



SBHC Orientation

October 26, 2016



Objectives

- Welcome new SBHC Coordinators
- Provide brief overview of State Program Office (SPO) requirements for certified SBHCs
- Connect Coordinators with SPO resources

SBHC State Program Office (SPO)

- State agency
- We provide:
 - State funding
 - Training and technical assistance
 - Quality assurance
 - Data collection and analysis



SBHC State Program Office

Ask us about:

Operational profile

Quality improvement

Certification

Data

Best practice

Other SBHC
models

Funding

Mental health

State requirements

Opening a
new SBHC

Clinical services



www.healthoregon.org/sbhc

Site Coordinator

- Primary contact between SBHC & SPO
- Help keep SBHC in compliance
- Keep Operational Profile up to date
- Prepare for SPO site visits
- Notify SPO when out of compliance
- Submit required information
- Attend required meetings with SPO



CERTIFICATION TEAM TERRITORIES

Oregon School-Based Health Centers 2016

Certified SBHCs = 77
As of July 2016

WASHINGTON COUNTY

Beaverton HS
Century HS
Forest Grove HS
Merlo Station HS
Tigard HS
Tualatin HS

COLUMBIA COUNTY

Clatskanie MS/HS
Lewis & Clark ES
Rainier JR/SR HS
Vernonia K-12

MULTNOMAH COUNTY

Benson Polytechnic HS
Lane MS
Madison HS
Parkrose HS

Centennial HS
César Chávez K-8
Cleveland HS
Roosevelt HS

David Douglas HS
Franklin HS
George MS

Grant HS
Harrison Park K-8
Jefferson HS

CLACKAMAS COUNTY

Estacada HS
Milwaukie HS

Oregon City HS
Sandy HS

HOOD RIVER COUNTY

Hood River Valley HS

MORROW COUNTY

Ione Community Charter

YAMHILL COUNTY

Willamina HS
Yamhill Carlton HS

POLK COUNTY

Central HS

LINCOLN COUNTY

Newport HS
Taft MS/HS
Toledo HS
Waldport HS

BENTON COUNTY

Lincoln ES
Monroe ES/MS

LANE COUNTY

Cascade MS
Churchill HS
North Eugene HS
Springfield HS

COOS COUNTY

Marshfield HS
Powers SD

DOUGLAS COUNTY

Roseburg HS
Douglas HS

CURRY COUNTY

Brookings-Harbor HS

JOSEPHINE COUNTY

Illinois Valley HS
Loma Byrne MS
Evergreen ES

JACKSON COUNTY

Ashland HS
Butte Falls Charter
Crater HS
Eagle Point HS
Jackson ES
Jewett ES
Oak Grove ES
Phoenix ES
Prospect Charter
Scenic MS
Washington ES

KLAMATH COUNTY

Gilchrist School

UMATILLA COUNTY

Pendleton HS
Sunridge MS

UNION COUNTY

La Grande HS
Union SD

BAKER COUNTY

Baker HS

WHEELER COUNTY

Mitchell K-12

GRANT COUNTY

Grant Union JR/SR HS

CROOK COUNTY

Crooked River ES

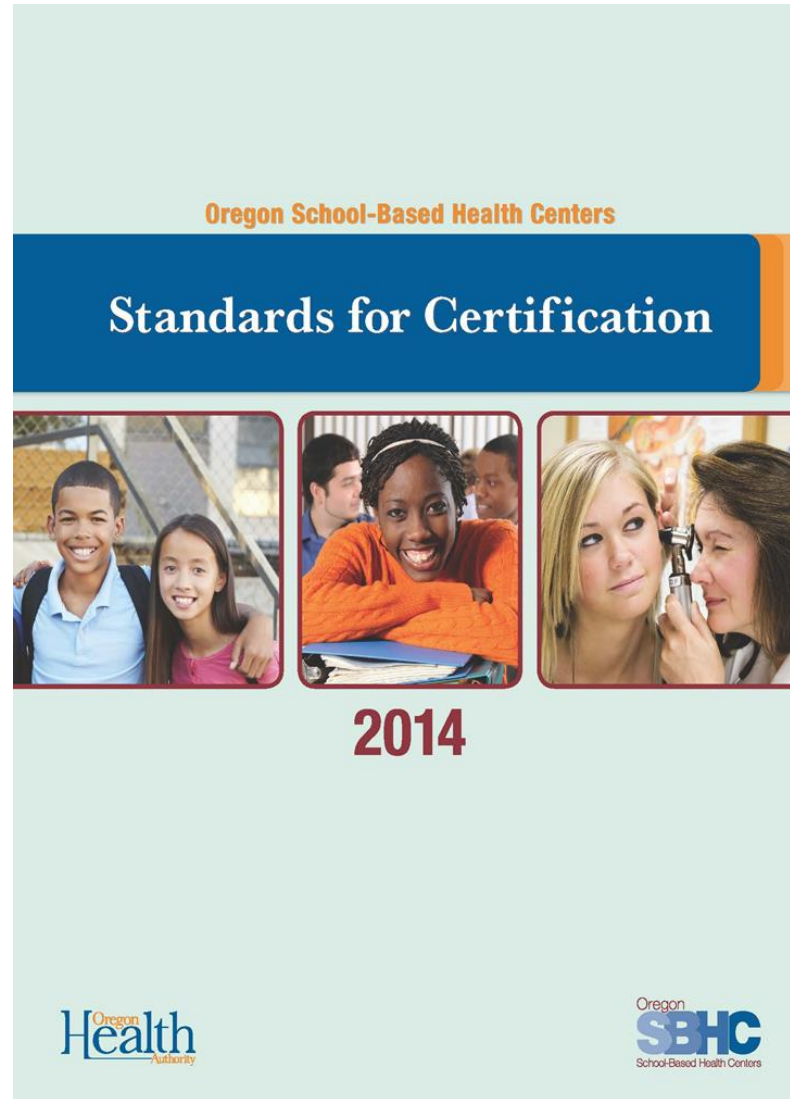
DESCHUTES COUNTY

Bend HS
Ensworth ES
La Pine K-12
M.A. Lynch ES
Redmond HS
Sisters HS

The Oregon SBHC Model



The Oregon SBHC Model





Operational Profile

SBHC

west-26.fmsdb.com/fmi/iwp/cgi?-db=SBHC&-loadframes

AppsHRPlanningResearch ResourcesAdolescent HealthMental HealthKPMsTelemedicineMentorshipTrauma/Toxic Stress

SBHC Detail - Web

LIST

HOME

LIST

Fake SBHC

SBHC ID 9999

Details

Operations

Staff

Shift Hours

Cert Waiver

KPM

Financial

SBHC Name

Fake SBHC

Host School Name

Yogurt High School

SBHC

SBHC Physical Address

Address Line 1

999 Fake St.

Address Line 2

Suite 2756

Corvallis

OR

972133

Phone

503-222-8884

Fax

503-222-8883

SBHC Mailing Address

Mail Address Line 1

123 D ST

Mail Address Line 2

Corvallis

OR

97213

Same as Physical

InfoSystem

Info System

Primary Care EMR

The EMR

Mental Health EMR

Bill 3rd party

Yes

No

Electronic Claim

Yes

No

County Info

County

Cascadiaq

To County

Primary Contact

Terry

Smith

Phone

555-555-5553

Email

TS@cascadiaq.co.gov

System Info

System

zCascadia Fakey

To System

Primary Contact

Joe

Williams

Phone

503-123-4563

Email

joe@testsystem.net

Medical Sponsor

Medical Sponsor

zCascadia Fakey

Primary Contact

Joe

Williams

Phone

503-123-4563

Email

joe@testsystem.net

This information is accurate

☒

2/11/2016

Confirmed by

Melanie

Operational Profile

Oregon School-Based Health Centers Operational Profile User's Guide 2016-17



Certification Site Visit

- Occur every two years for your site or system
- Representative sample of your system (if >1 SBHC)
- Facilitated by the SPO Public Health Nurse assigned to your county



Certification Process

Step 1	SPO schedules Certification Site Visit
Step 2	Coordinator fulfills pre-site visit requirements
Step 3	Coordinator prepares for Certification Site Visit
Step 4	SPO and Coordinator participate in Certification Site Visit
Step 5	SPO sends Certification Site Visit Report
Step 6	Coordinator addresses any action items identified in Report
Step 7	Your SBHC is CERTIFIED!

Certification Site Visit



800 NE Oregon St., Ste. 803
Portland, OR 97232
Phone: 971-673-0871
SBHC.Program@state.or.us
www.healthoregon.org/sbhc

Certification Verification Review Tool

Reference: [Oregon School-Based Health Centers Standards for Certification 2014](#)

Site Name: _____ Date: _____

Site Staff: _____ SPO Staff: _____

☐ Initial on-site verification review
☐ On-site verification review with notice
☐ On-site verification review without notice
☐ Administrative review of compliance at request

Waiver(s) in place at time of review: _____

Section A.1-4: Certification Process		
Certification Standard	Compliant?	Comments
A.2.iii(b)iv(c): The Operational Profile is complete and up-to-date; all SBHC roles are assigned: <input type="checkbox"/> Dental Provider (DMD, EFDA, RDH) <input type="checkbox"/> Health Dept Admin <input type="checkbox"/> Health Dept Nursing Supervisor <input type="checkbox"/> Health Dept Primary SBHC Contact <input type="checkbox"/> Immunization Coordinator <input type="checkbox"/> Laboratory Coordinator <input type="checkbox"/> Nurse (RN/LPN) <input type="checkbox"/> Medical Director <input type="checkbox"/> Primary Care (MD, DO, ND, NP, PA) <input type="checkbox"/> Privacy Official <input type="checkbox"/> Qualified Mental Health Professional (QMHP) <input type="checkbox"/> Quality Assurance Coordinator <input type="checkbox"/> SBHC Administrator <input type="checkbox"/> SBHC Site Coordinator <input type="checkbox"/> Support Staff (office, health, medical assistant)	<input type="checkbox"/> YES <input type="checkbox"/> NO	

As of December 22, 2015

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Waivers



SBHC Detail - Web



LIST

HOME

Fake SBHC

SBHC ID 9999

Details

Operations

Staff

Shift Hours

Cert Waiver

KPM

Financial

Certification Waivers

+ Waiver

	Date Created	Section Letter	Expected Completion	Approved	Date Approved	Date Resolved	
Select	9/8/2016						X
Select	11/4/2013	Data Collection/Reporting	11/21/2013	Yes	4/9/2014	1/8/2016	X
Select	11/4/2013	Sponsoring Agency/Facility	12/25/2013	Yes	4/9/2014	12/29/2015	X
Select	7/8/2013	Sponsoring Agency/Facility	1/15/2016	Yes	8/5/2013	12/29/2015	X
Select	12/5/2012	Data Collection/Reporting	7/16/2014	Yes		12/29/2015	X
Select	11/29/2012	Sponsoring Agency/Facility	7/11/2014	Yes	4/9/2014	4/9/2015	X

Waiver Instructions

Instructions on how to fill out a waiver are in the Operational Profile User's Guide located on the State Program Office website under the Certification Standards tab.

To submit the waiver, click the "Submit" button ONCE to send the waiver to the State Program Office for review.

Certification Waiver Info

Date Created 11/4/2013 2:57:44 PM

Submitter Contact

First Fakey
Last McFakerson
Title Captain
Email chiahua.yu@state.or.us
Phone 503-867-5309

County Contact

Has County Public Health been notified? ☐ Yes ☒ No

First Bones
Last McCoy
Title asdfasdf
Email Bones@startrek.net
Phone 2322342

Certification Section Data Collection/Reporting

Which standard is not being met?

ddblaasdfsdfasdf

Explanation of why standard is not met

Tribbles continue to menace the bridge

Action plan to meet standard

Phasers!!!!!!

Expected date of compliance
11/21/2013

View Report

WAIVER INFORMATION COMPLETE: Submit to SPO

SBHC Data Requirements

- Visit/Encounter Data
- Student Satisfaction Survey
- Annual Operating Revenue Information
- Key Performance Measures (KPMs)

Questions? Contact Loretta Jenkins!

loretta.l.jenkins@state.or.us or 971-673-0246

Important Dates

JULY 15: • Visit/encounter data submission from prior school year*

OCTOBER 1: • Update the Online SBHC Operational Profile for the current school year. More info in the Operational Profile User's Guide**

- Includes entire profile (Details, Operations, Staff, Shift Hours)
- Includes Key Performance Measures*
- Includes Annual Operating Revenue Information*

OCTOBER: • In-person Coordinator meeting (usually in Portland)***

• SBHC Coordinators receive new Satisfaction Surveys (paper or electronic)*

JANUARY 25, 2017 10-12pm: • Coordinator Meeting via webinar***

JANUARY 15: • Visit/encounter data mid-year submission for current school year*

• Satisfaction Surveys mid-year submission*

APRIL 11, 2017 1-3pm: • Coordinator meeting via webinar***

JUNE 30: • Satisfaction Surveys end-of-year submission*

ONGOING: • Update Operational Profile as changes occur (e.g., staffing, operating hours, contact information or other updates). More info in the Operational Profile User's Guide**

QUESTIONS???

Contact Us

School-Based Health Center Program

Oregon Public Health Division

800 NE Oregon St., Ste. 805

Portland, OR 97232

P: 971-673-0249

F: 971-673-0250

sbhc.program@state.or.us

www.healthoregon.org/sbhc

Oregon
Health
Authority