



SBHC Data Requirements

September 23, 2015



Agenda

SBHC data requirements

- Encounter data
- Key Performance Measures
- Student satisfaction survey
- UB Modifier

Encounter data

Required data variables [\(Link to SBHC Data Variables\)](#)

- Unique Patient ID
- Date of birth
- Gender
- Ethnicity
- Race
- Preferred language
- Financial class
- Payor name
- Visit date
- Charges
- Payments received
- Provider type
- Procedure code(s)
- Diagnosis code(s)
- Location of Service**

Encounter data cont'd

Additional details for Mental Health data

- ☐ Provider type – SBHCs need to specify the provider's degree (LCSW, MSW, LPC, Substance Abuse Counselor, etc) – “mental health” is not sufficient for this field. Please check in with the SPO if you have any questions.
- ☐ Location of service – some mental health services are provided outside of the SBHC and/or at a different school. If the service is supported by SPO funding, these visits need to be included in your mid-year and year-end report. Please be sure to use the “location” field to specify the exact location where the service was provided (e.g., SBHC, host school, another school, etc.)

Encounter data cont'd

- All visits – physical health, mental health, dental
- All clients – clients of any age (not just school-age)
- Usefulness of visit data
 - ✓ Types of visits, types of diagnoses, client demographics
 - ✓ Create reports, brochures, marketing materials
 - ✓ Apply for grants
 - ✓ Present data to legislature, school board, community partners, potential funders

Encounter data deadlines

- **Mid-year report**
 - ✓ January 15th of every year
 - ✓ Covers all visits from 7/1 through 12/31
- **Year-end report**
 - ✓ July 15th of every year
 - ✓ Covers all visits from 7/1 through 6/30

Data must be submitted to the State Program Office in a secure manner to be HIPAA compliant.

Questions??

Student Satisfaction Survey

- iPad or paper/pencil version
- Every SBHC participates
- Administer survey to any client between the ages of 12 and 19 years
- Not completed by a parent or guardian
- Anonymous and confidential
- Sample size based on how many clients seen in age range
 - ✓ Minimum of 10 surveys required for an individual report.
 - ✓ If using points towards PCPCH recognition, 30 surveys required.

Student Satisfaction Survey

Survey covers many different topics

- Health status
- Unmet health care needs
- Perspective on the care they receive at SBHC (satisfaction, understandable instructions, staff courtesy and respect)
- SBHC impact on students missing fewer classes
- Report the discussion of many different health topics with SBHC staff
- Students have an opportunity to make extra comments at the end of the survey

Satisfaction Survey deadlines

- **Mid-year submission**
 - ✓ January 15th of every year
 - ✓ Surveys completed since the beginning of school year
- **Year-end submission**
 - ✓ June 30th of every year
 - ✓ Remainder of surveys completed since mid-year

Questions??

Key Performance Measures

- SBHCs are committed to high-quality, age appropriate, accessible health care for school-age children.
- KPMs were initially implemented in 2006.
- Measures revised in 2014-15; implementation starts this year.
- Currently in 6th full year of KPM tracking inclusion in SBHC certification standards.
- Each SBHC conducts an annual chart audit to assess their progress in meeting the measures.

Eligible Population & Documentation

Any SBHC client in the target age range is eligible to be included in the chart audit, unless stated otherwise.

- Includes physical, mental, dental health visits.
- Includes immunization-only and nurse-only visits
- Any visit that gets submitted to the SPO in the encounter data report is included in the chart audit
- Excludes “touch” visits, such as brief check- in for a Band-Aid or cough drop.

Exclusions: Client/parent refuses

Unsuccessful attempt to get other provider documentation

Core and Optional KPMs

Core Measures (both required)

- 1.) Well-Care Visit
- 2.) Comprehensive Health Assessment

Optional Measures (choose one)

- 1.) Adolescent Immunizations
- 2.) Chlamydia Screening
- 3.) Depression Screening
- 4.) Nutrition Counseling
- 5.) Substance Use Screening

[\(link to memo about KPM Revisions effective SY:2015-16\)](#)

Optional Measure requirements

- Each certified SBHC will be required to select and report to SPO which one of the five “Optional” measures they intend to track.
- Selections will be made in your SBHC Operational Profile- KPM tab the spring before the start of each biennium.
- Selections are good for biennium (2 year period)

Measures

		SBHC Clients 5-11 yrs old	SBHC Clients 12-21 yrs old
<u>Core Measure 1: Well-care visit</u>		✓	✓
<u>Core Measure 2: Health assessment</u>		✓	✓
<u>Optional Measures</u> (choose one)	Nutrition counseling	✓	✓
	Adolescent immunizations		✓
	Chlamydia screening		✓
	Depression screening		✓
	Alcohol/substance abuse screening and brief intervention		✓

Guidance Documents on SPO website

Each KPM has a guidance document that outlines

- Measure Description
- Eligible Population
- Exclusions
- Measure Specifications
- FAQs
- Resources

ICD-10 revisions in progress

Chart Audit

SBHC must audit 20% of charts of eligible population

- Floor of 30 and ceiling of 50.
- If SBHC has fewer than 30 eligible charts, you will review all eligible charts.
- May audit the same selection of charts for each KPM as long as the eligible populations are the same. (e.g., well visit and nutrition screening)
- Core measures can have same chart selection
- Chart audit will not apply to Immunization measure (will come from ALERT)

Chart Audit Process

SBHCs must submit a brief description of their **chart audit process** and **tracking sheet** by October 1st each year (starting 2016).

- Chart Audit Process: outline of how the SBHC obtained their data and calculated the % compliance
- Tracking Sheet: list of each audited chart and whether they met the measure or excluded.

SPO will provide guidance by Winter 2016.

Chart Audit Results deadline

- Each SBHC will submit audit results from the previous school year by October 1st.
 - Even though there is no mid-year deadline, we encourage sites to perform an audit to see how they're doing with each measure.
- Data is submitted within the SBHC Operational Profile.

Questions??

Uses for SBHC data

>> Fact Sheet

State Program Office creates individual SBHC Fact Sheets every year

- ✓ Encounter data (visit statistics, insurance status, billing)
- ✓ Department of Education (enrollment, immunization, absenteeism, high school graduation rate)
- ✓ Operational Profile (staffing, hours of operation, population served)
- ✓ CCO metrics (statewide and local CCO data)

Uses for SBHC data

>> Satisfaction Survey Report

State Program Office creates individual Satisfaction Survey Reports for each SBHC

- ✓ Must complete at least 10 surveys.
- ✓ Side-by-side SBHC results and statewide results.
- ✓ See the student's perspective on the care they receive.
- ✓ Prevention and health topic messaging as reported by the students.

UB Modifier

- SBHC OHP claims cannot be identified separately in Medicaid data
- “UB” = special procedure code modifier just for SBHCs
- State Medicaid Assistance Programs (MAP) now requiring use of UB for all OHP claims at SBHC
- Effective September 1, 2015
- All primary care, mental health, telehealth claims
- Excludes dental claims
- SPO Memo: http://tinyurl.com/sbhc_ub

Reference documents

All SBHC data requirements are listed on our website:

www.healthoregon.org/sbhc

Data requirements tab is located on the left side of website:

[link to SBHC Data Requirements](#)

Contact info for data questions:

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Questions??

Contact Us

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