# EMERGENCY MEDICAL SERVICES PROGRAM

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# **2025 QUARTER 3 REPORT**

Published October 2025

Data Timeline for this Report:

Year to Date, January 1, 2025 – September 30, 2025

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#### **Manager's Update**

Hello EMS Community,

As autumn settles across Oregon and the pace of the year begins to shift, we're reflecting on a season of meaningful progress and collaboration in EMS. This quarter brought several standout accomplishments that are shaping the future of emergency care statewide, from landmark data system upgrades to expanded pediatric readiness and cardiac care initiatives.

A major milestone was the launch of the new Oregon Trauma Registry on October 6. Built on the ImageTrend Patient Registry platform, the system enhances security, EMS interoperability, and data collection. Full migration is expected by November 1. Updated survey tools — including a new Pre-Review Questionnaire and reporting formats — are already in use. Early feedback from trauma program managers has been overwhelmingly positive.

Looking ahead, the Cardiac Arrest Registry to Enhance Survival (CARES) auto-upload feature is set to go live in November. This integration will simplify cardiac arrest data reporting and help to improve statewide outcomes. EMS agency administrators and data managers are invited to a webinar on October 29 to learn about the process.

In pediatric care, four EMS transport agencies — Sherman County Ambulance, Polk County Fire District No. 1, Mercy Flights Inc., and Redmond Fire & Rescue — were recognized through the Peds Ready EMS program in Q2 and Q3 for their commitment to pediatric emergency readiness.

Thank you for your continued dedication to Oregon's EMS system. As the season turns, we're grateful for the strong partnerships that make this work possible. We recognize the vital role that EMS professionals play in communities across the state and remain committed to supporting your efforts with the tools, data, and resources you need. While this update highlights a few key initiatives, it represents only a portion of the work happening across our program. We invite you to read on for a closer look at the full scope of work our team has accomplished this quarter.

Warm Regards,

Adam P Wagner, MSc, Paramedic (he/him/his)
Emergency Medical Services Program Manager
Health Care Regulation and Quality Improvement
OREGON PUBLIC HEALTH DIVISION



# **Professional Standards Unit (PSU)**

#### Case Data (January 1 - September 30, 2025):

Investigations opened: 204
Investigations closed: 199

#### Actions:

Letter of concern issued: 132

No action taken / background cleared for approval: 51

Letter of reprimand: 1
Closed inactive: 4
License revoked: 1
Stipulated surrender: 2
Stipulated probation: 2

• License expired under PSU review: 3

• Application withdrawn: 2

Investigations pending: 61

Licensees currently on probation: 6



### **PSU Projects:**

PSU drafted administrative rules following the passage of <u>Senate Bill 1552</u> (2024), which are now in the final stages of adoption. These rules will allow individuals to submit a petition prior to starting an education program in order to determine whether previous criminal conviction(s) would prevent them from obtaining an EMS provider license. PSU staff built the petition form in Oregon's license management software, <u>eLicense</u>. When the rules are finalized and this process goes live, those seeking a determination will create an eLicense account and complete the form online.

PSU staff welcomed the new members of the Licensure and Discipline Subcommittee during their first meeting on August 12, 2025. The team introduced common statutes and rules used in regulation and enforcement work. Staff communicated expectations for subcommittee members and explained how they will assist with complex investigations. The subcommittee's main tasks are to help the PSU team determine if a rule violation occurred and to make recommendations for next steps.

PSU staff created and launched a renewal application for Transitional Paramedics in eLicense. The first transitional paramedics were licensed in the fall of 2023, and they are now eligible to renew that license if they choose. A transitional paramedic license is current for two years from the date of issue and can be renewed once. This is the only license type that does not follow the traditional timeline for Oregon EMS providers (June 30 biennially). Currently licensed transitional paramedics will see an available renewal application in their eLicense account 90 days before their license is set to expire.

### **EMS Provider Licensing**

\*All data in this section is year-to-date (January 1 – September 30, 2025).

#### Initial:

Initial EMS provider licenses issued: 1,973

Emergency Medical Responder (EMR): 180
 Fraggency Medical Technician (EMT): 1.24

• Emergency Medical Technician (EMT): 1,347

• Advanced Emergency Medical Technician (AEMT): 59

• Emergency Medical Technician - Intermediate (EMT-I): 24

Paramedic: 338

• Transitional Paramedic: 25

#### Reinstatement:

Continuing education audits completed: 22

Reinstatement applications received:

EMR: 10EMT: 47AEMT: 2EMT-I: 2

• Paramedic: 23

Licensees reinstated: 84

#### Renewal:

Licensees renewed: 9,987

EMT: 5,155AEMT: 231EMT-I: 554

Paramedic: 4,047

#### **Total Active EMS Providers:**

Total active EMS providers: 13,207

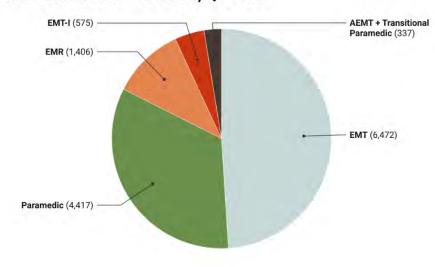
EMR: 1,406EMT: 6,472AEMT: 287EMT-I: 575

Paramedic: 4,417

Transitional Paramedic: 50



### **Total Active EMS Providers, Q3 2025**



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### **Service and Ambulance Licensing**

#### **New Ambulance Services:**

- Initial ambulance service applications received: 5
- Initial ambulance service licenses issued: 2

#### **New Ambulance Vehicles:**

Initial vehicle applications received: 119

Initial vehicle licenses issued: 119

• Exception documents reviewed: 62

#### **Total Active Service and Ambulance Licenses:**

• Service licenses: 135

• Ambulance licenses: 859

### **Ambulance Service Surveys**

Total surveys conducted (Q1-Q3): 21

Initial: 2 Routine: 19

#### **Corrective Action Plans:**

Licensed ambulance services that receive a deficiency letter after a routine ambulance service survey are required to submit a corrective action plan to OHA-EMS for review and approval.

Deficiency letters issued: 19

Corrective action plans reviewed and approved: 2

#### Waivers:

- Four licensed ambulance services are currently utilizing the rural staffing rule, per OAR 333-255-0070 (4) and (5):
  - o City of Dufur #3301
  - o East Umatilla Ambulance Area Health District #3004
  - Glendale Ambulance District #1007
  - Sherman County #2801
- One volunteer ambulance service is approved to respond without a full crew, per OAR <u>333-255-0070</u> (6):
  - o City of Dufur #3301

#### **Medical Director / Supervising Physician Application Approval**

- Brian Clothier, MD (28407): Cardinal Medical Solutions (1063)
- Mohamad Ali Cheaito, MD (218228): Lower Umpqua Hospital (1008)
- Celia Cheung, MD (171727): Dexter Rural Fire Protection District (2027) & Lowell RFPD (2005)
- Andrew Harger, MD (196474): City of Albany (2201)
- Sarah Laiosa, DO (153087): Rocky Point Fire and EMS (1831)
- Bret Gorham, DO (213442): City of Oakridge (2004)
- Sergio Camba, MD (219319): Medix Ambulance Service, Inc. (0401)
- Patrick Fink, MD (213509): Mt Bachelor Ski Patrol (0906)
- Paul Silka, MD (215088): Clatsop Community College (0423)

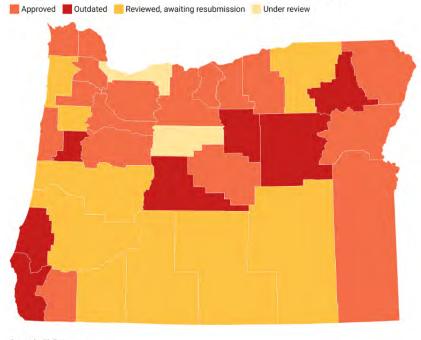
### Ambulance Service Plan (ASP) Review

In accordance with OAR <u>333-260-0020(7)</u>, the OHA EMS Program reviews county Ambulance Service Plans (ASP) for compliance with state regulations at least once every five years. The EMS Program is working with counties to ensure all ASPs have been determined to be compliant with state rules within the past five years.

OHA EMS Ambulance Service Plan (ASP) Webpage

Under review	Recently reviewed, awaiting resubmission	Outdated	Approved
Hood River	Douglas	Benton	Baker
Jefferson	Harney	Coos	Clackamas
Multnomah	Jackson	Curry	Clatsop
	Klamath	Deschutes	Columbia
	Lake	Grant	Crook
	Lane	Union	Gilliam
	Polk	Wheeler	Josephine
	Tillamook		Lincoln
	Umatilla		Linn
	Wasco		Malheur
			Marion
			Morrow
			Sherman
			Wallowa
			Washington
			Yamhill

### Ambulance Service Plan Status by County, Q3 2025



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### **Education**

# **Course Activity**

EMR course applications approved during Q3: 17

College EMS courses for the 2025-2026 academic year:

(15 out of 18 colleges reporting; two do not offer EMS education.)

• EMT: 58 courses planned and in progress

AEMT: 7 courses plannedEMT-I: 2 courses planned

• Paramedic: 8 courses in progress



# **Major Events and Projects**

National Registry of Emergency Medical Technicians (NREMT/National Registry) reinstatement: EMRs and EMTs who wish to reinstate their National Registry certification will complete a new skills verification process (formalized in August). This replaces the former psychomotor exam for skills testing.

### **Committee Information**

The EMS program will host virtual committee meetings November 4-7, 2025.

	Tuesday,	Wednesday,	Thursday,	Friday,
	November 4	November 5	November 6	November 7
0900-1200	EMS Advisory	Cardiac, Stroke, and	EMS for Children	EMS Advisory
	Committee	Trauma	Advisory	Board
		Subcommittees	Committee	(0900-1500)
1300-1600		Time-Sensitive Medical		
		Emergencies Advisory		
		Committee		

All meetings will be online and open to the public in compliance with Oregon's Public Meeting Law. Information about how to attend is available on our website.

We are continuing to recruit for the following open positions:

Committee	Position(s)	
Cardiac Subcommittee	<ul> <li>Cardiothoracic surgeon or cardiac intensivist</li> <li>Patient advocate/educator/injury prevention coordinator</li> </ul>	
Stroke Subcommittee	<ul> <li>Stroke neurologist (primary stroke center)</li> <li>Patient advocate/educator/injury prevention coordinator</li> </ul>	
Trauma Subcommittee	Rehabilitation specialist	
EMS for Children Advisory Committee	Family representative	
EMS Advisory Board	Third-party payer representative	

For questions about joining the committees or attending meetings, please email <a href="mailto:ems.program@odhsoha.oregon.gov">ems.program@odhsoha.oregon.gov</a>.

### **Oregon Emergency Medical Services for Children (EMSC)**

# **Peds Ready EMS**

Four agencies have been recognized through the end of Q3 — congratulations to Sherman County Ambulance, Polk County Fire District No. 1, Mercy Flights Inc., and Redmond Fire & Rescue!

Peds Ready EMS sets the standard for EMS transport agency pediatric readiness. Completing the steps necessary to participate in Peds Ready EMS will improve agency readiness to treat pediatric emergency medical and trauma patients. This is a voluntary recognition program, and there is no fee to participate.

<u>Apply today!</u> The online application should take less than an hour to complete. The **first 20 agencies** recognized will receive a Peds Ready EMS plaque. Once the application has been reviewed and accepted, the EMS transport agency will receive a recognition certificate and ambulance decal(s).

If you have questions about this program, please read the <u>Application Guide</u> and <u>Frequently Asked Questions</u> documents, visit the <u>Oregon EMSC Program website</u>, or contact the Oregon EMSC Program at <u>rachel.l.ford@oha.oregon.gov</u>.

# **Continuing Education**

Registration is open for the November 20 1200-1300 education session, *Pediatric Behavioral Health in the ED: big picture and practical guidance*. The session will be presented by Ajit Jetmalani and Liz Marx. CME for physicians and CE for nurses and other medical professionals is available.

Questions? Contact Rachel Ford, rachel.l.ford@oha.oregon.gov or 971-673-0564.

#### **Trauma Program**

In Q3 of 2025, the trauma program completed 11 surveys:

Eight full trauma surveys:

- Pioneer Memorial Hospital
- St. Anthony Hospital
- Harney District Hospital
- St. Charles Health System-Bend
- Good Shepherd Healthcare System
- Wallowa Memorial Hospital
- Adventist Health Tillamook
- Providence Hood River Memorial Hospital

One focused survey:

Santiam Hospital

One American College of Surgeons (ACS) survey:

- PeaceHealth Sacred Heart RiverBend
   One initial survey:
  - Providence Seaside Hospital



The trauma program planned 23 surveys this year: 16 full, 3 focused, 3 ACS, 1 initial. One full survey and one focused survey remain for Q4.

We have been updating the trauma survey documents. A new Pre-Review Questionnaire has been developed to reflect the changes to <a href="Exhibit 4">Exhibit 4</a> effective October 1, 2025. We are also changing our reports to more closely mirror the ACS process.

### **Data Team**

### **Oregon Trauma Registry Migration**

The EMS Program Data Team is excited to announce that the new Oregon Trauma Registry system (ImageTrend Patient Registry) officially went live on October 6, 2025.

We continue to coordinate with ImageTrend's implementation staff. Following the initial launch, our teams worked closely to complete a few final setup tasks. We are still targeting November 1, 2025, for full project completion, including the migration of legacy data.

We are in the process of scheduling further training sessions. Upcoming opportunities will be sent by email. Thank you to everyone who has participated so far and provided feedback. Your input has been invaluable in improving the user experience.

To request access or submit a support inquiry, please use the following links:

- Access Request Form
- [Support Request Form]

Thank you for your continued engagement and collaboration.

### **Data Quality Monitoring Project**

We continue working to improve data quality in the Oregon Trauma Registry and the Oregon EMS Information System (OR-EMSIS), supported by a grant from the Oregon Department of Transportation. This helps EMS agencies and trauma hospitals enhance data quality through improved tools and resources.

In Q3, the data team strengthened the extraction and analysis process through:

- Refinement of functions used to extract data from NEMSIS XSD files.
- Detailed documentation explaining how to use the completeness metric function script.
- Development of a dynamic data dictionary function to automatically retrieve denominator columns.
- Enhancement of a flexible filtering function to dynamically apply and debug inclusion criteria.

Outreach is still ongoing to confirm that all EMS agency-created ePCRs are being received by OR-EMSIS. Here are updates on these missing records:

- 57 agencies have fixed their errors so that all of their 2024 ePCRs are now in OR-EMSIS. 36 additional agencies are in the process of correcting errors.
- 6,703 missing records have been fixed in OR-EMSIS. It is confirmed that at least 11,153 records are still missing.
- Reports identifying failed exports have been very useful in helping to find and fix errors.



To continue supporting agencies in improving data quality, our current efforts include:

- Developing the guidance hub to share in the next quarter. Training documents will cover guidance for the new trauma registry, failed export reports, and fixing export errors.
- Meeting with agencies excelling in timeliness and developing a case study to share.
- Engaging with agencies to identify needed resources and address questions.

#### Reporting

- **Trauma:** Biennial report development is underway. We expect to make the report publicly available in Q1 2026.
- Stroke: The Stroke Dashboard has been updated.
- Pediatrics: EMSC dashboard updates are in progress. We are anticipating publication in Q4 2025.

#### **Research and Partnerships**

The EMS Program team successfully completed the Pediatric Pandemic Network Quality Improvement Writing Course. Our project focused on enhancing documentation of pediatric weight in kilograms for patients receiving weight-based medications, building on work by the EMSC Advisory Committee (2021–present). We continue to make steady progress on the associated quality improvement paper. We have not set a publication deadline; other priorities and initiatives have temporarily taken precedence. The team remains committed to completing and publishing the paper once other major projects advance.

### **Data Integration Projects**

ESSENCE: EMS data from 2022 and early 2023 was reloaded into Oregon's syndromic surveillance system, ESSENCE, following a database update. This addressed some data quality issues and will allow ESSENCE to use historical data to assess trends and identify spikes in incidence.

License Management System Integration: This project is ongoing. Contractors are generating a new estimate for the completion date. 85% of transporting agencies and 88% of non-transporting agencies have been completed.



#### Cardiac Arrest Registry to Enhance Survival (CARES)

The **CARES state auto-upload** feature is in the final stages to go live in November 2025! This marks a major step forward in streamlining cardiac arrest data reporting as we work to improve statewide outcomes.

We are hosting a webinar that will provide an overview of the integration, outline the benefits for EMS agencies, and walk through the steps for successful implementation. If your agency doesn't yet participate in CARES, please still attend as we will review the ins and outs of what to expect with this new feature and steps for your agency's involvement.

Date & Time: October 29, 11 AM - 12 PM

Location: TEAMS Link | Meeting ID: 267 584 315 326 7 | Passcode: 9MP7Tw3Y

**Who Should Attend:** EMS agency administrators, data managers, and CARES reporting leads. (We will have a separate meeting for vendors.)

#### What You Will Learn:

- How the OR-EMSIS auto-upload process works
- What data is shared with CARES and how it supports cardiac arrest outcomes tracking
- Steps your agency needs to take to prepare
- Q&A with the CARES and OR-EMSIS teams



### Oregon Administrative Rules and Legislative Update

### **Legislative Update**

No updates at this time.

#### **Administrative Rules**

Information on current and past rulemaking activity can be found on the EMS Rules webpage.

#### Ambulance Service and Ambulance Vehicle Licensing Rules (333-250, 255)

Permanent rules have been filed for the Ambulance Service and Ambulance Vehicle licensing requirements. These revised rules will be effective January 1, 2026. More information will be posted on the EMS Rulemaking Activity webpage in the next few weeks.

#### <u>Criminal Conviction Petition for Determination (333-265)</u>

Permanent rules that will allow an individual with a criminal conviction to petition the EMS Program prior to beginning any education or training program for a determination on whether the criminal conviction may prevent the person from obtaining an EMS Provider license are anticipated to be filed within the next few weeks. Information will be posted on the EMS Rulemaking Activity webpage once permanent rules are filed.

#### Interested in Serving on Rulemaking Advisory Committee?

Persons and communities interested in serving on future EMS-related RACs are encouraged to complete and submit the <u>RAC Interest Form</u>. RACs are an important process that allow members of the public and communities who are affected by

administrative rules relating to EMS regulatory functions to provide input. For more information, please visit the EMS Rules webpage under 'Rulemaking Advisory Committee (RAC) Participation and General Interest.'

#### Resources

Helpful links and information relating to the Oregon Legislature:

- Oregon Legislative Information System (OLIS): <a href="https://www.oregonlegislature.gov">https://www.oregonlegislature.gov</a>
   Select the right-hand button labeled OLIS to access current and previous session bills
- Viewing legislative public hearings (scheduled or archived):
   <a href="https://www.oregonlegislature.gov/citizen">https://www.oregonlegislature.gov/citizen</a> engagement/Pages/Legislative-Video.aspx
- How Ideas Become Law:
   <a href="https://www.oregonlegislature.gov/citizen">https://www.oregonlegislature.gov/citizen</a> engagement/Pages/How-an-Idea-Becomes-Law.aspx
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We hope everyone has a wonderful fall!