

Oregon Health Authority Licensing Update In-Home Care Agencies

Public Health Division | Oregon Health Authority
Health Care Regulation and Quality Improvement Section
Health Facility Licensing and Certification Program
April 2019

Survey Activity IHC 2017-2019

Total IHC Agencies Licensed: 170 [as of 4/1/19]

Survey type	2019	2018	2017
Initial Surveys resulting in license issued	3	18	19
Complaints investigated	3	37	22
Relicensure surveys	9	43	36
Change class or service	0	2	3
Licenses returned	0	8	8

Current IHC Survey Activity [as of 4/1/19]

Pending Initial Applications: 8

- Reviewed & Waiting for Attestation Forms: 1
- Attestation Received – Pending initial survey: 2
- Waiting for an initial review: 3
- Incomplete applications: 2
- Second Initial Survey Scheduled: 0
(0 second initial surveys have been completed in 2019)

Current IHC Survey Activity Cont. [as of

4/1/19]

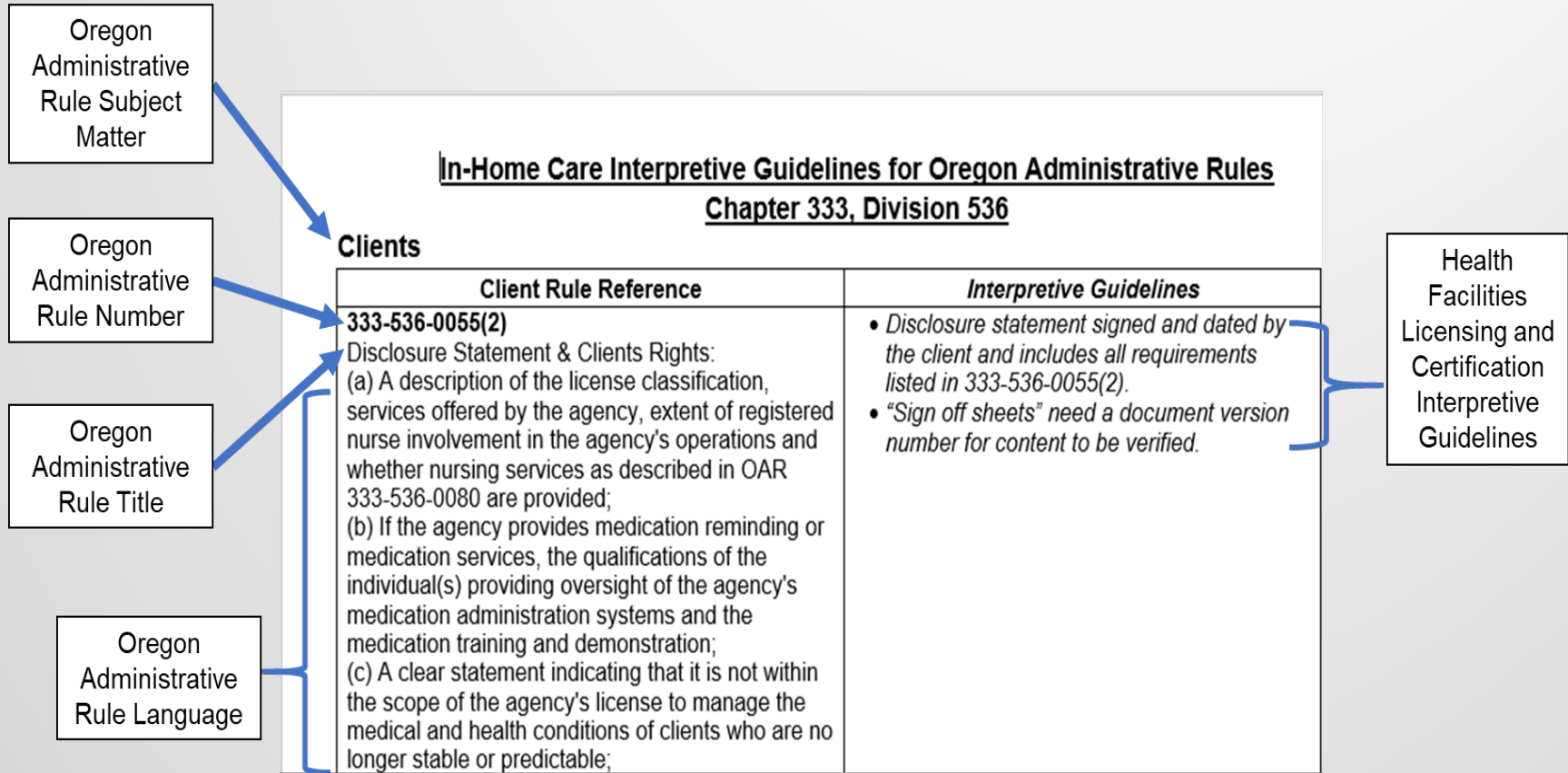
Other Survey Activities:

- Change in Classification/Add Service(s): 2
- Change in Administrator Requests: 9
- Add Branch Location: 1
- Potentially Unlicensed Providers Reported: 1
(1 cease & desist letter sent to unlicensed business, with copies to Attorney General's office in 2019).

Citations Issued During Survey

Top 9 IHC Survey Citations (1/1/19-4/1/19)	
Tag Number and Title	Frequency
0142 - Service Plan Development & Completion	6
0186 - Quality Improvement Committee & Activities	6
0128 - Agency Personnel	4
0145 - Initial Site Visit	4
0146 - Monitoring Visit Schedule	4
0153 - Caregiver Training	4
0163 - Medication Administration	4
0168 - Medication Administration Training	4
0190 - Criminal Records Check Define & Applicability	4

IHC Rule Interpretive Guidelines



Questions from the last meeting:

- ▶ How many potential unlicensed businesses were investigated by HFLC for the last 4 years?
 - 2015 = 17
 - 2016 = 10
 - 2017 = 9
 - 2018 = 11
 - 2019 = 2

- ▶ When will IHC rules open up for revisions?

We will have a better understanding of this date after the 2019 legislative session is concluded in June.

Program Updates

- ▶ Lisa Finkle is in a job rotation with another department until 7/1/19. Please call 971-673-0540 ext. 0 or email mailbox.hclc@state.or.us until she returns.
- ▶ Visit the program website for new and updated memos, information and guidance [www.healthoregon.org/hflc].

HFLC Contact Information

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