

SERV-OR Bulletin

Issue 5: Thank You for Your Feedback

July 29, 2020

Bulletin Feedback Survey

NEW

229 people responded to our Bulletin Feedback Survey. Many expressed interests in assisting with bulletin content and development. **Thank you for your feedback!** We are moving forward with incorporating your ideas.

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Current Volunteer Opportunities and Action **NEW**

Seeking Volunteers:

1. OHA seeking advanced Spanish/Spanish bilingual Contact Tracers & Case Investigators

Requirements:

- a. Complete remote online trainings. Trained SERV-OR volunteers will remain on standby and may be asked to support case investigation efforts throughout the state.
- b. Remote communications technology (computer, internet, phone)

If you are interested, please contact Sharon Coryell: SHARON.R.CORYELL@state.or.us

2. Josephine County is seeking volunteers for Contact Tracing (Josephine County residents only)

Requirements:

- a. Time commitment of approximately 10-20 hours per week during larger outbreaks; 0 hours when no outbreaks occur; other weeks may require daily check-in meetings (8-12 hours per week) and weekly refresher trainings.
- b. Remote communications technology (computer, internet, phone)
- c. Preferred but not required: Previous contact tracing experience; access to or familiarity with emergency health records (EHRs) and/or database entry.

All trainings are provided. If you live in the Josephine County area and are interested, please contact: astewart@josephinecounty.gov

Experienced in Case Investigation? **NEW**

Are you experienced in supporting COVID-19 case investigation in Oregon? If so, please complete [this form](#). We are seeking information to identify volunteers with previous case investigation experience. Do not complete if you do not have training or experience.

SERV-OR COVID Response ACTIVE MRC's and SMVP Updated

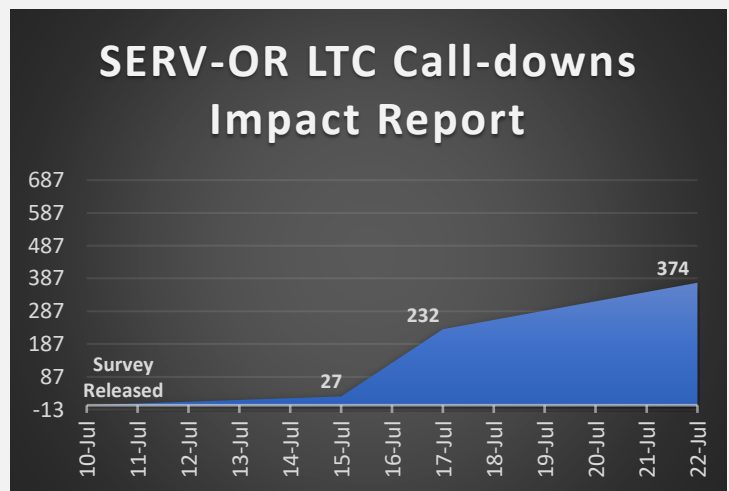
MRC Unit	Summary of Activities
State Management Volunteer Pool (SMVP)	Current Status: Active. Current Activities: OHA Incident Management Team, Douglas County Public Health Specimen Collection and the COVID Response and Recovery Unit (CRRU) Testing Unit logistics support.
Coos County	Current Status: Active. Activities: Screening front doors; RSS for State stockpile items; Admin and volunteer scheduling; Social media monitoring; Response planning and meetings; Administrative support.
Eastern Oregon Region 9	Current Status: Active. Activities: 1 day of activity per week to support Baker County Health Department. Activities included providing immunizations, COVID-19 screening and information, sexual health information, public health support, RN support.
Linn County	Current Status: Active. Current Activity: COVID-19 specimen collection.
Multnomah County	Current Status: Active. Current activities: Case investigation, contract tracing, and making phone calls.
Washington County	Current Status: Active. Current activities: Delivering meals.

Long Term Care Calls Mission NEW

Demobilized: Volunteers spent nearly 100 hours conducting outreach calls to long-term care facilities to support OHA's effort to obtain information on testing needs and capacity. Volunteers we needed to ensure facilities received and completed them. Volunteers had a significant impact on efforts to meet the testing needs of long-term care facilities in Oregon.

This deployment increased the survey completion rate from less than 4% to over 54%!

Thank you!



Online Training Modules, Technical Assistance, and Toolkits Updated

Center for Domestic Preparedness Healthcare Virtual Instructor Led Training (VLT) NEW

- **HCV1 - Crisis Standards of Care and Treatment Decision-Making** (AWR-934-V1)
Aug 3 1300 – 1430, PST [APPLY!](#)
- **HCV4 - Medical Surge Management** (AWR-934-V4)
Aug 3, 0700 – 0830, PST [APPLY!](#)

- [HCV5 - Federal, State, and Local Roles in Medical Emergency Response](#) (AWR-934-V5)
July 29, 1300 – 1400, PST **APPLY!**
Aug 5, 0900 – 1000, CST **APPLY!**
- [HCV7 - Hospital Incident Command System](#) (AWR-934-V7)
July 31, 0700 – 0900, PST **APPLY!**
Aug 7, 1300 – 1500, PST **APPLY!**
- [HCV8 - Healthcare Facility Preparedness](#) (AWR-934-V8)
July 31, 1300 – 1415, PST **APPLY!**
Aug 7, 0700 – 0815, PST **APPLY!**

HHS Telemedicine Hack **NEW**

This [10-week series](#) is part of the HHS ASPR, NETEC, and [Project ECHO COVID-19 Clinical Rounds Peer-to-Peer Virtual Communities of Practice](#). This new series helps accelerate telemedicine implementation for ambulatory providers.

Hispanic Community Outreach Resources **NEW**

The [ASPR TRACIE TA](#) response includes examples from state and local health departments and other resources related to outreach efforts to Hispanic communities during COVID-19

Economic and Behavioral Health Impacts from Disasters **NEW**

The [Economic and Behavioral Health Impacts from Disasters](#), ASPR TRACIE TA response includes resources regarding staffing shortages, unemployment numbers, suicide attempts, behavioral healthcare shortages, and economic impacts related to recent disasters.

New Contact Tracing Training from NWCPHP

Free, 90-minute contact tracing training is live and available now! [Every Contact Counts](#)

ASPR TRACIE Mental Health and Stress Management

- [Creating a Practical Self-Care Plan in Difficult Times](#) (check out the first module on [stress management exercises](#)).

Job Opportunities **UPDATED**

To help the United States combat the pandemic, the CDC Foundation is managing an emergency staffing effort as part of CDC's Response. The Foundation is recruiting staff for state/ local health departments, and tribal communities, for a variety of positions. Visit [here](#) to see open positions.

FEMA **NEW**

FEMA is currently hiring for five CPCB Managers to support disaster field work. These are full time positions, with benefits, requiring significant disaster travel of up to 300 days a year (Incident Management Cadre of On Call Employees – IM CORE). Salary for these positions ranges from \$29.51 to \$41.21 per hour depending on experience and locality pay rates. The positions close August 17th. Apply through USAJobs at <https://www.usajobs.gov/GetJob/ViewDetails/573824700>

AMN Healthcare Services **NEW** The State of Oregon has executed an agreement with AMN Healthcare for staffing. If you are interested in paid work, the state or other government entities in the state may use this contract for staffing solutions. Apply to AMN to get in the employment pipeline.

<https://www2.amnhealthcare.com/l/21602/2020-04-18/3n9hkk2>

COVID labor exchange NEW The new labor exchange connects job seekers with employers and is about to launch in Oregon. We hope to register 100 job seekers in Oregon before it is promoted to employers. <https://www.connecttocarejobs.com>

Checkout new job opportunities listed in the [RDPO weekly newsletter NEW](#)

Lines for Life Oregon Health Behavioral Access Job Opportunities:

Behavioral Health Database Services Coordinator – This is a temporary full-time position that will develop a Behavioral Health Provider directory as part of Lines for Life’s Oregon Behavioral Health Access project. The purpose of the directory is to provide one place where anyone can go to find any behavioral health service in Oregon with the most up-to-date availability of every service. The position will last until December 2020.

Recruiter for Behavioral Health Providers – This position will recruit and set up contracts with clinicians who represent various communities and languages to answer calls on a behavioral health support line in order to help connect callers with culturally specific behavioral health services. This is a temporary position expected to last through December 2020.

Culturally Specific Crisis Intervention Specialist – Lines for Life is launching a new culturally specific emotional distress line that will serve people of color who are feeling stress and emotional distress from racism, oppression and microaggression and is seeking to hire 1 more full-time Crisis Intervention Specialist to answer calls on this line.

Helping the Helpers Group Facilitator – Lines for Life is looking to hire 2 people to facilitate emotional support groups for front line workers and behavioral health clinicians during the COVID-10 pandemic. These are temporary positions expected to last through December 2020

For a full listing of Lines for Life’s employment opportunities, check out [Lines for Life's Job Portal](#).

Contractors sought to support COVID-19 testing at long-term care facilities

The Oregon Department of Human Services (DHS) and Oregon Health Authority (OHA) have posted a request from organizations interested in partnering with the state to test all staff and residents of long-term care facilities.

Applications are reviewed and contracts awarded on a rolling basis. Vendors should apply sooner rather than later. The RFA seeks applicants that can perform specimen collection and diagnostic testing for COVID-19 infection in Oregon as part of the state’s effort to test all long-term care facility staff and offer testing to all residents by September 30, 2020.

The RFA, including application requirements and attachments, can be accessed and downloaded from ORPIN website, <http://orpin.oregon.gov/open.dll/welcome>, and specifically from ORPIN Opportunity #OHA-5050-20

OHA is hiring for COVID response positions

Go here for more [Government Job Postings](#)

Interest Survey

If you haven't already done so, **please complete [this survey](#)** to be placed on our COVID-19 volunteer interest list and contacted when missions aligning with your specialty and capabilities arise.

Reminder to Update Profile as Needed!

As always, we need our volunteers to keep their profiles up to date. This is essential for contacting you for an emergency deployment, verifying your licensure and trainings, and sending equipment like an ID badge or uniform. **Send training certificates and questions to SERV.OR@state.or.us**



SERV-OR Mission

The mission of the State Emergency Registry of Volunteers in Oregon (SERV-OR) and Oregon's MRC network is to ensure health and wellbeing, educate, and protect all people in Oregon by recruiting, registering, training, exercising, and deploying licensed volunteer health professionals to support local, tribal, and statewide public health initiatives, health and medical needs during public health crises, and to improve access to preparedness education and resources for all individuals and communities.