



HEALTH LICENSING OFFICE

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Salem, OR 97301-2192

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Website: www.oregon.gov/oha/ph/hlo

**WHO: Health Licensing Office (HLO)
Advisory Council on Hearing Aids Meeting**

WHEN: 9 a.m. Nov. 20, 2026

WHERE: 1430 Tandem Ave. NE, Suite 180, Salem, OR 97301

What is the purpose of the meeting?

The purpose of the meeting is to conduct Board business. A copy of the agenda is provided with this notice. Go to <https://www.oregon.gov/oha/PH/HLO/Pages/Public-Meetings.aspx> for current meeting information.

May the public attend open sessions during meetings?

Yes, members of the public, interested parties, and the news media are invited to attend all board/council meetings.

May the public attend by way of teleconference (call-in) or videoconference?

Yes, options to attend the meetings by teleconference or videoconference will be available through Zoom. See the options below:

Ways to attend:	How to attend the meeting: (If not attending in person, follow one of the options below)		
	Join By:	Meeting or Conference ID:	Passcode:
Zoom Video (audio/video)	Join the meeting now	Meeting ID: 165 577 2047	112813
Zoom Audio (audio only)	Dial: (669) 254-5252	Meeting ID: 165 577 2047	

May the public provide comments during the meetings?

Public and interested parties' feedback will be heard if available and stated on the agenda. Public comment is limited to matters listed on the meeting agenda or topics relevant to what this Board has statutory authority to regulate. The chairperson and HLO reserve the right to end a person's comment early and have HLO staff mute the public member if the comment is disruptive or does not pertain to matters listed on

the meeting agenda or topics relevant to what this Board has statutory authority to regulate. Comments will not be allowed that are longer than the time allotted.

Instructions for attending a meeting:

- Email your full name to Josh Page at josh.page@oha.oregon.gov and let him know if you would like to make a public comment.
- The HLO asks that individuals attending through video conference keep their cameras off and their phones or microphones muted during the entire meeting until they are given an opportunity to comment during the Public and Interested Parties Feedback period.
- Representatives of the news media who are interested in attending an executive session are asked to contact Josh Page at josh.page@oha.oregon.gov to make arrangements.

Notification of recording:

The meeting will be recorded. By attending this meeting, you consent to being recorded. The recording may include any information associated with you while attending the meeting, such as your voice, image, name, and phone number. The final video recording of the meeting will be posted to the HLO YouTube Channel. By attending this meeting, you consent to the public display of any information associated with you in the video recording.

What if the board/council enters into executive session?

Prior to entering executive session, the board/council chairperson will announce the nature of and the authority for holding an executive session. Board/council members, designated participants such as staff, and representatives of the news media shall be allowed to attend the executive session. All other audience members are not allowed to attend the executive session. Audience members attending the board/council meeting through video conference will be in an electronic room separate from the board/council during executive session. Audience members may choose to disconnect during executive session and later rejoin the board/council meeting. Anyone joining the meeting while the board/council is in executive session will be placed in an electronic room separate from the board/council and rejoined when the board/council returns to open session. The board/council will return to open session before taking any final action or making any final decisions.

Who do I contact if I have questions or need special accommodations?

If you have any questions about accommodations or need assistance to participate, please contact Josh Page at josh.page@oha.oregon.gov, or by calling (503) 934-0720; or Krissy Pickett at krissy.pickett@oha.oregon.gov, or by calling (503) 378-2093. All relay calls are accepted.

Item for Council Action

Approval of Agenda



Health Licensing Office
Advisory Council on Hearing Aids
1430 Tandem Ave. NE, Suite 180, Salem, OR 97301

9 a.m. Nov 20, 2026

1. Call to Order

2. Item for Board Action

- ◆ Approval of Agenda

3. Introductions – Interim Director Megan Lockwood

4. Items for Council Action

- ◆ Approval of 2027 meeting dates
- ◆ Approval of 2027 chair and vice chair
- ◆ Approval of 2027 practical exam dates

3. Reports

- ◆ Director's Report
Council Membership, Training, Resources & Membership Information
- ◆ Licensing and Fiscal Statistics
- ◆ Regulatory Statistics
- ◆ Continuing education audit

4. Public/interested Parties' Feedback

5. Other Council Business

Introductions

Items for Council Action

2027 Meetings

2027 Meeting Dates

Issue:

The Council must approve 2027 meeting times and dates. The Health Licensing Office proposes:

- 9 a.m. March 19
- 9 a.m. Oct. 8

Council Action:

The Council approves the 2027 meeting times and dates:

2027 Chair and Vice Chair

2027 Chair and Vice Chair

Background and Discussion:

Chelsea Montgomery has served as chair and Jenifer Alexander has served as vice chair for the Advisory Council on Hearing Aids during 2026.

Issue:

The Council must nominate and elect a chair and vice chair for 2027.

Role of the chair in meetings

- Officially call the meeting to order.
- Keep order and impose any necessary restrictions for the efficient and orderly conduct of the meeting.
- Direct the “flow” of the meeting and to ensure the meeting is conducted in a professional manner. Some key points regarding meeting protocol include:
 - Council members wishing to speak must wait to be addressed by the chair.
 - Once addressed by the chair, the Council member must state their last name for the record before speaking.
 - The chair guides members through the motion-making process.
 - If public comment is being accepted by the Council, audience members must wait to be addressed by the chair and state their full name and affiliation to the Council.
- Officially enter/exit executive session.
- Officially adjourn the meeting.

Council Action:

The Council nominates and elects:

Chair:

Vice chair:

Practical Exam Dates

MEMORANDUM

To: Advisory Council on Hearing Aids
From: Trisha Moul, Qualification Specialist
Date: August 12, 2026
Subject: 2027 Practical Examination Schedule

The Health Licensing Office administers a final practical examination required for individuals to obtain licensure in Oregon as a Hearing Aid Specialist. The examination is administered quarterly at the Health Licensing Office in Salem, Oregon.

Hearing Aid Specialist 2027 – Practical Examination Schedule

Deadline to apply:	Examination Date:
Wednesday, December 2, 2026	Monday, January 11, 2027
Friday, March 5, 2027	Monday, April 5, 2027
Friday, June 11, 2027	Monday, July 12, 2027
Friday, September 3, 2027	Monday, October 4, 2027

***Examination dates may be extended to 2 days (Monday/Tuesday) based on need

Director's Report

Date: October 9, 2026

To: Stakeholders and Interested Parties

From: Krissy Pickett, Executive Assistant

Subject: Advisory Council on Hearing Aids – Council Member Recruitment

Council Member Background

The Advisory Council on Hearing Aids (Council) is made up of 7 members including 4 Hearing Aid Specialists, 1 Audiologist, 1 Otolaryngologist, and 1 consumer member. Members are appointed by the Governor's Office of Executive Appointments based on qualifications set forth in Oregon Revised Statute (ORS) 694.165, experience and demographics to ensure an accurate representation of the profession(s) and the state of Oregon.

Recruitment Process

The Health Licensing Office (HLO) utilizes licensing databases, interested parties contact lists, press releases and professional/community outreach to fill vacant council member positions. Applications are reviewed by the Governor's Office monthly and qualified candidates are notified of their appointment status.

Term Limits and Reappointment Process

Board members are appointed to a four-year term and have the option of serving two full terms. Individuals whose first term limit is less than half of a full term (less than 2 years) have the option of serving the abbreviated term, and an additional two full terms. Prior to the end of an individual's term, the member is provided instructions for reappointment if the member decides to serve again. If the reappointment process is not completed within 90 days of a member's first term ending, that member may be subject to replacement by the Governor's Office.

Board Member Training

Individuals who are appointed to an Oregon Board, Council or Commission are required to complete annual trainings which help to define a member's role and responsibilities while serving and to ensure that the values of the Oregon Health Authority and the state of Oregon are reflected when conducting board business. Training modules include:

- [DAS – CHRO – Overview of Boards and Commissions](#) (required once per term)
- [DAS – EIS – Information security Training: Foundations](#) (required annually)
- [DAS – CHRO – Preventing Discrimination and Harassment](#) (required annually)
- [OGEC – Overview of Oregon Ethics Law](#) (optional, but recently updated!)

Current Council Membership

Council Member/Position	Current Term	Current Term Expiration	Reappointment Status
Doug Welsh Hearing Aid Specialist	2 nd Term	9/30/2026	Cannot Reappoint
Lorraine Henriques Hearing Aid Specialist	2 nd Term	1/27/2028	Cannot Reappoint
Todd Williams Hearing Aid Specialist	1 st Term	7/31/2027	Can Reappoint
Vladimir Gutierrez Hearing Aid Specialist	1 st Term	4/30/2027	Can Reappoint
Chelsea Montgomery Audiologist	2 nd Term	6/29/2030	Cannot Reappoint
Peggy Kelley Otolaryngologist	1 st Term	7/31/2027	Can Reappoint
Jenifer Alexander Consumer	1 st Term	3/28/2027	Can Reappoint

For additional information regarding board member appointments or the application process, please contact Krissy Pickett at krissy.pickett@oha.oregon.gov or (503) 378-2093.

Licensing and Fiscal Statistical Reports



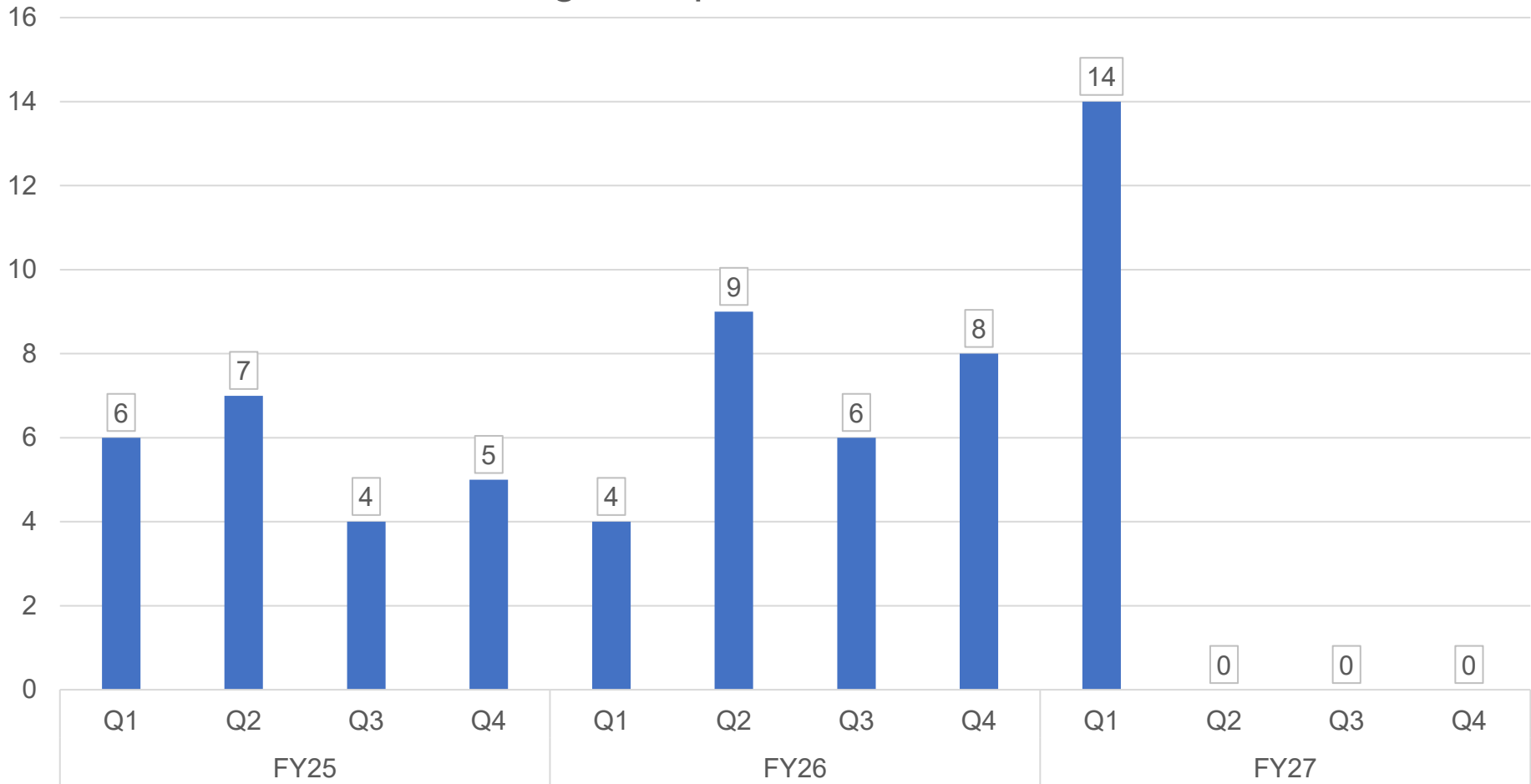
Health Licensing Office

Advisory Council on Hearing Aids

Board Report

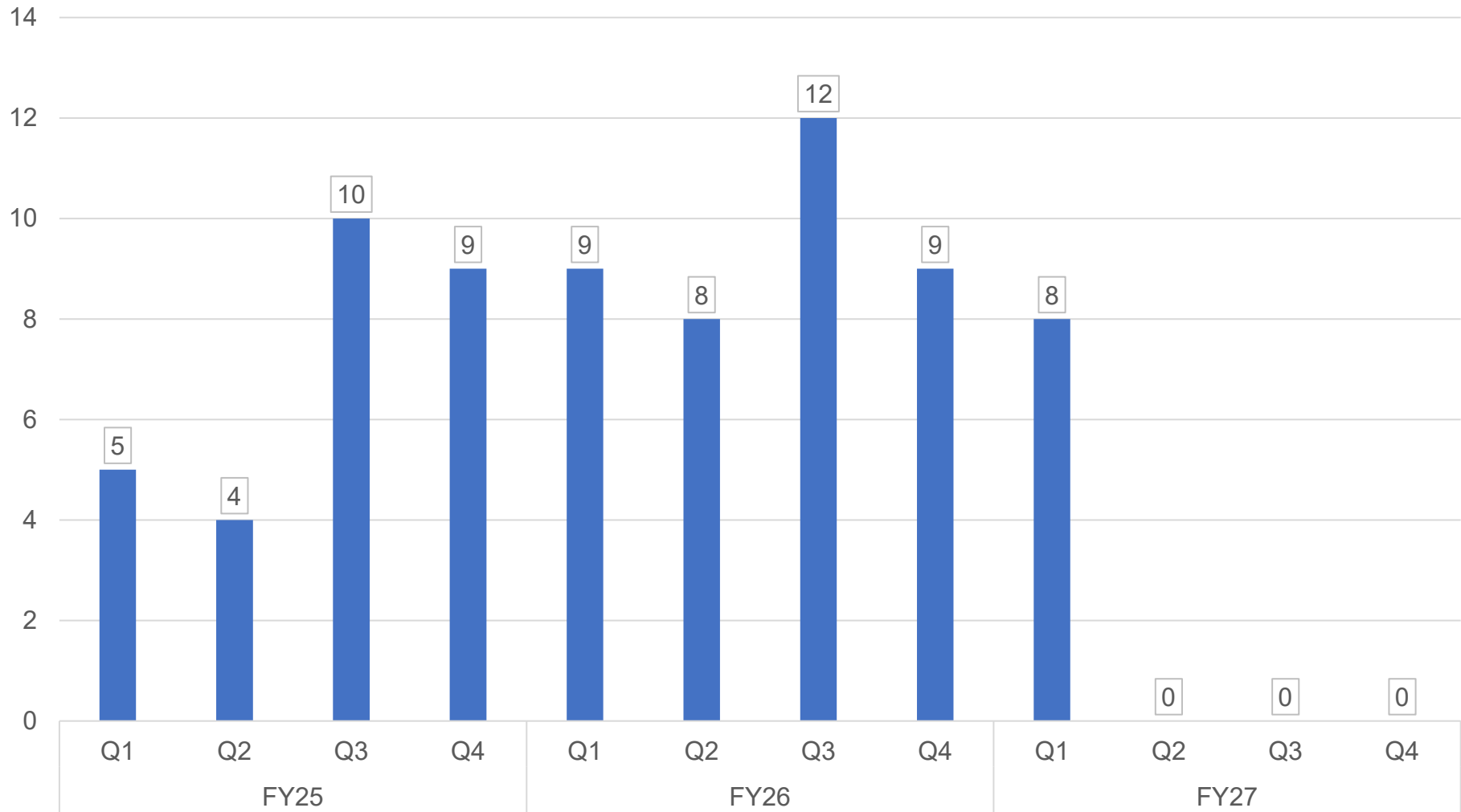
LICENSES ISSUED

Hearing Aid Specialist, Permanent



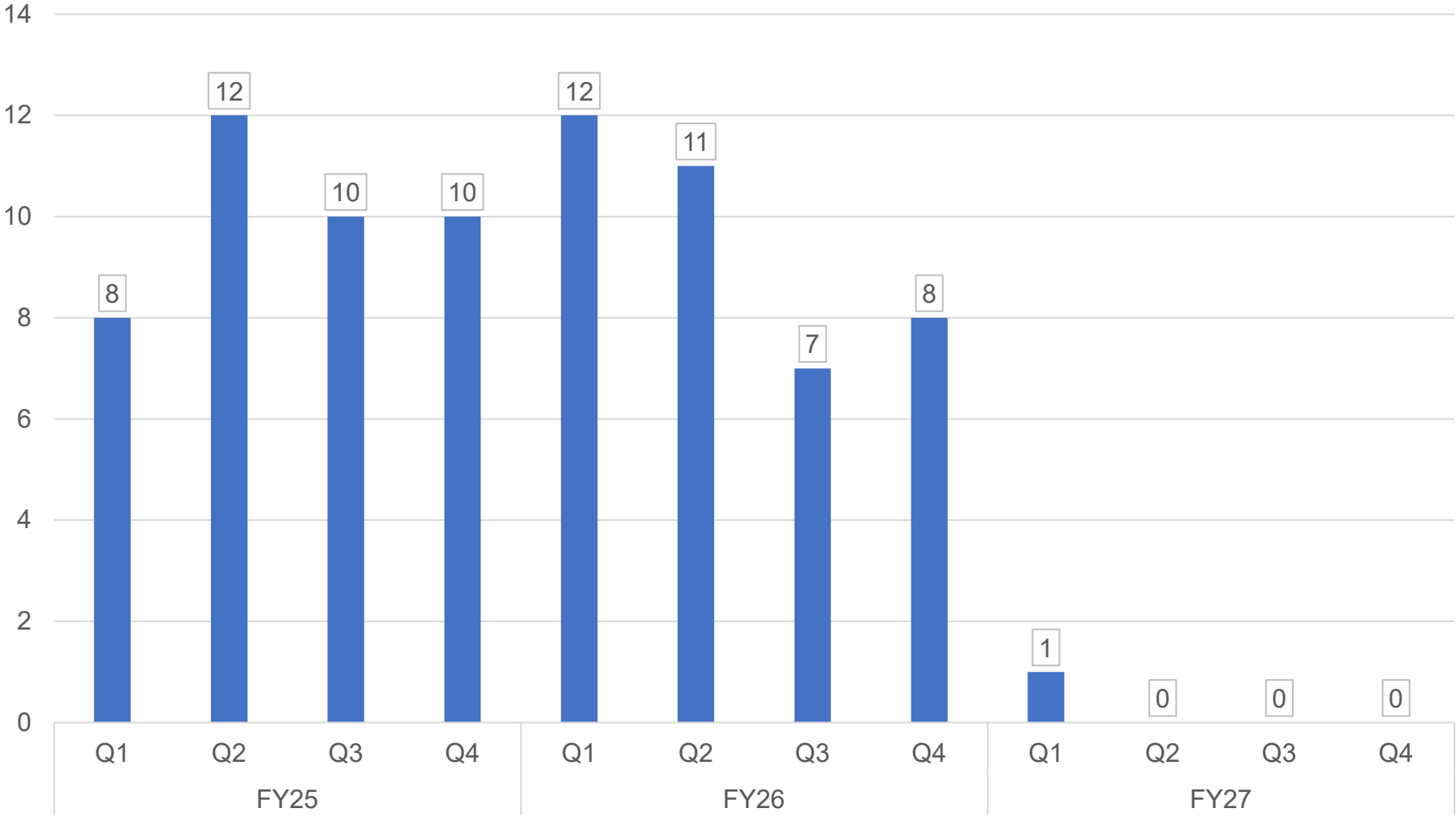
7/1/24 - 6/30/25	FY25	22
7/1/25 - 6/30/26	FY26	27
7/1/26 - 6/30/27	FY27	14
TOTAL		63

Hearing Aid Specialist, Temporary



7/1/24 - 6/30/25	FY25	28
7/1/25 - 6/30/26	FY26	38
7/1/26 - 6/30/27	FY27	8
TOTAL		74

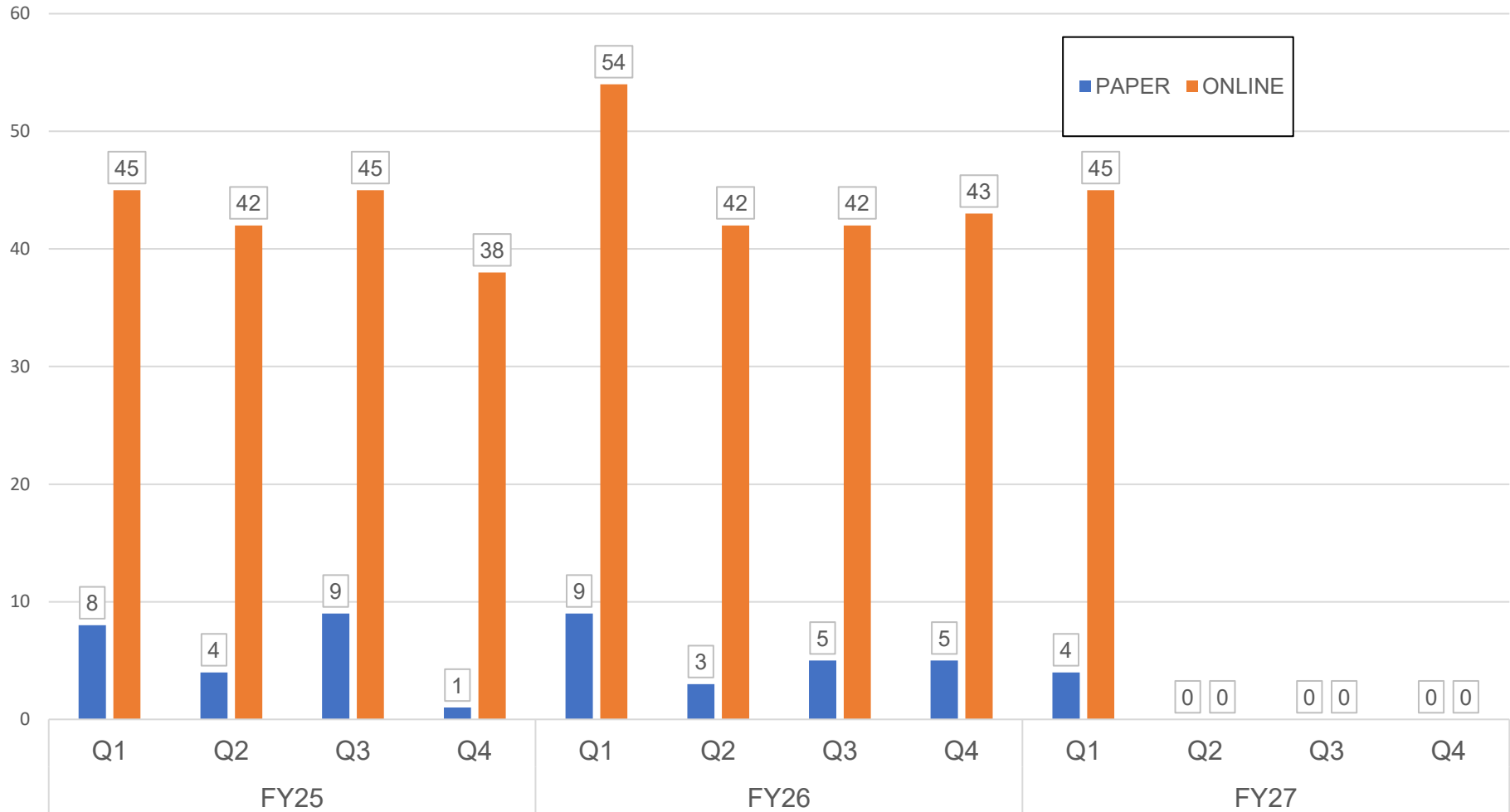
Trainee Registration



7/1/23 - 6/30/24	FY24	40
7/1/24 - 6/30/25	FY25	38
7/1/25 - 6/30/26	FY26	1
TOTAL		79

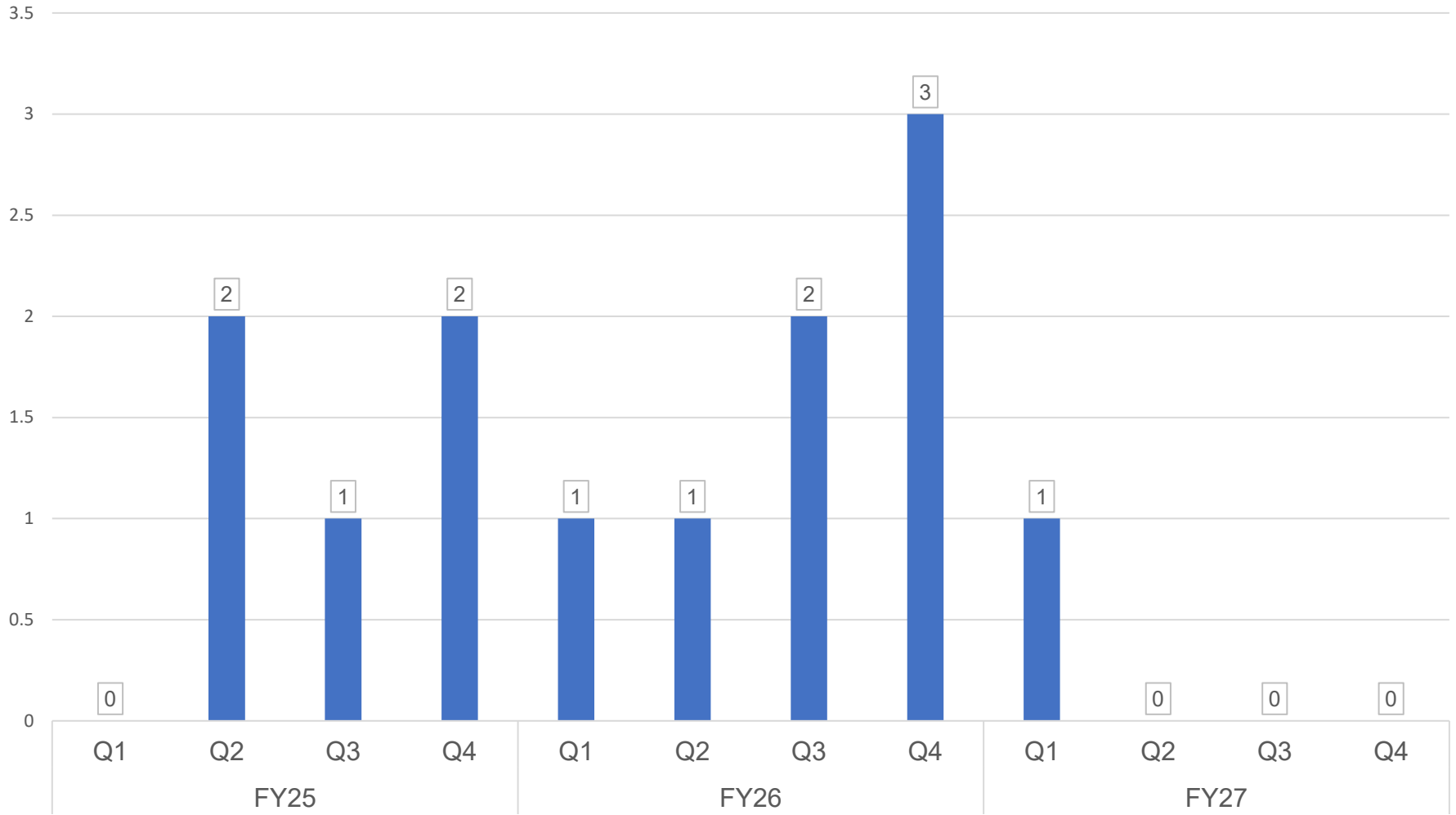
LICENSES RENEWED

Hearing Aid Specialist, Permanent



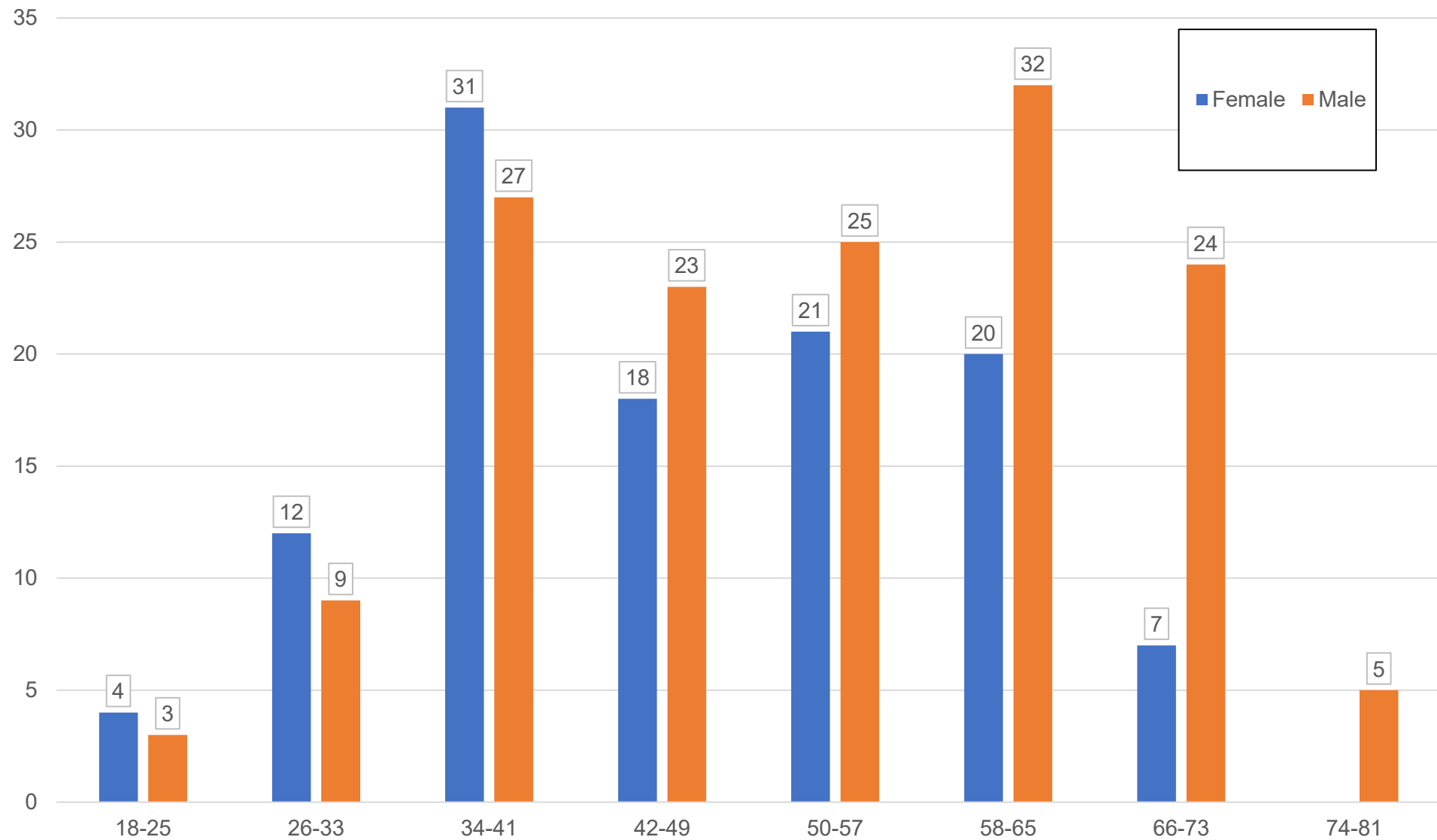
7/1/24 - 6/30/25	FY25	170
7/1/25 - 6/30/26	FY26	181
7/1/26 - 6/30/27	FY27	45
TOTAL		396

Hearing Aid Specialist, Temporary



7/1/24 - 6/30/25	FY25	5
7/1/25 - 6/30/26	FY26	7
7/1/26 - 6/30/27	FY27	1
TOTAL		13

LICENSES BY AGE AND GENDER

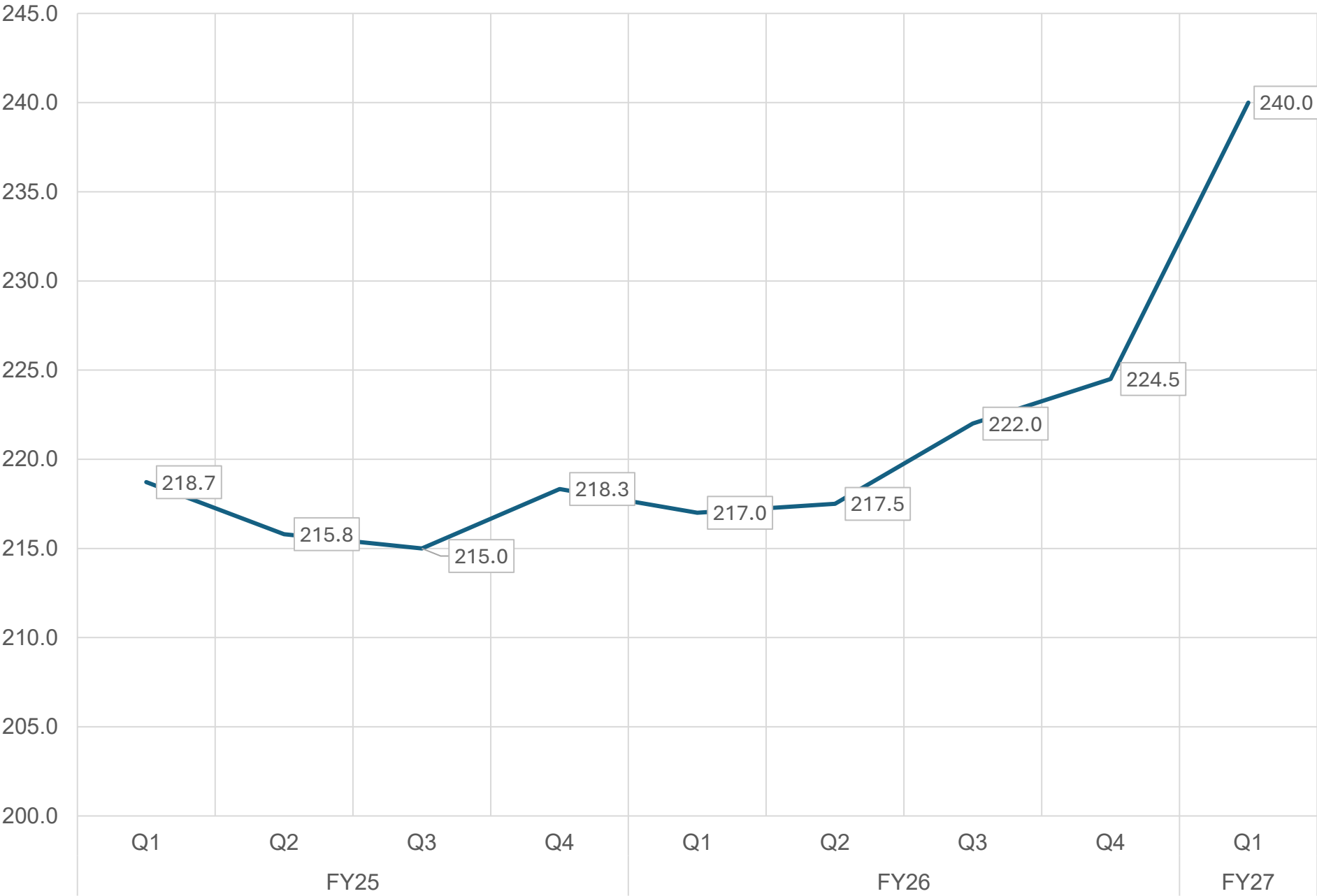


TOTAL

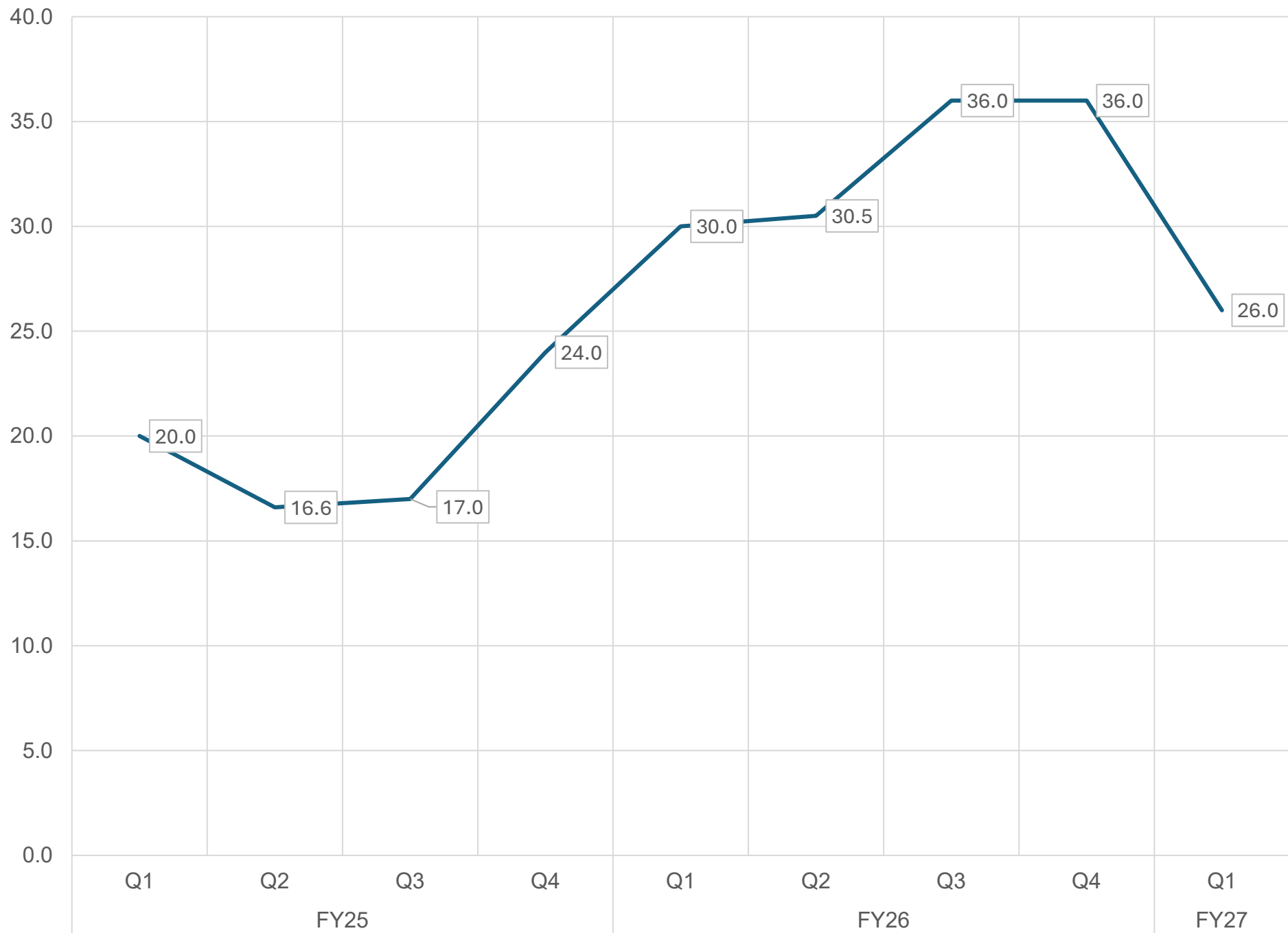
261

LICENSING TRENDS

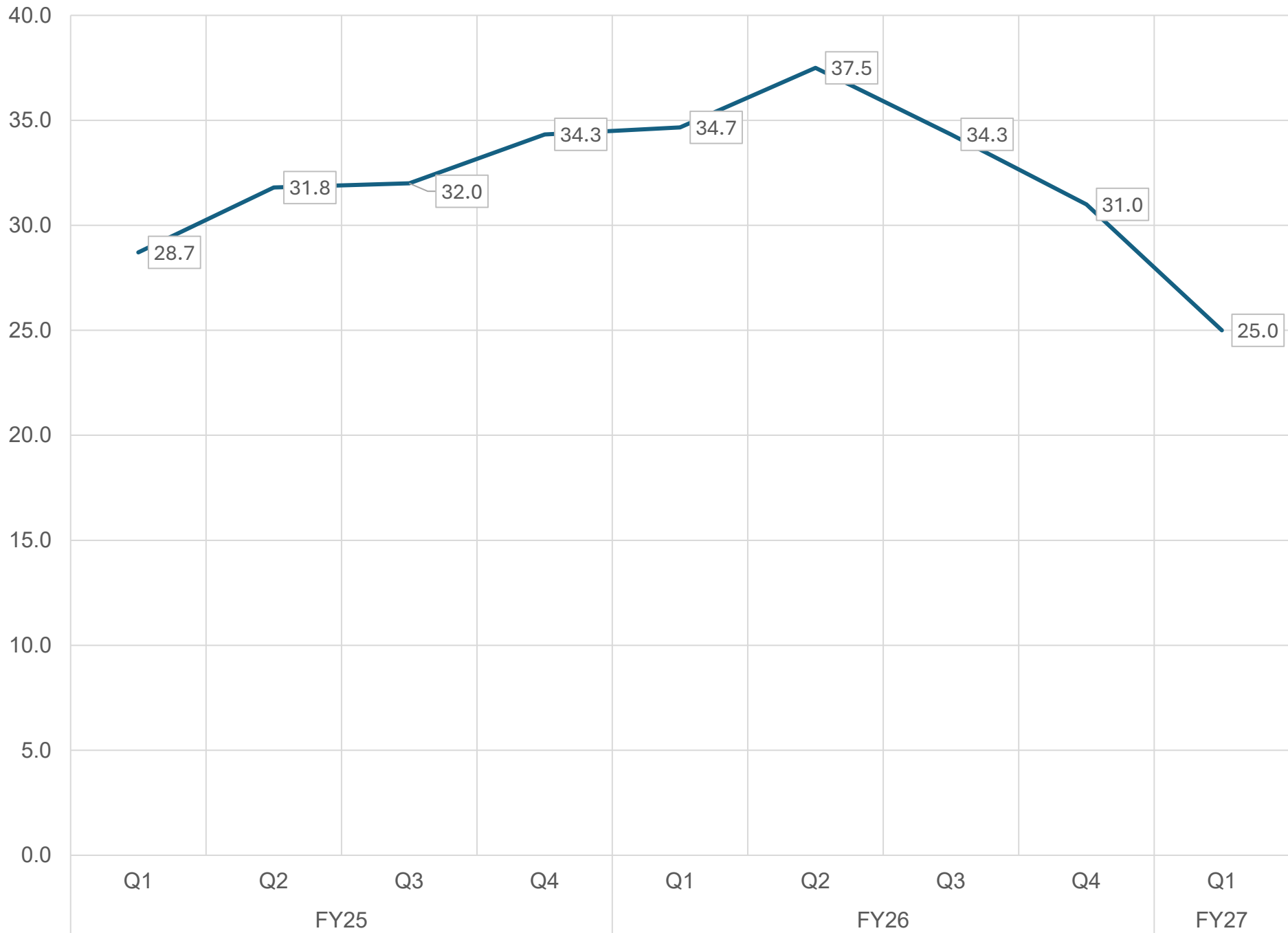
Hearing Aid Specialist, Permanent



Hearing Aid Specialist, Temporary



Trainee Registration



TESTING RESULTS

ADVISORY COUNCIL ON HEARING AIDS TESTING RESULTS

	2025		2025 Total	2026		2026 Total	2027		2027 Total	TOTAL
Row Labels	PASS	FAIL		PASS	FAIL		PASS	FAIL		
HAD NIHIS Written Exam 1	19	17	36	34	18	52	5	7	12	100
HAS Oregon Laws/Rules Written	31	8	39	34	13	47	12	4	16	102
HAS Practical Exam 1A	25	5	30	26	12	38	11	3	14	82
HAS Practical Exam 1B	25	1	26	26	1	27	11	1	12	65
HAS Practical Exam 1C	20	10	30	29	9	38	9	6	15	83
HAS Practical-2	26		26	28		28	11		11	65
HAS Practical-3	21	25	46	30	19	49	12	2	14	109
HAS Practical-4	22	24	46	27	23	50	13	6	19	115
UTS Practical	21	25	46	30	19	49	12	2	14	109
WRITTEN EXAMINATION	19	17	36	34	18	52	5	7	12	100
TOTAL	229	132	361	298	132	430	101	38	139	930

FINANCIAL REPORT

ADVISORY COUNCIL ON HEARING AIDS FINANCIALS

Biennium		<2023-35>			
State Fiscal Year	2024	2025	2026	2027	
	(Jul23-Jun24)	(July24-Jun25)	(July25-Jun26)	(July26-Jun27)	
Beginning Cash Balance	318,819	307,078	307,078	318,735	
Revenues	35,981	42,620	48,595	13,430	
Expenditures	47,723	38,212	36,937	49,923	
Net Operations	(11,742)	4,408	11,658	(36,493)	
Ending Cash Balance	307,078	311,486	318,735	282,242	
(Beg Cash + Rev - Exp)					
*Revenues and Expenditures updated with Actuals: *Total carry forward of revenue to 25-27 is:					

Regulatory Report

REGULATORY REPORT

CASES OPEN/CLOSED STATUS

	2023	2025	2027	Grand Total
OPEN				
Hearing Aid Specialist, Permanent	1	4	3	8
Hearing Aid Specialist, Temporary	1	2	1	4
UNLICENSED Hearing Aid Spec	0	4	1	5
TOTAL	2	10	5	17
CLOSED				
Hearing Aid Specialist, Permanent	14	5	2	21
Hearing Aid Specialist, Temporary	4	1	0	5
UNLICENSED Hearing Aid Spec	1	2	0	3
TOTAL	19	8	2	29
Grand Total	21	18	7	46

COMPLAINTS BY TYPE

	2023	2025	2027	Grand Total
Licensing Concern	1	4		5
Services Provided	20	14	5	39
Opened for failure to meet CE audit requirements			2	2
Grand Total	21	18	7	46

COMPLAINANTS BY TYPE

Anonymous	0
Client	10
Other	36
Total	46

MEMORANDUM

To: Interested Parties

From: Trisha Moul, Qualification Specialist

Date: August 17, 2026

Subject: Advisory Council on Hearing Aids Continuing Education Audit

A continuing education audit on currently active Licensed Hearing Aid Specialists was conducted and completed on August 11, 2026. The audit included approximately 10% of the license base for a total of 9 Licensees randomly sorted and selected through a computer-generated process.

On June 3, 2026, all 9 Licensees were sent an audit notification letter informing them that they needed to provide verification of having complied with the 12 hours of approved continuing education obtained within the audit attestation period. The deadline to comply with the audit was July 3, 2026. A second and final notice was sent via certified mail on July 7, 2026. The deadline to comply with the final notice was August 6, 2026.

Of the 9 Licensees audited, 6 submitted the required number of hours in approved continuing education to meet the audit requirements and 3 failed to meet the requirements of the audit. All 3 Licensees that failed to comply were referred to HLO's Regulatory Operations Division.

A copy of this report will be provided at the next Advisory Council on Hearing Aids meeting held on October 9, 2026.

Public/Interested Parties' Feedback

Other Council Business