

No self-service tobacco products

Did you know that the law requires you to keep **ALL** tobacco products behind the counter in an area only employees can get to **OR** in a locked case? If you keep tobacco products where customers can get them without help from a clerk, it will result in a violation (Oregon Revised Statute 167.765). An exception to this is if the business prohibits customers younger than 21.



Steps to comply with the no self-service law:

- □ Place all tobacco products behind the counter or in an area that only employees can get to.
- ☐ Ensure customers can't get tobacco or vaping products without employee help.
- ☐ Keep tobacco products in a locked case that only employees can get to.

Questions about **Oregon Health Authority (OHA)** compliance inspections and enforcement? See contact information below.

Questions about **Oregon Department of Revenue (DOR)** compliance inspections and enforcement?

TRL.help@dor.oregon.gov 503-945-8120 go.usa.gov/xe999

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact the Tobacco Retail License Program at 971-673-2283 or email Tobacco.lnspections@odhsoha.oregon.gov. We accept all relay calls.

Public Health Division
Tobacco Retail License Program
971-673-2283
Tobacco.Inspections@odhsoha.oregon.gov
www.healthoregon.org/tobaccoretailsales

