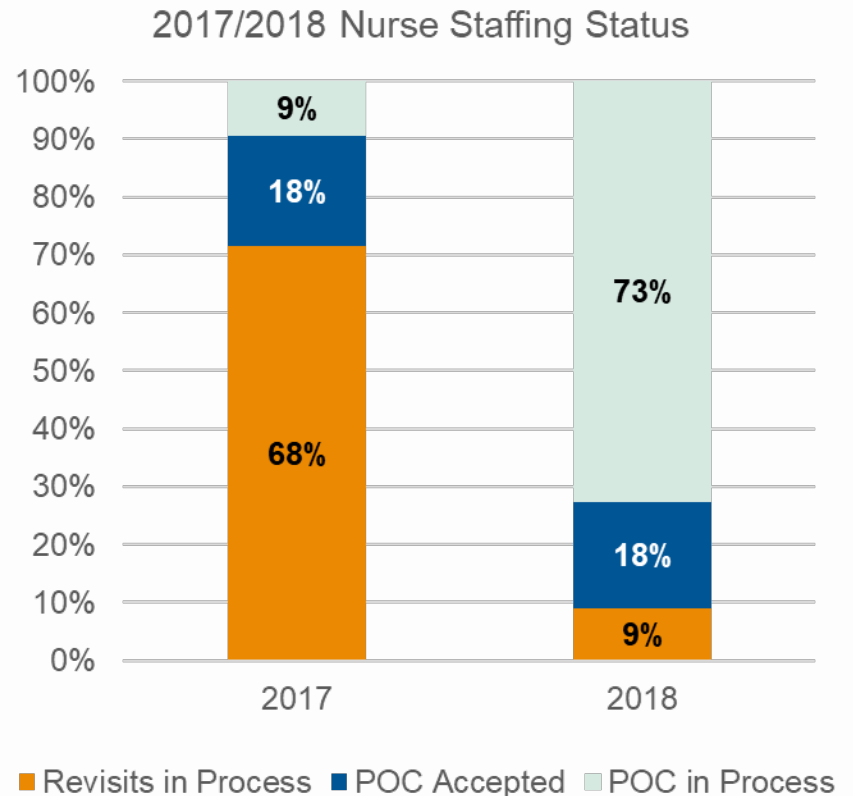

Oregon Health Authority Nurse Staffing 2018 Year in Review

Anna Davis – Survey and Certification Manager
Matt Gilman – Facilities Planning and Safety Manager



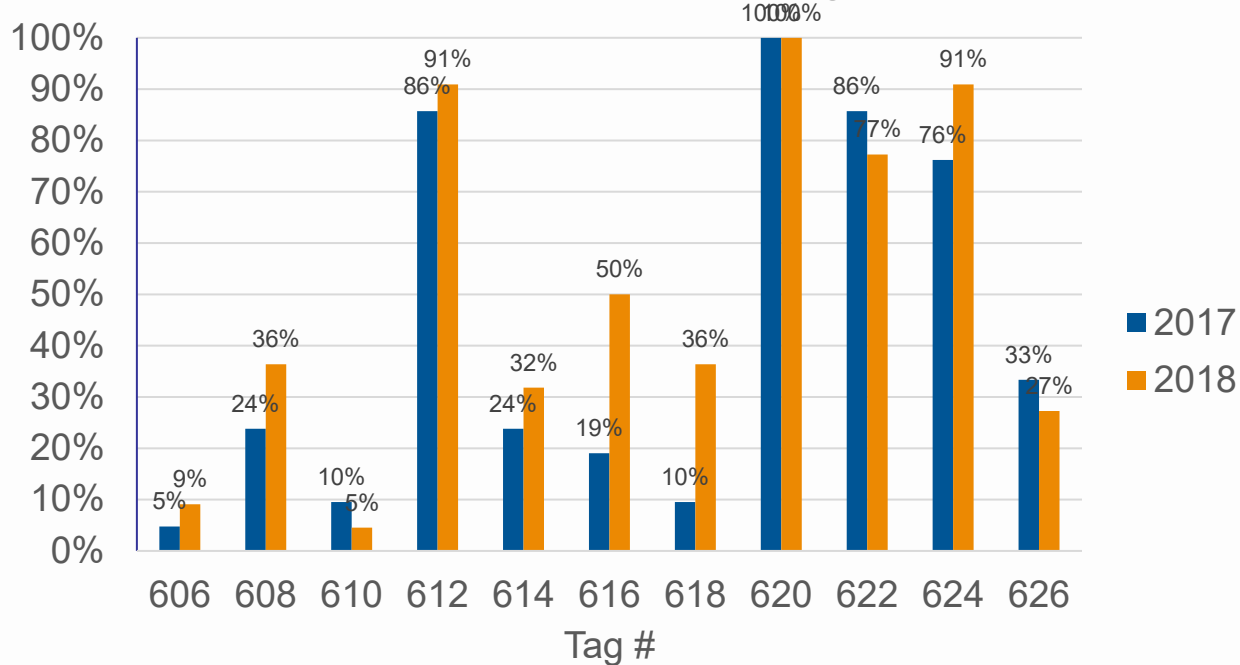
Nurse Staffing 2018 Year in Review

- OHA surveyors have completed 43 full on-site Nurse Staffing surveys; 21 in 2017 and 22 in 2018
- Survey reports and approved Plans of Correction (POCs) are available at:
www.healthoregon.org/nursestaffing
- 19 full surveys from 2017 have approved POCs
- 5 surveys from 2018 have approved POCs.
- 18 revisits are in process



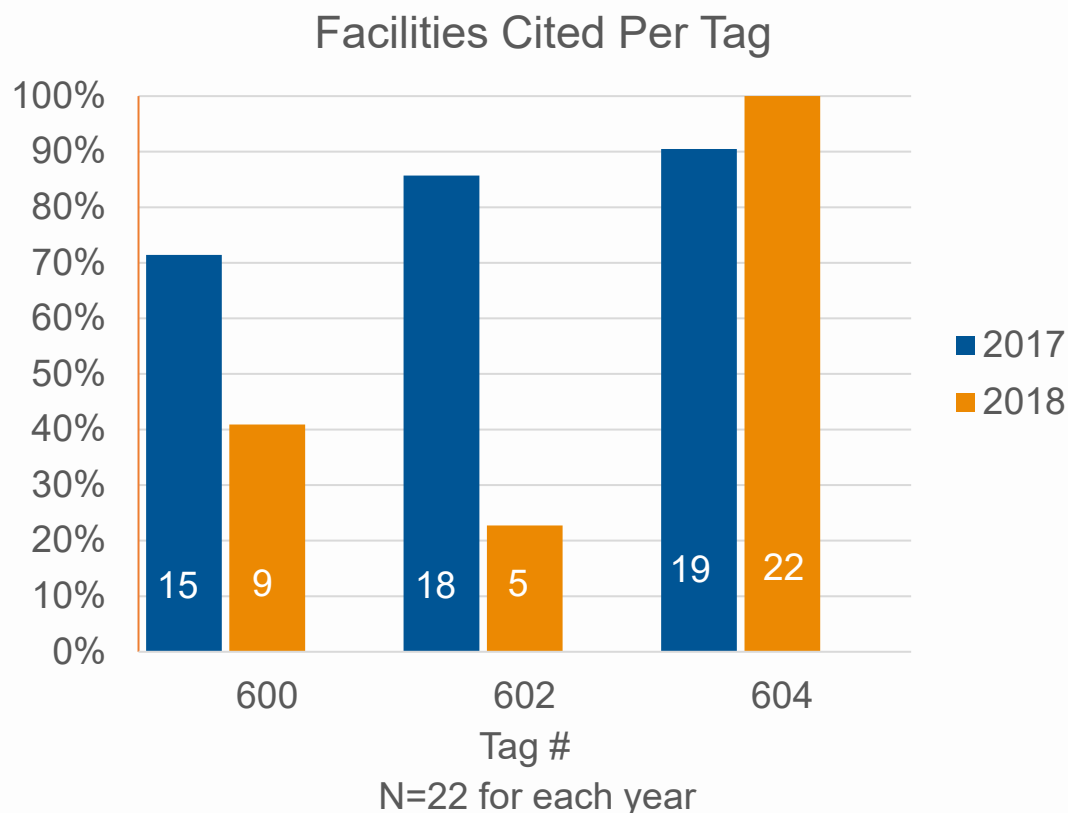
Nurse Staffing Committee Requirements

Facilities Cited Per Tag



- 606 Requirements
- 608 Meeting Frequency
- 610 Meeting Release
- 612 Composition
- 614 Non-RN Member
- 616 Member Selection
- 618 Co-chairs
- 620 Charter
- 622 Req.
- 624 Minutes
- 626 Minutes Approval and Availability

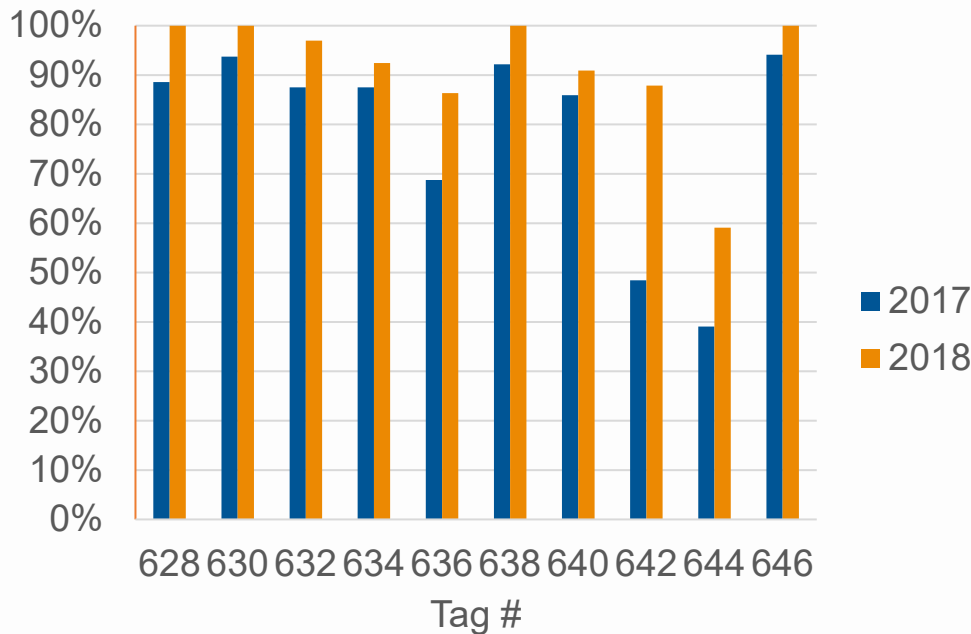
Nurse Staffing Postings and Record-Keeping



- Complaint notices had **45%** citation rate for all hospitals surveyed; (compared to 71% of hospitals surveyed in 2017)
- Anti-retaliation notices had **23%** citation rate for all hospitals surveyed; (compared to 86% of hospitals surveyed in 2017) and
- HNSC record-keeping, had **100%** citation rate for all hospitals surveyed (compared to 90% of hospitals surveyed in 2017.)

Nurse Staffing Plan

Units Cited Per Tag



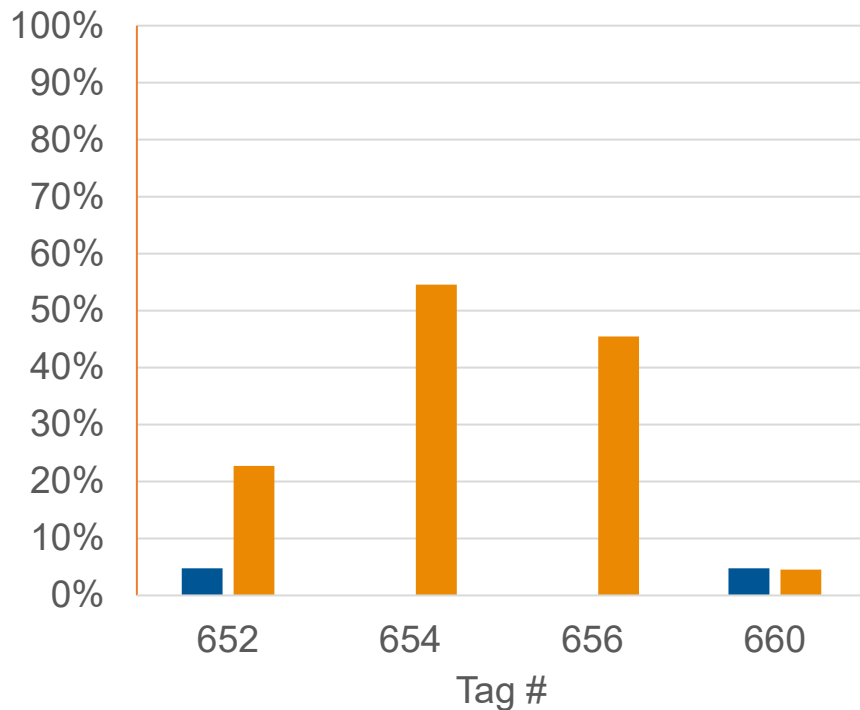
- 628 Approved NSP
- 630 Qualifications and Competencies
- 632 ADT
- 634 Total Diagnoses
- 636 Nationally Recognized Evidence-Based Standards and Guidelines
- 638 Patient Acuity and Nursing Care Intensity
- 640 Minimum Numbers on Specified Shifts
- 642 Minimum In the Unit
- 644 Process for Evaluating and Initiating Limitation on Admission or Diversion
- 646 Tasks Not Related to Providing Direct Care

Nurse Staffing Plan Review Requirement

- Citations for tags 652, 654 and 656 were not generally surveyed in 2017.
- 2018 surveys found significant variation between hospitals and between units in compliance.
 - Tag 652: Review of NSP at least once per year and at any other time specified by either co-chair or the HNSC **23%**
 - Tag 654: Factors to be considered by HNSC **55%**
 - Tag 656: HNSC to issue a report to the hospital indicating that the staffing plan ensures adequate nursing staff to meet the health care needs of patients **45%**

Nurse Staffing Plan Review and Replacement Nurse Staffing Requirements

Facilities Cited Per Tag



- 652 Plan Review Requirements
- 654 Plan Review Factors
- 656 Plan Review Report
- 658 Replacement Nurse Staffing
- 660 Replacement Nurse Staffing Efforts

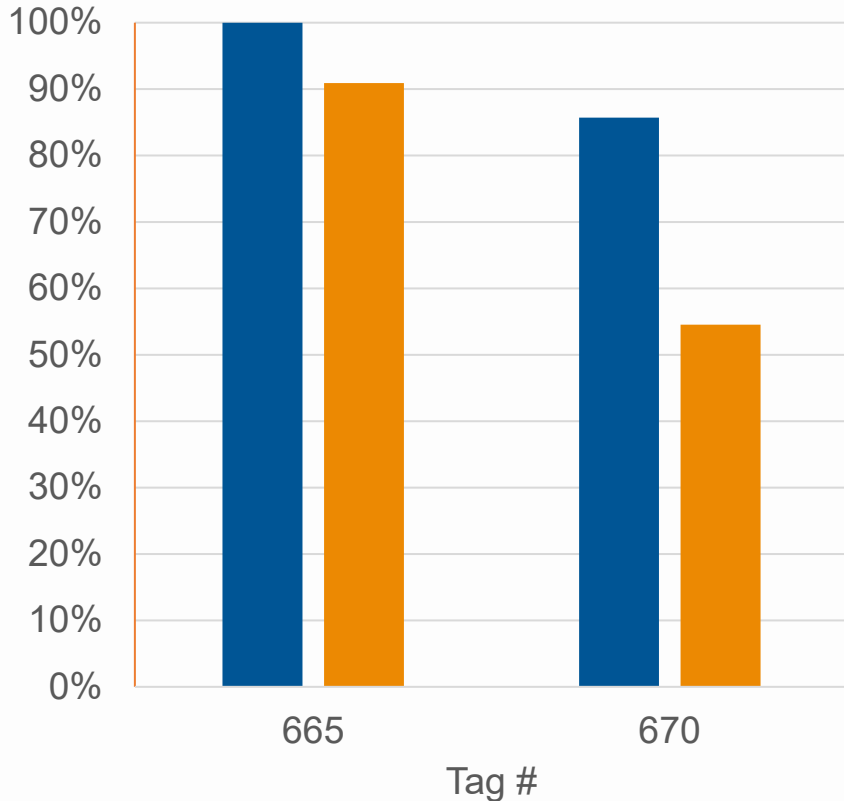
■ 2017

■ 2018

N=22 for each year

Nurse Staffing Member Overtime

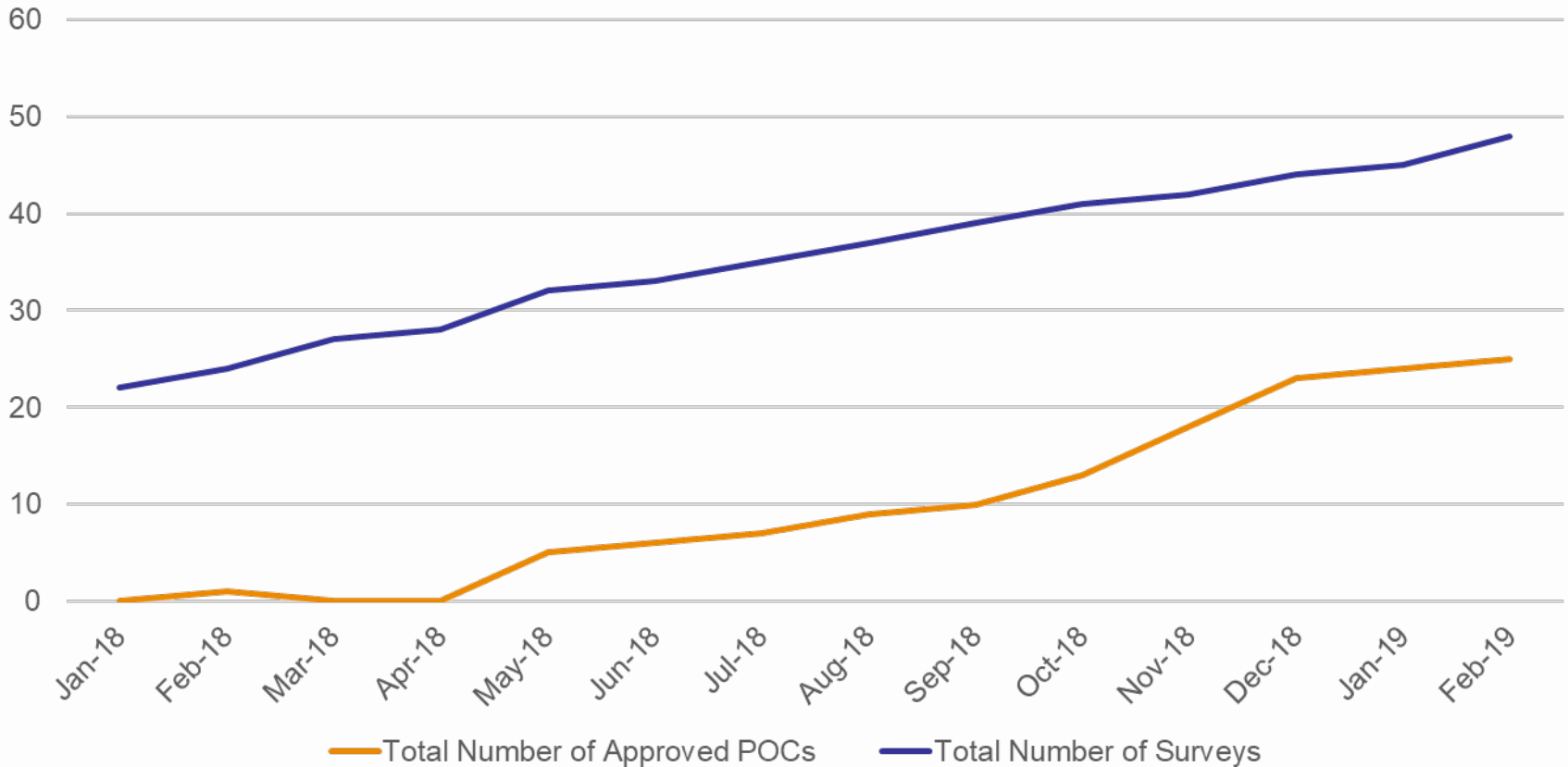
Facilities Cited Per Tag



665 Nurse Staffing Member Overtime
670 Nursing Staff Member Overtime
Policy

■ 2017
■ 2018
N=22 for each year

Nurse Staffing Plans of Correction Approvals



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