



PUBLIC HEALTH DIVISION
Office of the State Public Health Director
Kate Brown, Governor



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June 28, 2019

The Honorable David Yamamoto, Chair
Tillamook County Board of Commissioners
201 Laurel Avenue
Tillamook, OR 97141

Dear Chair Yamamoto:

The triennial onsite agency review of Tillamook County Community Health Centers (CHC) was conducted February 7 through March 28, 2019. The Oregon Health Authority Public Health Division reviewed county public health programs for compliance with state and federal public health laws and compliance with the Intergovernmental Agreement for the Financing of Public Health Services and the Intergovernmental Agreement for Environmental Health Services.

The review included the appraisal of items in 18 program areas, listed below. Program areas with compliance findings are indicated with an asterisk.

Administration	Immunizations
Babies First! and Perinatal*	Public Health Emergency Preparedness*
Civil Rights	Reproductive Health*
Communicable Disease*	Sexually Transmitted Diseases
Drinking Water Services	Tobacco Prevention and Education
Fiscal	Tuberculosis
Food, Pool and Lodging Health & Safety	Vital Records
Health officer	Women, Infants and Children (WIC)*
HIV Care and Treatment	WIC Farm Direct Nutrition Program*

An overview report is enclosed, which includes a list of specific compliance findings, descriptions of programs, and areas of strength identified throughout the review. We urge you to review the report as it contains important information about your public health programs and their requirements.

Our team is working closely with Marlene Putman, Local Public Health Administrator, to resolve all findings. A full report with all documentation from the review will be sent to

Marlene Putman. We think the report will be of assistance to your public health staff in their continuing efforts to provide quality public health services to your community.

Our office will contact Marlene Putman to determine if you would like to meet with us to go over findings and answer any questions. If you would like such a meeting, we leave it to the Board of Commissioners to determine if this meeting of the Local Public Health Authority occurs with one or more of the commissioners present.

Overall, agency reviewers find Tillamook County CHC to be composed of a committed team of professionals who deliver quality public health services to your community. The citizens of Tillamook County are very fortunate to have this agency providing comprehensive public health services.

We thank you for ensuring that all compliance findings are resolved and for your support for the strong public health work the Tillamook County CHC is providing.

Sincerely,



Danna Drum
Strategic Partnerships Lead



Andrew Epstein
Public Health Systems Consultant

Enclosure

cc: Bill Baertlein, Commissioner, Tillamook County
Mary Faith Bell, Commissioner, Tillamook County
Marlene Putman, Local Public Health Administrator



June 28, 2019

Tillamook County Community Health Centers Triennial Review Report

This is an overview report of the February 2019 triennial review of Tillamook County Community Health Centers (CHC). This report is a summary of individual reports from participating programs put together by the Oregon Health Authority (OHA) Office of the State Public Health Director. Detailed individual reports will be sent to Marlene Putman, Local Public Health Administrator. We urge you to review this document as it contains important information about your public health programs and their requirements.

Tillamook County CHC received from OHA Public Health \$321,071 in Federal Funds for the fiscal year 2018. Tillamook County also received \$18,418 in State General Funds and \$90,468 in Other Funds for the same period.

Report Prepared by: Andrew Epstein, Public Health Systems Consultant, Office of the State Public Health Director

COMPLIANCE FINDINGS SUMMARY

Administration

The Local Public Health Authority (LPHA) is in compliance with all program requirements.

Babies First! And Perinatal

The LPHA must do the following to comply with program requirements:

1. Develop a standardized process to ensure all Targeted Case Management (TCM) activities are appropriately documented at every visit where TCM is billed. **Due date to comply: 9/6/2019**

Civil Rights

The LPHA is in compliance with all program requirements.

Communicable Disease

The LPHA must do the following to comply with program requirements:

1. Interview all cases according to the investigative guidelines. **Due date to comply: 9/30/2019**
2. Conduct interviews and identify hepatitis B and hepatitis A vaccination status for contacts. **Due date to comply: 9/30/2019**
3. For all cases that require an investigation, conduct first case interview attempt within four days of the LPHA report. **Due date to comply: 9/30/2019**
4. Attend monthly Orpheus group user meetings or monthly Orpheus training webinars. **Due date to comply: 9/30/2019**
5. Initiate outbreak investigations within one day of initial report. **Due date to comply: 9/30/2019**
6. Notify OHA Public Health Division of outbreaks within one day. **Due date to comply: 9/30/2019**
7. Keep enough specimen kits on hand to provide at least five per outbreak investigation. **Resolved: 6/25/2019**
8. Provide quarterly summary of reports of communicable disease cases and outbreaks to the local public health administrator. **Resolved: 6/28/2019**

Drinking Water Services

The LPHA is in compliance with all program requirements.

Fiscal

The LPHA is in compliance with all program requirements.

Food, Pool and Lodging Health & Safety

The LPHA is in compliance with all program requirements.

Health Officer

The LPHA is in compliance with all program requirements.

HIV Care and Treatment

The LPHA is in compliance with all program requirements.

Immunizations

The LPHA is in compliance with all program requirements.

Public Health Emergency Preparedness

The LPHA must do the following to comply with program requirements:

1. Submit certificates of completion to document that Tillamook County's Emergency Management Coordinator has completed Incident Command System (ICS) 300 and 400 trainings. **Due date to comply: 9/13/2019**
2. Complete at least one local Health Alert Network (HAN) call down/notification exercise to test the system's ability to send time-sensitive public health emergency messages to LPHA staff. **Due date to comply: 9/13/2019**

Reproductive Health

The LPHA must do the following to comply with program requirements:

1. Provide documentation to the state Reproductive Health program indicating that the local program plan has been implemented. **Resolved: 5/29/2019**

Sexually Transmitted Diseases

The LPHA is in compliance with all program requirements.

Tobacco Prevention and Education Program (TPEP)

The LPHA is in compliance with all program requirements.

Tuberculosis

The LPHA is in compliance with all program requirements.

Vital Records

The LPHA is in compliance with all program requirements.

Women, Infants and Children (WIC)

The LPHA must do the following to comply with program requirements:

1. Local program must have a "Moving?" notification posted in every clinic. **Resolved: 4/1/2019**
2. All Competent Professional Authorities (CPAs) must participate in quarterly in-services. Participation must be documented. **Due date to comply: 7/1/2019**

3. All participants must be provided services within the timeline outlined in policy. **Due date to comply: 9/30/2019**
4. WIC staff must collect anthropometric measurements using the appropriate technique and must document them correctly in participant records. **Due date to comply: 7/1/2019**
5. WIC staff must collect biochemical measurements using the appropriate technique and must document them correctly in participant records. **Due date to comply: 9/30/2019**
6. WIC staff must perform hemoglobin testing by timeline indicated per policy. **Due date to comply: 9/30/2019**
7. WIC staff must appropriately document anthropometric and/or biochemical measurement refusal as directed in policy. **Due date to comply: 9/30/2019**
8. Local Program must check and document temperature of room where microcuvettes are stored as indicated in policy. **Resolved: 4/2/2019**
9. WIC staff must document risks correctly as outlined in policy. **Due date to comply: 9/30/2019**
10. WIC staff must manually change risk level from medium to high when indicated by policy. **Due date to comply: 9/30/2019**
11. When necessary, WIC staff must document nutrition education provided for assigned food package correctly as outlined in policy. **Due date to comply: 9/30/2019**
12. WIC staff must consistently provide health outcome statements during each certification and mid-certification appointment. **Due date to comply: 9/30/2019**
13. All medical documentation forms must be reviewed and signed by the agency's WIC Nutritionist. **Due date to comply: 9/30/2019**
14. WIC staff must take measurements on all participants at each mid-certification appointment. If measurements are not able to be taken, WIC staff must determine

and document a plan for receiving measurements from the participant's medical provider. **Due date to comply: 9/30/2019**

15. Health questionnaires must be completed for each participant during mid-certification visits. **Due date to comply: 9/30/2019**
16. Diet questionnaires must be completed for each participant during mid-certification visits. **Due date to comply: 9/30/2019**
17. WIC Staff must provide required information per policy. **Due date to comply: 9/30/2019**
18. All participants (or participant caregivers) must be offered the opportunity to vote using the required question at certification and recertification appointments or when they are reporting a change of address. **Resolved: 3/28/2019**
19. Each WIC participant must receive nutrition education at each certification and recertification appointment. **Due date to comply: 7/1/2019**
20. For each contact, WIC staff must document nutrition education topics discussed with participants. **Due date to comply: 9/30/2019**
21. WIC Staff must work with WIC participants to help them establish their nutrition related next step. **Due date to comply: 7/1/2019**
22. WIC staff must document each quarterly nutrition education provided at each appointment attended by each participant. **Due date to comply: 7/1/2019**
23. All WIC participants identified as high-risk during assessment must be referred to the Registered Dietitian Nutritionist (RDN)/WIC Nutritionist. **Due date to comply: 9/30/2019**
24. High-risk participants must have a care plan documented in their record. **Due date to comply: 9/30/2019**
25. eWIC cards must be stored in a secure location during non-use times, including breaks, meal times, and overnight. **Resolved: 3/28/2019**
26. Local agency must manage return formula as outlined in policy. **Resolved: 3/28/2019**

27. Local agency must have documentation on file demonstrating they have communicated WIC requirements to homeless facilities in their service area.

Resolved: 2/21/2019

WIC Farm Direct Nutrition Program

The LPHA must do the following to comply with program requirements:

1. Make nutrition education available to program participants that emphasizes the importance of consuming fresh fruits and vegetables. **Due date to comply: 4/30/2019**

PROGRAM OVERVIEW AND STRENGTHS

Administration, Civil Rights and Health Officer

Tillamook County CHC provides an array of public health services within the foundational program areas of communicable disease control, environmental public health, prevention of injury and disease and health promotion, and access to clinical preventive services. Public health is provided within an integrated model of physical, dental, and behavioral health care.

The Tillamook County Board of Commissioners is the LPHA governing body. Marlene Putman is the Local Public Health Administrator and Dr. Melissa Paulissen is the Health Officer.

Program strengths:

- Tillamook County CHC has developed and leveraged strong partnerships with entities including the Early Learning Hub Council and the Columbia Pacific Coordinated Care Organization (CPCCO) to continue to improve access to care and improve community health outcomes. Tillamook County Wellness has brought together at least 35 partner organizations, including businesses, schools and nonprofits, to support prevention and health promotion efforts including access to healthy food and physical exercise.
- Tillamook County CHC has a strong and committed public health leadership team and workforce. Marlene Putman has been a key local and regional public health leader, with positions held including CPCCO chair.
- Tillamook County CHC is exploring innovative practices, such as bringing a needle exchange program from Clatsop County to Tillamook County. They are

also working to advance systems change through efforts such as its regional partnership with Clatsop County, Columbia County and CPCCO focused on screening, treatment and prevention of sexually transmitted diseases.

- The LPHA demonstrates a strong commitment to non-discrimination and accessibility. They have gone above and beyond requirements in providing qualified and certified interpreters not just at their own facilities, but also to accompany clients at health care appointments with other providers when needed. Interpreters are also brought when needed for nurse home visiting and for food cart inspections.
- In addition to her clinical and consultation responsibilities as Health Officer, Dr. Paulissen has worked to improve access to services through strategies such as working with alternative schools to expand access to reproductive health services, and a new mobile van to help people access care in more remote areas. She has been a strong advocate for children's health and takes a collaborative approach with community partners, schools and other health care providers to support community health improvement efforts.

Babies First! & Perinatal

Tillamook County CHC offers maternal and child health (MCH) services through the Maternity Case Management (MCM), Babies First! and CaCoon Public Health Nurse Home Visiting programs. MCM and Targeted Case Management (TCM) Medicaid billing help to support the programs. There is no Oregon Mothers Care site although similar services are provided through the Federally Qualified Health Center. MCH Title V Block Grant activities in Tillamook County are focused on smoking cessation and are provided in the context of the home visiting programs. Early Hearing Detection and Intervention referrals are received and acted on by the Home Visiting Team.

The MCH staff and nursing supervisor are experienced public health professionals. Home visitors are skilled at building and maintaining client relationships and shared many examples of community linkages and coordination. The home visiting staff are participating in innovative activities including providing outreach and home visits in the County jail, partnering with CPCCO to offer the First Steps incentive program to perinatal clients, and tracking developmental screening and referral as part of an Oregon Pediatric Improvement Project.

Communicable Disease

Communicable Disease (CD) and outbreak investigations are conducted by staff from Tillamook County CHC. The work is done primarily by Christina Shepard, a communicable disease nurse. Christina works six hours per week on CD investigations.

Nursing Supervisor Robin Watts sometimes provides back up. Outbreaks are investigated by Environment Health Supervisor Anette Pampush. In the review period, there were 397 communicable disease reports, of which 215 required case interviews. There were seven outbreaks reported during the review period, most of which were located at schools, camps, and long-term care facilities.

Robin, Annette and Christina have been at Tillamook County CHC for many years and are seasoned disease investigators.

Drinking Water Services

The drinking water program provides technical services and support to public water systems. These services include responding to water quality alerts, requests from water system operators, drinking water contamination events, responding to spills, emergencies, and inspection of water system facilities. The drinking water services provided to water systems result in reduced health risk and increased compliance with drinking water standards. The drinking water program reports data to Oregon Health Authority, Drinking Water Services (DWS) as necessary for program management and to meet federal Environmental Protection Agency (EPA) Safe Drinking Water Act program requirements.

The Drinking Water Program is in the hands of a team of professional and hardworking environmental health specialists. The program is well organized and operated, and works cooperatively with state Drinking Water Services staff to help ensure safe drinking water for the 65 water systems it supervises.

Fiscal

Tillamook County CHC receives U.S. Department of Health and Human Services funding and has federal Public Health Services (PHS) deemed status with respect to certain health-related claims, including medical malpractice claims, for itself and its covered individuals. The LPHA has sufficient internal controls to adequately safeguard assets, to detect and prevent errors in a timely manner. The operation is well organized, monitored and efficient with a commitment to quality, fairness and accuracy.

Food, Pool and Lodging Health and Safety

Tillamook County Environmental Health works in partnership with OHA and the industry to protect public health by licensing, inspecting and enforcing health and safety regulations in food, pool and lodging facilities. These include restaurants, mobile food units, temporary food booths at events, public pools and spas, hotels and motels, bed and breakfasts and organizational camps.

Annette Pampush and staff are doing an excellent job providing environmental health services to the community. The inspection rates for licensed facilities are in compliance for all program areas. There were no compliance findings in the implementation of Division 12 Rules, OAR 333-012.

Annette has successfully completed the state standardization certification process and Jaime Craig is currently going through the process. It is beneficial that Tillamook County Environmental Health has chosen to have more than one staff complete this process as it enhances consistency and uniformity statewide in food service facility inspections. Staff are focusing on critical risk factors that are most associated with foodborne illness.

HIV Care and Treatment

The HIV Medical Case Manager (MCM) currently provides medical and psychosocial case management services to eight HIV clients. The MCM is doing an excellent job with engaging clients, identifying need, client care planning and service delivery. The MCM actively works with clients to improve their health outcomes and obtain medical visits, lab tests, and access to HIV medications to maintain HIV viral suppression. Services are delivered in accordance with key principles of chronic disease management, client self-management and trauma-informed care practices. Both the MCM and the supervisor of the program stay current on standards of services, are knowledgeable about community resources, and are providing appropriate and timely client referral and advocacy services.

Immunizations

Tillamook County CHC is running a strong immunization program under the supervision of Robin Watts. The clinic is in full compliance with all Immunization program requirements.

Robin Watts has a positive relationship with the community she serves. She is greatly committed to immunization and is very proactive with school immunizations. She starts working on outreach to students early in the school year so that students have several opportunities to become up to date on their immunizations. The LPHA is working on increasing their HPV immunization rates in Tillamook by using HPV recall letters, and they give a \$25 gift card as an incentive for well-child visits.

Public Health Emergency Preparedness

Tillamook County CHC contracts with Tillamook County Emergency Management to coordinate and deliver the Public Health Emergency Preparedness (PHEP) program. The LPHA receives approximately \$70,772 annually from the OHA Public Health Division to operate the local PHEP program. This budget funds Edward Colson, Emergency

Management Coordinator, at 0.5 FTE and funds program implementation including activities such as planning, training, exercise, technical support, and emergency response.

Tillamook County's PHEP program has demonstrated many notable strengths, including the following examples:

- In addition to maintaining an All-Hazards base plan/Emergency Support Function #8, the program is engaged in the following planning efforts:
 - Participation in County-wide Continuity of Operations Planning
 - Mass Fatalities Incident Response Planning
 - Maintenance of a Strategic National Stockpile (SNS)/Medical Countermeasures Distribution Plan
- The PHEP program develops a comprehensive Annual Work Plan and Multi-Year Training and Exercise Plan, which contribute to program success.
- The majority (66%) of Tillamook County CHC staff receive emergency preparedness training, including FEMA's IS 100 & 700 courses at a minimum. The program maintains a robust training tracking system.
- Tillamook County CHC staff have been assigned ICS positions to respond to incidents, events, and exercises.
- Tillamook County CHC maintains systems to conduct routine and emergency communications with the community at large.
- Tillamook County CHC has demonstrated aptitude in developing Incident Action Plans (IAPs) when responding to planned events and exercises.
- Tillamook County CHC utilizes Homeland Security Exercise Evaluation Program guidelines and after-action improvement plans to ensure a continuous cycle of improvement across exercise/planning efforts.
- Strong relationships with local Emergency Management and the larger response community leverage enhanced opportunities for coordination in planning, training, exercise and response activities.
- Community engagement around hazards and response is active throughout Tillamook County to help residents and visitors alike remain safe and build disaster awareness into their lifestyles and activities. Tillamook County CHC plays a crucial role in this effort.

Reproductive Health

Tillamook County CHC provides clinical reproductive health services and is working with six different community partners to improve access to reproductive health services. A local program plan was developed to help ensure access to reproductive health services. The partners identified for this work are Tillamook County CHC, Tillamook Regional Medical Center, Tillamook County Women's Resource Center, Community Action Resource Enterprises (CARE) and Healthy Families, Tillamook Family Counseling Center and the local school districts.

Sexually Transmitted Diseases (STD)

STD prevention services are provided through Tillamook County CHC. Data for 2017 (the most recent final data available) showed a Tillamook County chlamydia rate of 164.3 per 100,000 population compared to a state rate of 450.0/100,000, a county gonorrhea rate of 57.3/100,000 compared to a state rate of 121.3/100,000, and a county syphilis rate of 7.6/100,000 compared to a state rate of 13.5/100,000. In 2018, there were zero syphilis cases, 14 gonorrhea cases, and 51 chlamydia cases. The main clinic in Tillamook is open 8:00am-7:00pm Monday through Friday. Additional sites include the Rockaway Beach clinic (open Thursdays) and the alternative high school where the communicable disease nurse provides health services including STD prevention in a health room.

Tillamook County CHC demonstrates a patient-centered focus by offering evening appointments and attempting to accommodate walk-in patients. With four clinicians on staff, patients are assured prompt evaluation and treatment.

Given the relatively low STD morbidity, the communicable disease staff is generally able to process and review cases as the reports are received and works promptly to close cases in an efficient time frame. The CHC, and particularly Christi Sheppard, the communicable disease nurse, actively promotes STD prevention and is engaged with outreach at schools and community events.

Tillamook County CHC's quality assurance activities are exceptional, particularly the quality assurance/quality improvement committee that meets monthly and reviews all cases for each program. The committee includes the administrator, nursing supervisor, front office supervisor, two health council members, an Epic specialist, and the medical director, ensuring that cases are reviewed from multiple perspectives.

Tobacco Prevention and Education Program (TPEP)

Tillamook County's TPEP develops and leverages community partnerships to advance tobacco-free environments and tobacco retail policies and promote cessation efforts through local businesses, healthcare settings, and media outlets. Tillamook County TPEP

has fulfilled all local responsibilities related to enforcement of the Oregon Indoor Clean Air Act, including promptly responding to complaints of violations.

Tillamook County's TPEP has developed and sustained community partnerships to promote tobacco-free environments in the community. The program played an active role in the Year of Wellness coalition by providing tobacco prevention expertise, aligning coalition priorities with tobacco prevention efforts, and mobilizing members to promote policy change. The program also partnered with CPCCO, behavioral and mental health organizations, health centers, schools, and businesses to advance tobacco prevention education, policies, and cessation. The program constantly communicated with decision makers and leveraged partnerships. These relationships played a vital role in the passing of tobacco-free county properties in 2017 and the subsequent passing of tobacco-free zones in the cities of Manzanita, Rockaway, Nehalem, and Wheeler. The program worked with partners to engage decision makers and promote expanding the Indoor Clean Air Act and advancing tobacco retail environment policies. The TPEP worked with clinics to integrate tobacco cessation into clinical workflows and promoted the Oregon Tobacco Quit Line through businesses and multiple media outlets, laying the foundation for direct engagement.

Tuberculosis (TB)

Tillamook County has a low incidence of TB and did not have any TB cases during the review period. However, Tillamook County remains actively engaged in TB care by assisting local providers and treating latent TB infection.

Tillamook County is well prepared and organized with correct documents in place. Despite being low incidence, the staff and supervisor are well educated about tuberculosis. Tillamook County has a good understanding of what is needed to provide TB case management and can provide all the needed services.

Vital Records

Tillamook County was the registered place of death for 255 individuals in 2018. Also, there were 177 births in the county. The Tillamook County Office of Vital Records serves their community by offering a local office where certified copies of death records are available to order by authorized individuals. The county is limited to providing this service for the first six months after the event. Orders placed in this office are typically completed within one day.

The Tillamook County Office of Vital Records consistently provides excellent customer service to their customers and partners throughout the community. Lola Martindale, the county registrar works diligently to ensure all areas of the vital records office run

smoothly and securely. The Office of Vital Records provides a positive linkage between the community and the state vital records office.

Records and reports are handled with careful attention to maintaining security and confidentiality. Each of the local partners and state staff with whom the reviewer spoke, reported excellent relationships with this office. Funeral directors, hospital birth information specialists and state staff respect and appreciate the responsiveness and dedication of the staff members.

WIC

WIC's mission is to safeguard the health of low-income women, infants, and children up to age 5 who are at nutrition risk by providing nutritious foods to supplement diets, information on healthy eating, and referrals to health care. Delivering high quality nutrition services is essential in not only carrying out this mission, but also ensuring that WIC continues to be the premiere national public health nutrition program.

The most recent fact sheet for this local WIC agency can be found on the Oregon WIC website:

<http://public.health.oregon.gov/HealthyPeopleFamilies/wic/Pages/annual.aspx>

Program strengths:

- The WIC program partnered with CPCCO to write a grant to support a 1.0 FTE dietitian to cover 0.2 FTE WIC and 0.8 FTE primary care.
- As part of the Tillamook County Wellness initiative, WIC is participating on the Nutrition and Access to Healthy Food Committee.

WIC Farm Direct Nutrition Program

The Oregon Farm Direct Nutrition Program (FDNP) provides WIC families with FDNP checks once a year to purchase fresh, locally-grown fruits, vegetables and cut herbs directly from local farmers.

In 2018, Tillamook County issued 2,912 FDNP checks to 416 WIC participants. The Overall redemption was 62.81% compared to the statewide average of 63.76%. 307 participants redeemed one or more of their \$4 FDNP checks, and 198 redeemed all seven FDNP checks or their entire \$28 benefit.

QUALITY ASSURANCE RECOMMENDATIONS

Babies First! & Perinatal

1. Recommend blood pressure assessment in the early post-partum period.
2. Recommend clearer documentation of maternal case management goals and a systematic approach to documentation of work towards goals at every visit.
3. High-risk documentation is included in paper DMAP forms. Recommend documentation of high-risk within electronic health record.
4. Recommend clearer linkages between nursing assessment and interventions, and a more systematic way to follow up on outcomes from previous interventions.

Communicable Disease

1. Provide documentation (e.g., Active Surveillance SOP) related to lab and provider reporting and active surveillance for use in the event of a public health emergency.
2. Increase the proportion of cases reported electronically by laboratories created in Orpheus within one working day to greater than 80%.
3. Provide complete occupation on case investigations in cases interviewed.
4. Provide complete animal vaccination status (unknown is ok) in cases reported.
5. Increase the proportion of outbreaks with adequate case finding.
6. Complete outbreak reports within 30 days after the last case.
7. Provide a case log on all outbreak investigations.
8. Change website to discuss communicable diseases other than TB and HIV.
Consider posting quarterly data on reportable conditions or at least highlights of disease occurrence and epidemiology.

Sexually Transmitted Diseases (STD)

1. The STD program is encouraged to take steps to improve collection of three priority fields—gender of sex partners, HIV status/date of most recent test, and pregnancy status of female reproductive-age cases. Given the county's low STD morbidity, the completion rates of these priority fields fluctuate with even minor changes in annual case counts and small improvements will positively impact these rates.



PUBLIC HEALTH DIVISION
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Kate Brown, Governor

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January 8, 2020

The Honorable David Yamamoto, Chair
Tillamook County Board of Commissioners
201 Laurel Avenue
Tillamook, OR 97141

Dear Chair Yamamoto:

The triennial onsite agency review of Tillamook County Community Health Centers (CHC) was conducted February 7 through March 28, 2019. Findings were determined based on compliance with federal and state statutes or rules, the Intergovernmental Agreement for the Financing of Public Health Services and the Intergovernmental Agreement for Environmental Health Services.

A letter listing items that needed correction was sent to you after the review. The Public Health Administrator was provided a document listing the specific items and the time frame for correction.

We are very pleased to write you this letter thanking you and your staff for resolving all the compliance findings.

Sincerely,

Danna Drum
Strategic Partnerships Lead

Andrew Epstein
Public Health Systems Consultant

cc: Bill Baertlein, Commissioner, Tillamook County
Mary Faith Bell, Commissioner, Tillamook County
Marlene Putman, Local Public Health Administrator