OHA
Nurse Staffing
2019 Year in Review

Public Health Division
Health Care Regulation & Quality Improvement
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Nurse Staffing 2019 Year in Review

- OHA surveyors have completed 70 full on-site Nurse Staffing surveys; 22 in 2017, 22 in 2018 and 26 in 2019

- Survey reports and approved Plans of Correction (POCs) are available at www.healthoregon.org/nursestaffing

Approved POCs:

- All surveys in 2017
- 16 of 22 surveys from 2018
- 1 of 27 surveys from 2019
Nurse Staffing Postings and Record-Keeping

- Tag 600: Complaint postings citations were 24% in 2019 compared to 45% in 2018 and 71% in 2017.
- Tag 602: Anti-retaliation postings had citations were 32% in 2019 compared to 23% in 2018 and 86% of hospitals surveyed in 2017.
- Tag 604: HNSC record-keeping citations were 72% in 2019 compared to 100% in 2018 and 90% in 2017.
- Tags 600, 602, and 604 are measured hospital-wide.

*2019 Data reflects 25 of 26 nurse staffing surveys.
Nurse Staffing Committee Requirements

- Tag 606: Requirement for NSC citations were **8% in 2019** compared to 9% in 2018 and 5% in 2017
- Tag 608: Meeting Frequency citations were **36% in 2019** compared to 36% in 2018 and 24% in 2017
- Tag 610: Meeting Release citations were **4% in 2019**, compared to 5% in 2018 and 10% in 2017
- Tag 612: Composition of Committee citations were **68% in 2019** compared to 91% in 2018 and 86% in 2017
- Tag 614: Non RN Member citations were **20% in 2019** compared to in 32% in 2018 and 24% in 2017
- Tags 606 through 614 are measured hospital-wide

*2019 Data reflects 25 of 26 nurse staffing surveys.*
Nurse Staffing Committee Requirements

- Tag 616: Member Selection citations were **32% in 2019** compared to 45% in 2018 and 19% in 2017
- Tag 618: Co-Chair Requirements citations were **36% in 2019** compared to 32% in 2018 and 10% in 2017
- Tag 620: Charter Requirements citations were **100% in 2019** compared to 100% in 2018 and 100% in 2017
- Tag 622: Meeting Requirements citations were **56% in 2019** compared to 68% in 2018 and 86% in 2017
- Tag 624 Minutes citations were **76% in 2019** compared to 86% in 2018 and 76% in 2017
- Tag 626: Minutes Approved and Available citations were **20% in 2019** compared to 27% in 2018 and 33% in 2017
- Tags 616 through 626 are measured hospital-wide

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Nurse Staffing 2019 Year in Review

- Tag 628: Approved NSP citations were **94% in 2019** compared to 100% in 2018 and 89% in 2017
- Tag 630: Qualifications and Competencies citations were **78% in 2019** compared to 95% in 2018 and 88% in 2017
- Tag 632: ADT citations were **87% in 2019** compared to 95% in 2018 and 88% in 2017
- Tag 634: Total Diagnoses citations were **87% in 2019** compared to 92% in 2018 and 88% in 2017
- Tag 636: Nationally Recognized Evidence-Based Standards citations were **73% in 2019**, compared to 59% in 2018 and 69% in 2017

- Tags 628 through 636 are measured by unit

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- Tag 638: Patient Acuity citations were **81% in 2019** compared to 86% in 2018 and 92% in 2017
- Tag 640: Minimum Number on Specified Shifts citations were **73% in 2019** compared to 78% in 2018 and 86% in 2017
- Tag 642: Minimum in Unit citations were **60% in 2019** compared to 70% in 2018 and 49% in 2017
- Tag 644: Limitation on Admission or Diversion citations were **39% in 2019** compared to 53% in 2018 and 39% in 2017
- Tag 646: Tasks not Related to Direct Care – (Meals and Breaks) citations were **90% in 2019**, compared to 95% in 2018 and 94% in 2017

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Tags 652, 654 and 656 were not generally surveyed in 2017

- Tag 652: Review of NSP at least once per year and when specified by co-chair or HNSC citations were \textit{73\% in 2019} compared to \textit{23\% in 2018}
- Tag 654: Factors to be considered by HNSC citations were \textit{81\% in 2019} compared to \textit{55\% in 2018}
- Tag 656: HNSC to issue a report to hospital indicating the staffing plan ensures adequate nursing staff to meet the health care needs of patients citations were \textit{81\% in 2019} compared to \textit{45\% in 2018}
- Tags 652 through 656 are measured hospital-wide

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**Nurse Staffing Member Overtime**

- **Tag 665**: OT limit citations were **77% in 2019** compared to 95% in 2018 and 100% in 2017. Citations reflect:
  - Review of timekeeping records
  - Missed meals and breaks and/or undocumented meals and breaks
  - Timekeeping records did not differentiate between voluntary OT and mandatory OT

- **Tag 670**: OT policy citations were **35% in 2019** compared to 55% in 2018 and 85% in 2017. Written OT policies did not reflect current regulations and/or policies did not exist.

- Tags 665 and 670 are measured hospital-wide

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Average Hospital Citations

- Average Percentage of Tags Cited: citations were **63% in 2019** compared to 65% in 2018 and 69% in 2017
- Average Percentage of Units Cited: citations were **77% in 2019** compared to 82% in 2018 and 80% in 2017

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Survey Monkey Response Rates

Overall Usable Data 2017-2019

Usable Data
- 47% facilities had 85% or greater response rates

Unusable Data
- 6% : less than 20% response rate
- 47%: between 20-84% response rate
Total: 53% response rates less than 85%

- Response Rate ≥85%
- Response Rate <85%
- Response Rate <20% (Little/No Response)
Survey Monkey Response Rates

- **50% of all SICFs** provided usable data
  - Lowest=64%, Highest=150%
- **54% of all CAHs** provided usable data
  - Lowest=29%, Highest=252%
- **50% of all Medium facilities (26-149 beds)** provided usable data. 1 facility provided response rates less than 20% (ie: facility with 73 beds and only 1 survey response)
  - Lowest=1%, Highest=285%
- **33% of all Large facilities (≥150 beds)** provided usable data. 3 facilities provided response rates less than 20% (ie: facility with 302 beds had 26 responses)
  - Lowest=1%, Highest=176%
Survey Monkey Response Rates

2017
- Facilities Providing Usable Data (≥85%): 57%
- Facilities Providing Unusable Data (<85%): 5%
- Facilities with Little/No Response (<20%): 38%

2018
- Facilities Providing Usable Data (≥85%): 41%
- Facilities Providing Unusable Data (<85%): 5%
- Facilities with Little/No Response (<20%): 55%

2019
- Facilities Providing Usable Data (≥85%): 38%
- Facilities Providing Unusable Data (<85%): 19%
- Facilities with Little/No Response (<20%): 42%
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