

What is SERV-OR?

SERV-OR is a statewide registry system, organized within the Oregon Health Authority, to help pre-credentialed health care professionals volunteer their services during emergencies with significant health impacts. SERV-OR is part of a nationwide network of state programs designed to verify the qualifications of volunteer healthcare providers in advance, creating a volunteer pool capable of assisting in disasters, public health emergencies and public health improvement initiatives at the local and state level. *ORS 401.651-670; OAR 333-003-0100-0140*

Who is involved?

Over 2,800 individuals are registered. SERV-OR has two major divisions. Volunteers may belong to one or both divisions.

State Managed Volunteer Pool (SMVP): A large list of SMVP volunteers who are unaffiliated and operate as individual provider resources for the State of Oregon. Over 1,500 people registered.

Medical Reserve Corps (MRC): Units that are housed in local agencies and called upon to assist in local activities. Over 1,600 people registered.

What do volunteers do?

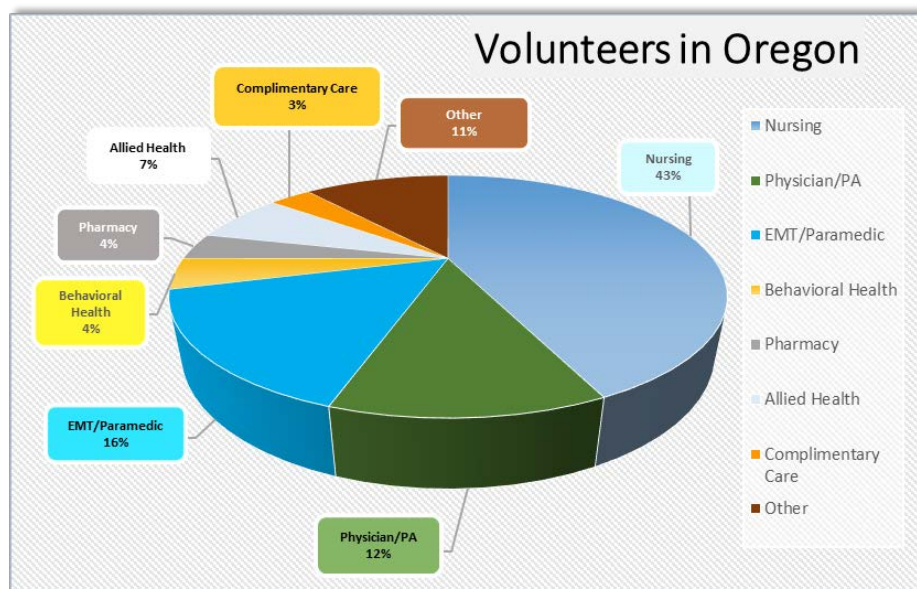
Members of SERV-OR are contacted in the event of an emergency. Participation in any response is entirely voluntary.

On average, volunteers are requested for participation in statewide exercises or responses twice per year. Volunteers who belong to a Medical Reserve Corps unit may be called upon for local exercises, response activities, and community preparedness events more frequently.

During non-emergency times, SERV-OR volunteers are invited to participate in disaster-related trainings. These trainings are opportunities for like-minded professionals to learn new skills as well as increase volunteer readiness in the event of an emergency.

Potential roles for healthcare volunteers include:

- Medical casualty triage
- Hospital, clinic or field hospital staffing following a disaster
- Behavioral health team
- Patient tracking and movement
- Dispense medication or administering vaccines
- Community preparedness events
- Local and statewide emergency response exercises
- Support shelter medical operations



How are volunteers verified?

SERV-OR interacts with over 20 licensing boards in the state of Oregon. Every licensed healthcare worker's license is verified, whether manually or automatically. There are memoranda of understanding (MOUs) in place with four boards so that volunteers' licenses can be automatically verified:

Oregon Medical Board
Oregon State Board of Nursing

Oregon Board of Pharmacy
Oregon Board of Licensed Social Workers