

## SBHC Student Satisfaction Survey

**ONLY** administer to clients who are **12-19 years old**.

**DO NOT** give the survey to parents/guardians.

Surveys should be administered immediately after a visit.

Clients should only complete one survey per school year.

### Steps for administering the surveys:

1. Start administering the surveys as soon as possible to clients ages 12-19.  
**Sites should only administer the survey until June 30, 2021.**
2. Immediately following an in-person visit with a provider/nurse/mental health counselor:  
Ask the client if they want to fill out a private survey about the health care they received.
3. Clients should only complete the survey once per school year. Programming in the iPad survey file asks the client if they've already completed a survey this year. If they answer yes, a message will display that thanks them for participating and then the survey will end.
4. Your SBHC will receive a report next year that summarizes the survey responses if there are at least 10 completed surveys.

**If you have any questions or issues, contact Loretta Gallant at 971-673-0246 or [Loretta.L.Gallant@dhsosha.state.or.us](mailto:Loretta.L.Gallant@dhsosha.state.or.us)**