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Re: Summary of Nurse Staffing Audits for 2010

The Public Health Division, Health Care Regulation and Quality Improvement Program has completed its findings for the 2010 Hospital Nurse Staffing Audit in accordance with ORS 441.170(3).

In an effort to use resources efficiently, Health Care Regulation and Quality Improvement has integrated nurse staffing surveys into routine, onsite survey work evaluating compliance with state licensure rules and federal Medicare conditions of participation and coverage, or during complaint investigations.

Four hospitals received a nurse staffing audit, one of which resulted from a nurse staffing complaint. This was noticeably less than the six nurse staffing complaints received and investigated in 2009. Three facilities were audited during federal recertification or validation surveys. Of the four audits performed, only the audit generated by the complaint investigation resulted in deficiencies. The deficiencies were all related to the failure to ensure that the nurse staffing committee monitored, evaluated, modified and re-approved a nurse staffing plan. No civil penalties were assessed.

For 2011, we will continue to integrate nurse staffing surveys with our other hospital survey activities and perform full nurse staffing audits in response to nurse staffing complaints.

Please see attached table for a complete summary.

If you need this information in an alternate format, please call our office at (971) 673-0540 or TTY (971) 673-0372.

Summary of Nurse Staffing Audits for 2010

	Facility Name	Survey Date	Survey Type	Findings	Outcomes (e.g. plan of correction submitted and approved, civil penalty, follow-up etc.)
1.	Grande Ronde Hospital	5/20/2010	Validation of Accreditation	- No Deficiencies Identified	
2.	Providence Willamette Falls Hospital	6/3/2010	Complaint: Nursing Services, Nurse Staffing	<p>Deficiencies at: -333-510-0045(1) The nurse staffing plan must be developed, monitored, evaluated and modified by a hospital nurse staffing plan committee in accordance with these rules;</p> <p>-333-510-0045(2)(d) The hospital nurse staffing committee must document plans for how it will monitor, evaluate and modify the nurse staffing plan over time;</p> <p>-333-510-0045(3)(b) The written staffing plan must include at least an annual quality evaluation process to determine whether the staffing plan is appropriately and accurately reflecting patient needs over time; and</p> <p>-333-510-0045(4)(a) The hospital</p>	<p>Plan of Correction received on 6/29/2010 and accepted on 7/1/2010 No civil penalty sought.</p>

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				nurse staffing committee must monitor, evaluate, modify, and re-approve the nurse staffing plan according to the schedule described in the nurse staffing plan.	
	Facility Name	Survey Date	Survey Type	Findings	Outcomes (e.g. plan of correction submitted and approved, civil penalty, follow-up etc.)
3.	Mid-Columbia Medical Center	9/8/2010	Recertification survey	No Deficiencies Identified	
4.	Providence Medford Medical Center	10/5/2010	Recertification survey	No Deficiencies Identified	