



November 29, 2018

The Honorable Mae Huston, Chair
Jefferson County Board of Commissioners
66 SE D Street Suite A
Madras, Oregon 97741

Dear Chair Huston:

The triennial onsite agency review was conducted for Jefferson County in August and September 2018. The Oregon Health Authority Public Health Division reviewed public health programs administered by the county for compliance with state and federal public health laws and compliance with the Intergovernmental Agreement for the Financing of Public Health Services.

The review included the appraisal of items in 18 program areas, listed below. Program areas with compliance findings are indicated with an asterisk.

Administration	Immunizations
Babies First!, Perinatal & Oregon Mother's Care	Reproductive Health
Communicable Disease*	Sexually Transmitted Infections
Civil Rights	Tobacco Prevention & Education
Drinking Water Services	Tuberculosis
Fiscal	Vital Records
Food, Pool Lodging Health & Safety*	Women Infants and Children (WIC)*
Health Officer	WIC Breastfeeding Peer Counseling
Public Health Emergency Preparedness	WIC Farm Direct Nutrition Program*

An overview report is enclosed which includes a list of the specific compliance findings, descriptions of programs and areas of strength identified throughout the review. We urge you to review the document as it contains important information about your public health programs and their requirements.

Please note that the results of this triennial review are very good. Our team is working closely with Jefferson County Local Public Health Administrator Michael Baker to resolve all the findings.


A full report will be sent to Michael Baker. We think the report will be of assistance to public health staff in their continuing efforts to provide quality public health services to your community.

Our office will contact Michael Baker to determine if you would like to meet with us to go over findings and answer any questions. If you would like such a meeting, we leave it to the local Board of Commissioners to determine if this meeting of the Local Public Health Authority occurs with one or more of the commissioners present.

Overall, agency reviewers find Jefferson County to be composed of a committed team of professionals who deliver quality public health services to your community. The citizens of Jefferson County are very fortunate to have Jefferson County Public Health providing comprehensive public health services.

We thank you for ensuring that all compliance findings are resolved and for your support for the strong public health work Jefferson County is providing to its community.

Sincerely,



Danna Drum
Strategic Partnerships Lead



Kim La Croix
Public Health Systems Consultant

Enclosures

cc: Mike Ahern, Commissioner, Jefferson County
Wayne Fording, Commissioner, Jefferson County
Michael Baker, Local Public Health Administrator, Jefferson County



November 29, 2018

Jefferson County Triennial Review Report

This is an overview report of the August and September 2018 triennial review of Jefferson County public health programs. This report is a summary of individual reports from participating programs compiled by the Oregon Health Authority (OHA) Office of the State Public Health Director. Detailed individual reports will be sent to Michael Baker, Jefferson County Local Public Health Administrator. We urge you to review this document as it contains important information about your public health programs and their requirements.

Jefferson County Public Health (JCPH) received \$264,185 Federal Funds, including \$122,831 for the WIC Program, for fiscal year 2018. JCPH also received \$144,512 from State General Fund Support and \$86,166 Other Funds for the same period.

Report Prepared by: Kimberly La Croix, Public Health Systems Consultant,
Office of the State Public Health Director.

COMPLIANCE FINDINGS SUMMARY

Administration and Civil Rights

The LPHA is in compliance with all program requirements.

Babies First!, Perinatal and Oregon Mother's Care

The LPHA is in compliance with all program requirements.

Communicable Disease

The LPHA must do the following to comply with all program requirements

1. Complete all communicable disease case investigations within 10 days.

Due Date to Comply: December 31, 2018

Drinking Water

The LPHA is in compliance with all program requirements.

Fiscal

The LPHA is in compliance with all program requirements.

Food, Pool and Lodging Health & Safety

The LPHA must do the following to comply with all program requirements:

1. Document on the food service inspection report how a priority/priority foundation violation has been resolved at the time of the semi-annual inspection. If the violation has not been corrected, a recheck inspection must be conducted within 14 days.
2. Issue a license for each single-event, seasonal, and intermittent temporary restaurant. This applies to both profit and benevolent temporary restaurants.

Due Date to Comply: January 31, 2019

Health Officer

The LPHA is in compliance with all program requirements.

Immunizations

The LPHA is in compliance with all program requirements.

Public Health Emergency Preparedness

The LPHA is in compliance with all program requirements.

Reproductive Health

The LPHA is in compliance with all program requirements.

Sexually Transmitted Disease (STD) Prevention

The LPHA is in compliance with all program requirements.

Tobacco Prevention & Education Program

The LPHA is in compliance with all program requirements.

Tuberculosis (TB)

The LPHA is in compliance with all program requirements.

Vital Records

The LPHA is in compliance with all program requirements.

Women Infants & Children (WIC) Program

The LPHA must do the following to comply with all program requirements:

1. Ensure all staff will complete required training modules and document completion in the data system.
2. Ensure the designated breastfeeding coordinator completes state sponsored training to meet required qualifications.
3. Conduct a program self-evaluation every other year.
4. Ensure Certifiers accurately assign all applicable risks during each certification.
5. Ensure Certifiers offer nutrition education at each certification appointment.
6. Conduct a physical inventory of e-WIC cards each month.
7. Ensure staff accurately document nutrition education activities on quarterly time studies.

Due Date to Comply: October 5, 2018

WIC Farm Direct Nutrition Program (FDNP)

The LPHA must do the following to comply with all program requirements:

1. Retain FDNP check registers in the clinic for three years.

Due Date to Comply: October 5, 2018

PROGRAM OVERVIEW AND STRENGTHS

Administration & Health Officer

Michael Baker has been the Jefferson County local public health administrator and health services director for the past two years. He has extensive experience in environmental health and did his doctoral dissertation on rural and frontier local public health authorities.

Michael is active in the Conference of Local Health Officials (CLHO) and co-chairs the Systems and Innovation subcommittee. He has built a reputation as a thoughtful, innovative and dedicated health administrator. Michael has put time and energy into building relationships with elected officials, the Confederated Tribes of Warm Springs and other community leaders.

Jefferson County Public Health (JCPH) excels at developing community partnerships and cross-jurisdictional sharing agreements. One example is the regional partnership modernization grant with Deschutes and Crook Counties, Confederated Tribes of Warm Springs and PacificSource Coordinated Care Organization. The tri-county project funds an epidemiologist and a communicable disease nurse specialist. The two positions focus on communicable disease responses, improve immunization rates, provide education in long-term care facilities and improve active surveillance of disease in the tri-county region.

Michael is passionate about his duty to ensure all people in Jefferson County live, work, play, learn and age in communities that promote health and are resilient to health threats.

Strengths:

JCPH strengths identified during this triennial review period (8/2015 to 8/2018) include:

- Dedicated staff that want to make a difference in the community. They are empowered and committed to building a culture of health in Jefferson County.
- Three regional public health grants including:
 - Public Health Modernization Regional Partnership grant
 - Systems Policy and Environmental Change (SPArC) tobacco policy grant
 - Expansion of HIV Early Intervention Services and Outreach (EISO) grant
- Building a culture of transparency and accountability through continuous situational awareness and the development of a strategic plan.

- Implementation of a model regional Perinatal Care Continuum (PCC) to serve women and children in Central Oregon. The project addresses goals identified in the Regional Health Improvement Plan to increase the percent of women who receive prenatal care in their first trimester and reduce the percent of low birth weight babies. The project reached 53 percent of all births in Central Oregon.

Challenges:

- Inadequate funding to address the health needs identified through the community health assessment;
- Challenges in staff recruitment and retention.

Through Michael Baker's leadership, Jefferson County Public Health is well-positioned to implement a modernized public health system and continue exceptional service to the residents of Jefferson County.

Babies First!, Perinatal and Oregon Mother's Care

JCPH Perinatal and Babies First! programs continue to be implemented with a goal of supporting community families. This work is being accomplished at both the local county level, as well as within regional partnerships. JCPH is working diligently to coordinate resources from multiple sources to form a collaborative consortium of programs that serve Jefferson County families. JCPH employs two nurses to provide maternal child health home visiting services to county residents. Both nurses demonstrate expertise in the specialty of public health home visiting nursing. In addition to the Public Health Home Visiting programs, JCPH also implements the Healthy Families Oregon Program. Barb Ibrahim supervises HFO services and is the HFO home visitor. Natalie Chavez provides bilingual services for English and Spanish participants.

Program Strengths

- The implementation of the three-county PCC program that is shared by Jefferson, Crook and Deschutes counties. PCC's focus is on assuring early prenatal care and support of pregnant women throughout the three-county region.
- Client record nursing documentation is reflective of the skills of Nurse Home Visitors.

- Barb Ibrahim, Family Support Service Manager, is a skilled professional nurse with exceptional organizational skills who demonstrates her abilities through managing multiple agency programs and keeping a small client caseload.

Nurse Home Visiting team members demonstrate reflective and supportive rapport among each other.

Communicable Disease (CD)

JCPH Communicable Disease investigation staff include Judy Budd and Joy Harvey. Kari Coe was hired in the last year to provide CD back up for Crook, Jefferson and Deschutes counties. She is funded under the public health modernization grant, which Deschutes County is the fiscal agent. The team provides case management for 80 or more reportable conditions annually. During the review period, 226 cases were reported; 88 of these required a case interview and case management. There were no outbreaks reported. Judy Budd works part time and Joy Harvey will be retiring at the end of October. Having Kari Coe to assist with investigations will provide the continuity needed for timely case management.

The CD team has a strong relationship with the Confederated Tribes of Warm Springs and good communication with Deer Ridge Correctional facility. Both the Tribe and Deer Ridge are located in Jefferson County and cases of communicable disease are reported from Jefferson County. The addition of a new electronic medical record system at St Charles regional hospital has resulted in timely obtainment of hospital based reporting and medical chart information. These charts are received sometimes before a lab report is generated.

Drinking Water

The drinking water program provides technical services and support to public water systems. These services include responding to water quality alerts, requests from water system operators, drinking water contamination events, responding to spills, emergencies, and inspection of water system facilities. These services result in reduced health risk and increased compliance with drinking water standards. The drinking water program reports data to Oregon Health Authority, Drinking Water Services (DWS) as necessary for program management and to meet federal

Environmental Protection Agency (EPA) Safe Drinking Water Act program requirements.

The Drinking water program is in the hands of a very competent and professional environmental health specialist. The program is well organized and operated and works cooperatively with state DWS staff to help ensure safe drinking water for the 28 water systems it regulates.

Fiscal

JCPH has many programs available to Jefferson County residents including Immunizations, Family Planning, Women Infants and Children (WIC), Babies First/CaCoon, Vital Records, Communicable Diseases, Emergency Preparedness, Emergency Management/Public Health Emergency Preparedness, and the Tobacco Prevention and Education Program. Jefferson County, the local public health authority (LPHA), receives federal and state funds to implement these programs. The Fiscal operations are handled partially at county treasury office. Most of the fiscal activities at JCPH are under the Director of Fiscal Operations, including procurement, preliminary invoice payment processes and in-house book keeping.

The Jefferson County Public Health Fiscal Administration Unit has sufficient internal controls to adequately safeguard assets, to detect and prevent errors in a timely manner. The operation appears organized and efficient enough with commitment to quality, fairness and accuracy.

Food, Pool and Lodging Health and Safety

Environmental Health Licensing Programs consisting of Food, Pool and Lodging facilities.

Max Hamblin is doing an excellent job of providing environmental health services to the community. The inspection rates for licensed facilities are in compliance for all program areas.

Max has successfully completed the state standardization certification process, and is currently due for recertification. Standardization provides inspectors the opportunity to subject their Food Code knowledge and inspection skills to a uniform system of measurement. Satisfactory completion of the standardization process complies with the field review portion of the triennial review.

Immunizations

JCPH has a strong immunization program. Sarah O'Brien has been the immunization coordinator for many years and has built relationships with many community partners over that time.

Sarah O'Brien is extremely knowledgeable about the Vaccines for Children program and about immunizations in general. She works hard to support Jefferson County's delegate agencies and the private clinics in the area, offering training and networking with them. A Vaccine for Children compliance visit was performed in conjunction with the triennial review as requested by Ms. O'Brien and there were no compliance findings. Jefferson County finds many opportunities to offer vaccines including at the jail, at a homeless count and at a high school football game. Also notable is the tri-county relationship that Jefferson participates in with Crook and Deschutes counties. This cooperation between counties adds to the effectiveness of all three programs.

Public Health Emergency Preparedness

This review covers the period from August 2015 to August 2018. Prior to January 2016 and August 2016, when Emily Wegener, Public Health Emergency Preparedness (PHEP) coordinator, and Michael Baker, local public health administrator, were hired, the LPHA did not have an effective public health emergency preparedness program.

JCPH receives approximately \$70,000 annually from the Oregon Health Authority Public Health Division to operate its PHEP program. In FY16 those funds were used to fund five staff with a collective 1.0 FTE without a dedicated a PHEP program coordinator. The current budget for FY19 funds two positions at a collective .70 FTE with .65 FTE supporting a PHEP coordinator.

Under this new leadership and program staff, the program has experienced a robust and commendable turnaround in the outcomes of its PHEP program.

Noteworthy findings that support the robust improvements of the PHEP program include:

- JCPH maintains a policy directing that all public health staff be a part of public health emergency preparedness efforts and includes a training plan to support this requirement.

- The staff at JCPH, have a commendable level of training to support an emergency response impacting the health of Jefferson County residents and visitors.

Jefferson County Public Health Emergency Preparedness program has extensive engagement with partners not only in Jefferson County, but also within the tri-county region, which strengthens both local and regional preparedness and response efforts. JCPH was a key partner in the 2017 Oregon Eclipse planning and response activities.

Reproductive Health

JCPH provides reproductive health services to any individual who seeks these services. A broad range of birth control methods including abstinence, natural family planning and long acting reversible contraceptives are readily available. Health education, information and counseling is provided and referrals to appropriate services are arranged when medically necessary.

Jefferson County Health Department staff, who work in the reproductive health program, have been involved in the program for many years. Their knowledge of the Title X requirements is strong which ensures the provision of quality family planning services. The administrator of the health department is very engaged and involved with all the programs. His participation in the community advisory committee and the tri-regional coalition provides Jefferson County a voice in community and regional decisions to ensure access to care for all residents.

Sexually Transmitted Disease (STD) Prevention

JCPH in Madras offers sexually transmitted disease services Monday through Friday, with a clinician on-site Monday, Wednesday, and Thursday and available as needed Tuesday and Friday. Syphilis remains rare in Jefferson County, with a total of 3 cases since 2015. The number of gonorrhea cases jumped to 48 in 2017 after hovering around 20 in 2015 and 2016, with 19 in 2018 year-to-date. The number of chlamydia cases has been consistent in the last three years, ranging from 137 to 164.

JCPH staff pursue STD case investigations promptly upon receiving the lab result or provider report and staff review case records daily to ensure data is complete. JCPH has a strong working relationship with the Warm Springs Health and Wellness Center on the Confederated Tribes of Warm Springs reservation and

holds monthly calls with the tribal community health staff in which STD issues are addressed. The clinic itself is welcoming and promotes STD prevention through availability of condoms via an easily accessible dispenser in the building lobby and by request at the front desk.

Tobacco Prevention & Education Program (TPEP)

Jefferson County Tobacco Prevention and Education Program (TPEP) staff partner with other local substance abuse prevention staff to provide education to local youth and adults, community organizations and other government agencies to implement comprehensive tobacco prevention strategies and ensure compliance with clean indoor air laws in Jefferson County communities. The program offers information and technical assistance to create tobacco-free environments, promote treatment for tobacco addiction among adults and youth, and reduce the burden of tobacco-related chronic disease.

TPEP staff also fulfill all county responsibilities related to enforcement of the Oregon Indoor Clean Air act, including inspections and follow-up on complaints received through the Workplace Environmental Monitoring System (WEMS).

One of the core strengths of the Jefferson County TPEP program is the staff, including both the motivation and energy of the program coordinator and strong support by department leadership. Another strength is the outreach and collaboration with local equity and diversity partners, including both the Regional Health Equity Coalition Let's Talk Diversity and the Confederated Tribes of Warm Springs. In addition to these two key partnerships, Jefferson County TPEP also has forged strong partnerships with TPEP programs in other Central Oregon jurisdictions and with regional organizations like the Regional Health Improvement Project.

During the reporting period, there has been an increase in both the level and quality of activity in this jurisdiction and the region. Jefferson County's TPEP coordinator has shown leadership by participating in evaluation user panels, a regional tobacco prevention media campaign funded by PacificSource, and has consistently reached out to equity partners to collaborate on addressing health disparities experienced by the local population.

Jefferson County TPEP staff have also worked to further tobacco prevention through participating in Regional Health Improvement Project workgroups on

diabetes prevention and cardiovascular disease prevention. Tobacco use is a risk factor for many chronic diseases and conditions and these partnerships with regional health systems providers and coordinated care organizations are an excellent strategy to support the reduction of tobacco use and prevent youth initiation.

During this reporting period, Jefferson County worked with regional health systems partners and health departments in other Central Oregon jurisdictions to promote closed loop referral systems to support health care providers in referring tobacco users to the Quitline. Evaluation findings during this reporting period showed an impressive 4000% increase in regional physician referrals to the Quitline due to the significant effort of program staff to support use of closed loop referrals via electronic health record systems. Outreach is ongoing to provide education and support to local organizations, schools, and businesses related to tobacco cessation and Quitline resources.

TPEP staff continue to work toward adoption of local policies to create and protect family-friendly tobacco-free environments on school grounds, city and county worksites, and local parks and fairgrounds. Program staff are doing a lot of outreach to community members and decisionmakers to educate and also collect feedback to determine which policy options work best for Jefferson County residents.

One of the strengths of any county TPEP program is supportive leadership. Jefferson County leadership supports the program both locally and in cross-jurisdictional projects focused on tobacco prevention and cessation in Regional Health Improvement Project forums.

Tuberculosis (TB)

Jefferson County is low incidence for TB disease. There has not been a TB case or B waiver immigrant evaluation in the past three years.

The TB program is well organized, and staff are very knowledgeable about TB. Required paperwork, N95 mask fit testing and new staff TB testing were found to be in place and appropriately implemented during the review. Jefferson County works with and provides support to community-based organizations and tribal partners to ensure latent TB infection is treated and diagnosed correctly.

Vital Records

Jefferson County was the registered place of death for 167 individuals and 128 births in 2017.

The Jefferson County Office of Vital Records serves their community by offering a local office where certified copies of birth and death records are available to order by authorized individuals. The county is limited to providing this service for the first six months after the event, whether birth or death. Orders placed in this office are typically completed within one day.

The Jefferson County Office of Vital Records consistently provides excellent customer service to their customers and partners throughout the community.

The county registrar, Kim Symons and her deputy, Norma Gonzalez, work diligently to ensure all areas of the vital records office run smoothly and securely. The Office of Vital Records provides a positive linkage between the community and the state vital records office.

Records and reports are handled with careful attention to maintaining security and confidentiality. Each of the local partners and state staff the reviewer spoke with, reported excellent relationships with this office. Funeral directors respect and appreciate the responsiveness and dedication of the staff.

Women Infants & Children (WIC)

WIC's mission is to safeguard the health of low-income women, infants, and children up to age 5 who are at nutrition risk by providing nutritious foods to supplement diets, information on healthy eating, and referrals to health care. Delivering high quality nutrition services is essential in not only carrying out this mission, but also ensuring that WIC continues to be the premiere national public health nutrition program.

The most recent fact sheet for this local WIC agency can be found on the Oregon WIC website:

<http://public.health.oregon.gov/HealthyPeopleFamilies/wic/Pages/annual.aspx>

Program strengths

Jefferson County WIC is committed to ongoing quality improvement as demonstrated by allocation of time and resources for onsite observations and

collaborations during 2018 with other local WIC agencies in their tri-county area. From January to June 2018, Jefferson County WIC achieved 100 percent compliance to processing standards for prenatal applicants through inclusion of a WIC certifier in the tri-county Perinatal Care Coordination (PCC) program linked to Pacific Source, CCO. Strong partnerships that support referrals and program services are evident with MOUs in place for OSU Extension, Oregon Child Development Coalition, The Children's Learning Center and Advantage Dental.

WIC Farm Direct Nutrition Program (FDNP)

The Oregon Farm Direct Nutrition Program (Farm Direct) provides WIC families with FDNP checks once a year to purchase fresh, locally-grown fruits, vegetables and cut herbs directly from local farmers.

The Jefferson County WIC program offers FDNP checks and nutrition education in both groups and for individuals.

QUALITY ASSURANCE RECOMMENDATIONS

Communicable Disease

1. Assess vaccination status for all cases of vaccine preventable disease. Query Alert from Orpheus vaccination tab.
2. Document an active surveillance protocol to be used in a public health emergency to contact laboratories and clinicians.

Reproductive Health

1. Include an orientation process for employees hired to work in the Reproductive Health Program.
2. Revise pregnancy option resources and develop a process of ensuring referral information is correct and current.
3. Post information informing clients services are confidential; include the limitations related to the staffs' requirement as mandatory reporters.
4. Provide a phone in the medical provider's exam room to be available for translation services.

Maternal Child Health

1. Consider adding an anxiety screening tool to the current roster of perinatal depression screening tools. Suggest the Generalized Anxiety Disorder (GAD-7) tool.



PUBLIC HEALTH DIVISION
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Kate Brown, Governor

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June 19, 2019

The Honorable Mae Huston, Chair
Jefferson County Board of Commissioners
66 SE D Street Suite A
Madras, Oregon 97741

Dear Chair Huston:

The triennial onsite agency review of Jefferson County was conducted in August and September 2018. Findings were determined based on compliance with federal and state statutes or rules, the Intergovernmental Agreement for the Financing of Public Health Services and the Intergovernmental Agreement for Environmental Health Services.

A letter listing items that needed correction was sent to you after the review. The Public Health Administrator was provided a document listing the specific items and the time frame for correction.

We are very pleased to write you this letter thanking you and your staff for resolving all the compliance findings.

Sincerely,

Danna Drum
Strategic Partnerships Lead

Kari Christensen
Public Health Systems Consultant

cc: Kelly Simmelink, Commissioner, Jefferson County
Wayne Fording, Commissioner, Jefferson County
Michael Baker, Local Public Health Administrator, Jefferson County