
Nurse Staffing Plans of Correction

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Nurse Staffing Survey Activity - 2017

- OHA surveyors completed 22 on-site surveys.
- All 22 survey reports are available at www.healthoregon.org/nursestaffing.
- The 2017 surveys are now in the Plan of Correction process.

Nurse Staffing Survey Activity - 2018

- OHA surveyors completed 11 on-site surveys so far.
- Eight of the 2018 survey reports are available at www.healthoregon.org/nursestaffing.
- OHA expects to complete 11 additional surveys this year.

Nurse Staffing Survey Activity

- Surveys focused on several key areas:
 - Nurse staffing postings and record keeping;
 - Nurse staffing committee operations;
 - Nurse staffing plan requirements; and
 - Nursing staff member meals, breaks and OT.

Nurse Staffing Survey Process Reminder

≤ 30 Business Days After Survey Closed - Agency Issues Written Survey Report

- Issued to hospital administration & nurse staffing committee cochairs
- Report documents any deficiencies identified during onsite audit or complaint investigation

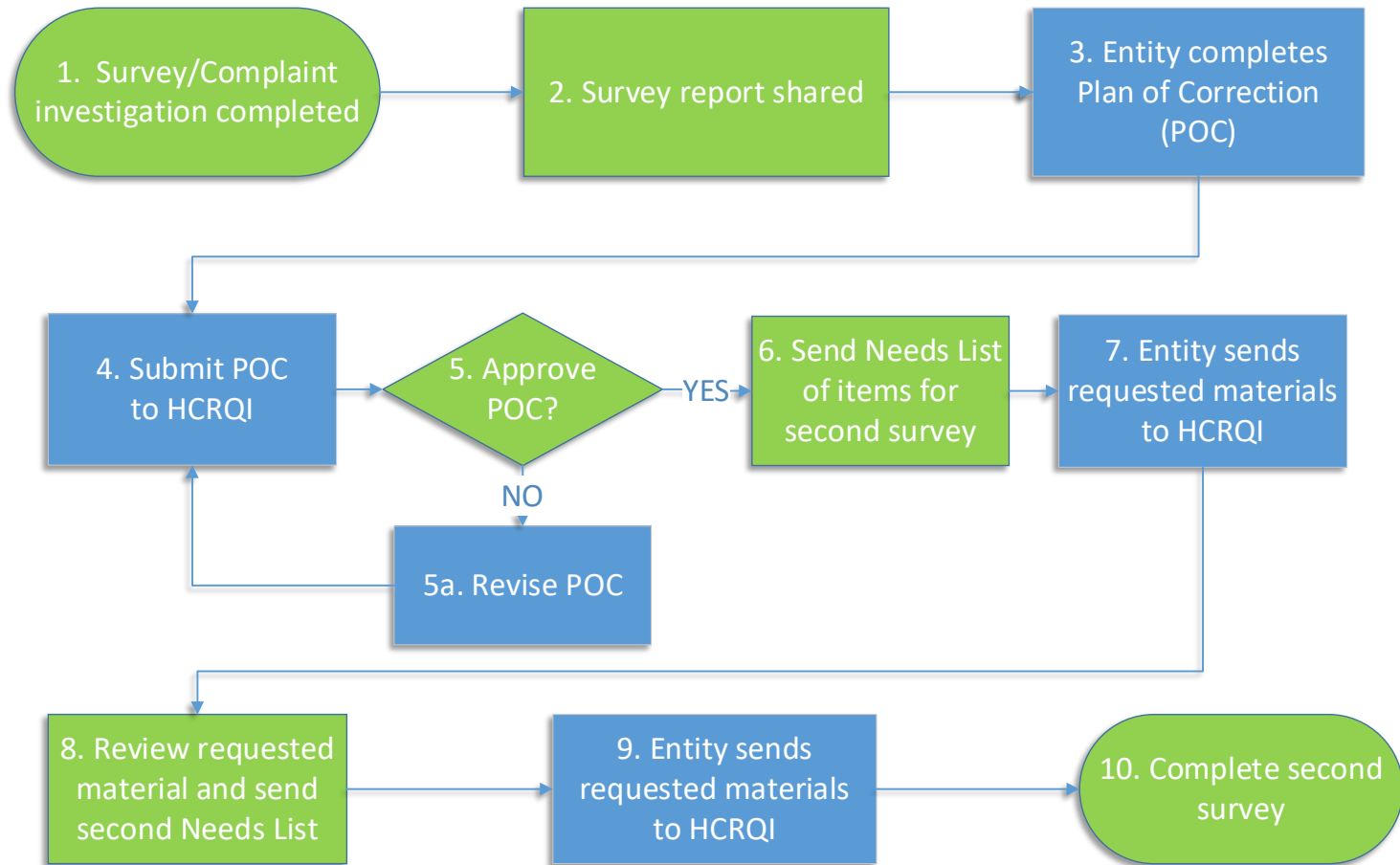
≤ 30 Business Days After Report Issued - Hospital Submits Plan of Correction (POC)

- Submitted to agency
- POC documents hospital's plan to correct each cited deficiency

≤ 30 Business Days After Plan of Correction received – Agency Issues Written POC Determination

- Issued to hospital administration & nurse staffing committee cochairs
- Determination documents whether the POC is acceptable or needs additional work

Nurse Staffing Survey Process Reminder



HCRQI Process Step	Hospital Process Step	Process Timeline: Step 5 to 10 = 60 business days
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Nurse Staffing Plans of Correction

- The POC must include:
 - A detailed description of how the hospital plans to correct the deficiency identified in each deficiency statement;
 - A description of how the hospital will implement the plan to correct the deficiency;
 - A timeline or date by which the hospital expects to implement the corrective actions;
 - The description of monitoring procedure(s) that the hospital will perform to prevent a recurrence of the specific deficiency identified; and
 - The title of the person who will be responsible for implementing the corrective actions described.

Nurse Staffing Plans of Correction

- OHA has revised the POC guidance document. These are the highlights of that guidance.
- The POC guidance document is sent out with every nurse staffing survey report and complaint investigation report.
- The POC guidance document is also available on www.healthoregon.org/nursestaffing
- The POC guidance document includes a sample nurse staffing report deficiency tag to illustrate the rule, deficiency statement and findings section of the report.

Nurse Staffing Plans of Correction

- Plans are reviewed for sufficiency of:
 - The plan & procedure to correct the deficiency;
 - The monitoring to ensure that the deficiency has been abated; and
 - The title of the person responsible for implementing the corrective action.

Nurse Staffing Plans of Correction

- When drafting a plan, consider the following:
 - Frequency of Monitoring = Annual monitoring is not often enough to demonstrate sustainable correction
 - Person Responsible = one or two people
 - Attachments are not needed for POC review. Additional documents may establish changes for the second survey
 - If a POC references a template describe how the template meets the standard
 - Repetition and references to other tags

Nurse Staffing Plans of Correction

- The hospital may involve the nurse staffing committee to assist in finding and implementing solutions to the cited deficiencies.
- The POC should not:
 - Attempt to disprove the findings;
 - Disagree with the findings or deficiency without including a plan to correct the deficiency;
 - Propose a correction to a specific finding; or
 - Restate the statute or administrative rule as the proposed correction.

Nurse Staffing Plans of Correction

- OHA offers conference calls to review specific areas of confusion or concern with hospitals drafting Plans of Correction. Contact mailbox.hclc@state.or.us to set up a conference call for your team.
- 5 POCs have been approved
- Approved POCs are posted with the nurse staffing reports on www.healthoregon.org/nursestaffing

Nurse Staffing Information: www.healthoregon.org/nursestaffing

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