being done per package insert, at a minimum, and quality control results are documented   | ☐ YES<br>☐ NO     | Documentation includes:  ☐ Facility name ☐ Lab test name ☐ QC test date ☐ QC test lot number ☐ QC test expiration date ☐ QC material expiration date |  |  |  |  |  |  |
|  |                   | <ul> <li>QC material expiration date</li> <li>Tester's initials</li> <li>Results in a format as described in package insert</li> </ul>               |  |  |  |  |  |  |

As of August 2022 Page 20 of 24

## **CLIA-waived Quality Control Review**

|                              | Product Name | Package Insert Available | QC being done | Frequency matches package insert | Form has facility name | Form has lab test name | Form has test date | Form has test lot number | Form has test exp date | Form has QC material lot number | Form has QC material exp date | Form has tester's initials | Form has results in same format as package insert | Notes |
|------------------------------|--------------|--------------------------|---------------|----------------------------------|------------------------|------------------------|--------------------|--------------------------|------------------------|---------------------------------|-------------------------------|----------------------------|---|-------|
| Urinalysis                   |              |                          |               |                                  |                        |                        |                    |                          |                        |                                 |                               |                            |   |       |
| Hematocrit or<br>Hemoglobin  |              |                          |               |                                  |                        |                        |                    |                          |                        |                                 |                               |                            |   |       |
| Blood glucose                |              |                          |               |                                  |                        |                        |                    |                          |                        |                                 |                               |                            |   |       |
| Strep throat<br>(rapid)      |              |                          |               |                                  |                        |                        |                    |                          |                        |                                 |                               |                            |   |       |
| Pregnancy<br>testing (urine) |              |                          |               |                                  |                        |                        |                    |                          |                        |                                 |                               |                            |   |       |
| Other                        |              |                          |               |                                  |                        |                        |                    |                          |                        |                                 |                               |                            |   |       |

▲ On-site These five CLIA-waived tests above are laboratory testing that must be available on-site as point-of-care testing

Oregon School-Based Health Centers Certification Verification Review Tool

| Section   | on <b>F</b> : Data collectio | on/reporting   |
|---|------------------------------|--|
| Certification Standard  | Compliant?                   | Comments   |
| F.1.a: Maintains electronic data collection system compatible with SPO's data collection system and has | ☐ YES                        |  |
| capacity to collect required variables F.1.b: Data collection and reporting                             | NO                           |  |
| apply to all ongoing services including physical, behavioral, and oral health                           | ☐ YES                        |  |
| provided onsite, regardless of client age   | ∐ NO                         |  |
| F.2.a: Collects all data variables at each encountered visit - see page 19 of certification standards   | ∐ YES                        |  |
| F.3.a. Submits encounter data to SPO  | ☐ YES                        |  |
| twice annually  | □ NO                         |  |
| F.3.b: SBHC completes annual chart review on KPMs, submitted annually to SPO.                           | ☐ YES                        | Well Visit KPM: Health Assessment KPM: Optional KPM:  Does medical sponsor agency coordinate this process with mental/behavioral health agency and dental agency (if separate)?            |
| F.3.c: SBHC administers student satisfaction surveys, submits at minimum twice annually to SPO.         | ☐ YES<br>☐ NO                | # required this school year: # completed at time of site visit:  Does medical sponsor agency coordinate this process with mental/behavioral health agency and dental agency (if separate)? |

As of August 2022 Page 22 of 24

| Section   | on <b>F</b> : Data collectio | n/reporting  |
|---|------------------------------|--|
| Satisfaction Survey Parental Notification The notification has to be posted or communicated somehow so that is easily accessible to parents of SBHC clients. For example, it could be printed on annual registration forms or informational materials that get sent out to parents each year or be posted on a visible part of the SBHC web site, or some other method that would be accessible. It does NOT have to target parents of existing SBHC clients – it just has to be visible and available to parents of kids who might access the SBHC. SBHCs can use the SPO sample language or create their own. If they create their own, it should say that the survey is anonymous, optional, and won't impact a student's ability to get care. | ☐ YES<br>☐ NO                | Students between the ages of 12 and 19 who visit the SBHC may be asked to complete an anonymous survey after their visit. The survey asks about the student's satisfaction and experience at the SBHC, as well as some general questions about their physical and mental health status. Students can refuse to take the survey, and this will not affect their ability to get care at the SBHC. To see a copy of the survey or if you have questions about the survey, please contact the SBHC State Program Office at SBHC.Program@odhsoha.oregon.gov |
| F.3.d: SBHC keeps Operational Profile up to date, including all roles assigned  | ☐ YES                        |  |
|   | NO Section C. Dilli          |  |
|   | Section G: Billi             |  |
| Certification Standard  | Compliant?                   | Comments   |
| G.1.a: All providers whose provider type is eligible to enroll with OHP must enroll and bill OHP  | ☐ YES                        |  |
| must emon and bin orn   | ☐ NO                         |  |
| G.1.b: Providers must be credentialed with and billing private insurance  | ☐ YES                        |  |
| whenever possible   | □ NO                         |  |
| G.1.c: SBHC must determine whether CCOs have mechanisms for maintaining confidentiality when billing for services (e.g., EOB suppression). If procedure doesn't exist, SBHC shall work with CCO to determine best method for the SBHC to bill for services while preventing inadvertent disclosure of PHI.  | ☐ YES<br>☐ NO                |  |

As of August 2022 Page 23 of 24

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As of August 2022 Page 24 of 24