



This email is also available in other languages: [Español \(Spanish\)](#), [한국어 \(Korean\)](#), [Русский \(Russian\)](#), [简体中文 \(Chinese\)](#), [عرب \(Arabic\)](#), [Tiếng Việt \(Vietnamese\)](#), [हिन्दी \(Hindi\)](#), and [ਪੰਜਾਬੀ \(Punjabi\)](#).

December 2023

## OREGON TOBACCO RETAIL LICENSE (TRL) BULLETIN

### Inhalant delivery system (IDS) child-resistant packaging requirements

Enforcement of IDS (also known as e-cigarette) child-resistant packaging requirements **starts January 1, 2024** through compliance inspections. [Here is a guide](#) on how to meet these requirements and here are answers to some [frequently asked questions \(FAQ\)](#). You can also watch the [recording](#) of the December 7 webinar related to IDS requirements.

Retailers must follow these requirements to help protect children from exposure to e-liquids. For more information on accidental exposure to e-liquids that contain nicotine, read this article from the FDA: [How to Properly Store E-Liquids and Prevent Accidental Exposure of E-Liquids to Children](#).

### Retailer survey



We want to hear from you! Please take a few minutes to tell us about your experience with the TRL program by filling out this [short survey](#). This information will help us better support you and other retailers.

You can also find the survey by scanning the QR code.

### Tobacco retail license annual renewals

The statewide tobacco retail license is a partnership between the Oregon Department of Revenue (DOR) and Oregon Health Authority (OHA). DOR administers and issues the licenses and conducts tax-related inspections. OHA inspects for underage sales and compliance with other tobacco retail laws.

- The tobacco retail license needs to be renewed each year, one year from the issue date.
- DOR will mail a letter to each licensee when their application renewal is approaching. Please look at your license expiration date and visit the [Statewide Tobacco Retail License web page](#) for renewal information to maintain a valid license.
- **Once you have renewed your license, make sure it's posted and clearly visible to employees and customers.** For more information, view this [document](#).

### Oregon issues first suspension of tobacco retail license for repeated violations

The state issued the first license suspension for a retailer due to repeated violations of their tobacco retail license. “Oregon takes violations to tobacco sales laws seriously,” said OHA’s TRL Program Manager Sarah Wylie. “Too many violations can result in losing the ability to continue to sell commercial tobacco products.” TRL works with DOR to monitor tobacco retailers and ensure they follow the law for selling commercial tobacco products, including vaping products and e-cigarettes.

Retailers face suspension when they **receive three or more civil penalties** for violating requirements of their tobacco retail license. Read the full [press release](#).

### TRL rules updated by Rules Advisory Committee (RAC)

OHA’s TRL program brought together a Rules Advisory Committee (RAC) to make revisions to the overall TRL rules and refine the meaning of “packaged in a manner attractive to minors” for inhalant delivery systems (also known as e-cigarettes). The rules have been finalized and are [posted online](#).

Starting summer 2024, enforcement of the e-cigarette packaging attractive to minors rule will begin through compliance inspections. We will be sharing educational materials on how to meet these requirements in the coming months.

### Resources for Retailers:

- [Tobacco Retail Licensing training manual for retailers](#)
- [Tobacco Retail Licensing fact sheet](#) (available in [Spanish](#), [Korean](#), [Russian](#), [Chinese](#), [Arabic](#), and [Vietnamese](#))
- [Tobacco Retail Licensing FAQs](#) (available in [Spanish](#), [Korean](#), [Russian](#), [Chinese](#), [Arabic](#), and [Vietnamese](#))
- [Nicotine disposal guide](#)
- [Required tobacco sales signage](#) (available in [Spanish](#), [Korean](#), [Russian](#), [Chinese](#), [Arabic](#), and [Vietnamese](#))
- [Instructions for reading Oregon IDs](#)
- [Recorded webinar training on Tobacco Retail Licensing](#)
- [Child-resistant packaging requirements](#) (available in [Spanish](#), [Korean](#), [Russian](#), [Chinese](#), [Arabic](#), [Vietnamese](#), [Hindi](#), and [Punjabi](#))

### Questions? We’re here to help!

#### Department of Revenue (DOR):

- For questions or requests for DOR: [TRL.help@dor.oregon.gov](mailto:TRL.help@dor.oregon.gov), 503-945-8120
- For information about the law or licensing: [go.usa.gov/xe999](http://go.usa.gov/xe999)

#### Oregon Health Authority (OHA):

- For questions or requests for OHA: [Tobacco.Inspections@odhsoha.oregon.gov](mailto:Tobacco.Inspections@odhsoha.oregon.gov), 971-673-2283
- For more information and access to resources for retailers: [www.healthoregon.org/tobaccoretailsales](http://www.healthoregon.org/tobaccoretailsales)

#### Local public health authorities:

- Contact information for local Tobacco Retail Licensing programs is available [here](#), or reach out to [Tobacco.Inspections@odhsoha.oregon.gov](mailto:Tobacco.Inspections@odhsoha.oregon.gov) to find out about activities in your area.

한국어 번역이 필요하신가요? Quý vị cần hỗ trợ về thông dịch?  
¿Necesita traducción?  
是否需要翻译帮助? Вам нужна помощь с переводом?  
هل انت بحاجة إلى مساعدة في الترجمة?

[Tobacco.Inspections@odhsoha.oregon.gov](mailto:Tobacco.Inspections@odhsoha.oregon.gov)  
971-673-2283