July 23, 2023

Dear Mr. Gilman:

PeaceHealth is a leading provider of Home and Community Services in Lane County. Our in-home care services are built on PeaceHealth’s decades of experience providing transformative health care -- bringing the tools, resources, caregivers, and commitment necessary to improve quality of life and comfort for our patients and deliver the highest-quality care to them each day. Home and Community’s services are frequently sought or required following a disability, illness, injury, surgery or hospitalization. Care is delivered by nurses, therapists, medical social workers and other clinicians who are skilled in at-home care. In-home is the preferred choice for many of our patients discharging from the hospital, including acute rehabilitation.

The transition from inpatient rehabilitation to home requires careful planning and coordination. It can be stressful for the family caregiver in that many of the tasks that were previously performed by inpatient staff become their responsibility. We include the patient and family in all transition planning, and most importantly we listen and fully consider their concerns and requests as the transition plan is finalized.

In addition to vital information such as current medications, home conditions that may affect care and access to community services we ask and hear about what happened and what the patient and family experienced during the acute rehabilitation
stay. Our Lane County home health team regularly shares the experiences patients and families report about the current PeaceHealth Oregon Rehabilitation Center; they find staff to be exceptional, but the spaces are crowded and outdated. Having the opportunity to engage families in an updated rehabilitation setting will go a long way in helping the patient and their support persons feel confident in transitioning home. For these reasons, Sacred Heart Home Health fully supports the replacement and expansion of the existing unit by PeaceHealth Riverbend, LLC.

Thank you,

[Signature]

Bryan Stewart
System Vice President
Home & Community