

Oregon Health Authority Licensing Update In-Home Care Agencies

Public Health Division | Oregon Health Authority
Health Care Regulation and Quality Improvement Section
Health Facility Licensing and Certification Program
April 2018

Survey Activity IHC 2016-2018

Total IHC Agencies Licensed: 160 [as of 04/03/2018]

Survey type	2018	2017	2016
Initial Surveys resulting in license issued	5	19 out of 80	16
Complaints investigated	5	22 out of 80	16
Relicensure surveys	10	36 out of 80	7
Change class or service	0	3 out of 80	6
Licenses returned	3	8	4

Current IHC Survey Activity [as of 04/03/2018]

Pending Initial Applications: 7

- Reviewed & Waiting for Attestation Forms: 2
- Attestation Received – Pending initial survey: 2
- Waiting for an initial review: 2
- Incomplete applications: 1
- Second Initial Survey Scheduled: 0
(1 second initial surveys has been completed in 2018)

Current IHC Survey Activity Cont. [as of

04/03/2018]

Other Survey Activities Currently in Queue:

- Change in Classification/Add Service(s): 2
- Change in Administrator Requests: 2 (8 total in 2018)
- Add Branch Location: 0
- Potentially Unlicensed Providers Reported: 4
(1 cease & desist letter sent to unlicensed business, with copies to Attorney General's office in 2018).

Citations Issued During Survey

Top 9 IHC Survey Citations (01/01/2018-04/04/2018)	
Tag Number and Title	Frequency
0153 - Caregiver Training	7
0145 - Initial Site Visit	6
0186 - Quality Improvement Committee & Activities	6
0135 - Clients Rights	5
0142 - Service Plan Development & Completion	5
0152 - Caregiver Orientation	5
0130 - Disclosure Statement	4
0146 - Monitoring Visit Schedule	4
0190 - Criminal Records Check Define & Applicability	4



Program Updates

- ▶ Anna Davis is the new program manager for the HFLC Survey and Certification Program.
- ▶ There is an updated Permanent Ineligible Background Crimes list. It is available online and was sent out in a listserv email.
- ▶ Visit the program website for new and updated memos, information and guidance [www.healthoregon.org/hcrqi].

HFLC Contact Information

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