



PUBLIC HEALTH DIVISION
Office of the State Public Health Director
Kate Brown, Governor

Oregon
Health
Authority

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May 6, 2019

Ms. Kathryn Harrington, Chair
Washington County Board of Commissioners
155 N. First Ave., Suite 300
Hillsboro, OR 97124

Dear Chair Harrington:

The triennial onsite agency review of Washington County Department of Health & Human Services was conducted January 3 through January 29, 2019. The Oregon Health Authority Public Health Division reviewed county public health programs for compliance with state and federal public health laws and compliance with the Intergovernmental Agreement for the Financing of Public Health Services and the Intergovernmental Agreement for Environmental Health Services.

The review included the appraisal of items in 20 program areas, listed below. Program areas with compliance findings are indicated with an asterisk.

Administration	Nurse-Family Partnership
Babies First! and Perinatal	Public Health Emergency Preparedness
Civil Rights	Reproductive Health
Communicable Disease*	Sexually Transmitted Diseases
Drinking Water Services	Tobacco Prevention and Education*
Fiscal	Tuberculosis
Food, Pool and Lodging Health & Safety	Vital Records
Health officer	Women, Infants and Children (WIC)*
HIV Prevention	WIC Breastfeeding Peer Counseling
Immunizations	WIC Farm Direct Nutrition Program

An overview report is enclosed, which includes a list of specific compliance findings, descriptions of programs, and areas of strength identified throughout the review. We urge you to review the report as it contains important information about your public health programs and their requirements.

Please note that the results of this triennial review are very good. We have shared the results of the review with Tricia Mortell, Public Health Manager and Local Public Health Administrator. Our team is working closely with Tricia Mortell to resolve all findings.

A full report with all documentation from the review will be sent to Tricia Mortell. We think the report will be of assistance to your public health staff in their continuing efforts to provide quality public health services to your community.

Overall, agency reviewers find the Washington County Department of Health & Human Services to be composed of a committed team of professionals who deliver quality public health services to your community. The citizens of Washington County are very fortunate to have this agency providing comprehensive public health services.

We thank you for ensuring that all compliance findings are resolved and for your support for the strong public health work the Washington County Department of Health & Human Services is providing.

Sincerely,



Danna Drum
Strategic Partnerships Lead



Andrew Epstein
Public Health Systems Consultant

Enclosure

cc: Dick Schouten, Commissioner, Washington County
Pam Treece, Commissioner, Washington County
Roy Rogers, Commissioner, Washington County
Jerry Willey, Commissioner, Washington County
Tricia Mortell, Public Health Manager and Local Public Health Administrator



May 6, 2019

**Washington County Department of Health & Human Services
Triennial Review Report**

This is an overview report of the January 2019 triennial review of Washington County Department of Health & Human Services (HHS). This report is a summary of individual reports from participating programs put together by the Oregon Health Authority (OHA) Office of the State Public Health Director. Detailed individual reports will be sent to Tricia Mortell, Public Health Manager and Local Public Health Administrator. We urge you to review this document as it contains important information about your public health programs and their requirements.

Washington County HHS received from OHA Public Health \$3,371,518 in Federal Funds for the fiscal year 2018. Washington County also received \$762,122 in State General Funds and \$998,691 in Other Funds for the same period.

Report Prepared by: Andrew Epstein, Public Health Systems Consultant, Office of the State Public Health Director

COMPLIANCE FINDINGS SUMMARY

Administration

The Local Public Health Authority (LPHA) is in compliance with all program requirements.

Babies First! And Perinatal

The LPHA is in compliance with all program requirements.

Civil Rights

The LPHA is in compliance with all program requirements.

Communicable Disease

The LPHA must do the following to comply with program requirements:

1. Collect specimens or distribute kits for outbreaks that are reported. **Due date to comply: 5/31/2019**

Drinking Water Services

The LPHA is in compliance with all program requirements.

Fiscal

The LPHA is in compliance with all program requirements.

Food, Pool and Lodging Health & Safety

The LPHA is in compliance with all program requirements.

Health Officer

The LPHA is in compliance with all program requirements.

HIV Prevention

The LPHA is in compliance with all program requirements.

Immunizations

The LPHA is in compliance with all program requirements.

Nurse-Family Partnership

The LPHA is in compliance with all program requirements.

Public Health Emergency Preparedness

The LPHA is in compliance with all program requirements.

Reproductive Health

The LPHA is in compliance with all program requirements.

Sexually Transmitted Diseases

The LPHA is in compliance with all program requirements.

Tobacco Prevention and Education Program (TPEP)

The LPHA must do the following to comply with program requirements:

1. Submit a revised local program plan with program activities and milestones for the tobacco retail licensing strategy meeting all requirements in the 2017-2019 TPEP Request for Applications. **Due date to comply: 4/26/2019**

Tuberculosis

The LPHA is in compliance with all program requirements.

Vital Records

The LPHA is in compliance with all program requirements.

Women, Infants and Children (WIC)

The LPHA must do the following to comply with program requirements:

1. All outreach materials produced by the local program must include the nondiscrimination statement and notification of where to file complaints.

Resolved: 2/21/2019

2. WIC staff must manually change risk level from medium to high when indicated by policy. Additionally, only those indicated by policy should be manually changed by WIC staff. **Due date to comply: 8/31/2019**

WIC Breastfeeding Peer Counseling

The LPHA is in compliance with all program requirements.

WIC Farm Direct Nutrition Program

The LPHA is in compliance with all program requirements.

PROGRAM OVERVIEW AND STRENGTHS

Administration, Civil Rights and Health Officer

Washington County's Department of Health & Human Services Public Health Division (WCPHD) provides an array of public health services within the foundational program areas of communicable disease control, environmental public health, prevention of injury and disease and health promotion, and access to clinical preventive services. Tricia Mortell is the Public Health Manager and Local Public Health Administrator. Dr. Christina Baumann is the Health Officer.

Program strengths:

- During this review period, WCPHD became one of the first health departments in Oregon to achieve accreditation by the national Public Health Accreditation Board.
- Under the leadership of Tricia Mortell, there has been an emphasis on continuous quality improvement through a systems and integration approach. In addition to continuing to improve how public health services are provided, WCHD has also addressed staff professional development, student academic partnerships and management best practices.

- A high priority has been placed on professional development and workforce development to retain dedicated and talented staff and increase the quality of work. Good organizational and leadership systems have been put in place.
- Efforts are occurring across the Department of Health & Human Services to integrate trauma-informed care into strategic and daily operations. WCPHD started an adverse childhood experiences (ACES) collaborative and is planning to do more work internally on equity and trauma-informed care. There has also been coordination between WCPHD and other divisions on complex community issues such as opioids.
- WCPHD has developed strong community and regional partnerships to conduct a coordinated community health assessment (CHA) incorporating public health, health care and hospital data. This CHA has led to development of a Community Health Improvement Plan (CHIP) focused on key strategies to improve population health. CHIP partnerships are not only improving community health but Washington County's support enhances development of equity and trauma informed efforts in partner agencies leading to stronger organizational practices and better outcomes across all partners.
- WPCPHD is part of a regional effort with Health Share (the coordinated care organization in the Metro area) that has included the execution of contracts for data sharing in support of quality improvement as well as enabling LPHAs to recoup health care costs for services they provide to Health Share members. WCPHD staff sit on Health Share's Community Advisory Council and have also been participants and leaders in efforts with partners related to the early learning hub, reproductive health coalition and substance abuse coalition.
- The Washington County Board of Commissioners (BOC) have been supportive and engaged with public health policy and program work. Examples of efforts supported by the BOC include the county's wood smoke ordinance and approval for WCPHD to consider writing a drug take back ordinance, which would be the first in Oregon..
- Washington County has demonstrated its commitment to strengthening civil rights, health equity, inclusion and trauma-informed practices. Simultaneous translation equipment was recently acquired across the Department of Health & Human Services, and the Public Health Manager provided input on the county's draft Limited English Proficiency Policy. Washington County has translation available

for its website in many languages; the County is embracing new technology to improve the ability of all community members to connect to information and services.

- Dr. Christina Baumann, Washington County Health Officer, works closely with WCPHD staff to ensure high quality services are provided in line with medical guidelines. She provides leadership and support for county and regional efforts to address opioids and is helping to start new programs such as harm reduction and naloxone distribution. She works with other county departments such as corrections and law enforcement, and also serves as spokesperson on community concerns that arise on topics such as environmental health and communicable disease.

Babies First! & Perinatal

Washington County Maternal and Child Health (MCH) Nurse Home Visiting programs have a long history of excellence in the provision of services to families throughout the county, implemented by highly skilled public health nurses who excel in the specialty of nurse home visiting. Significant changes in MCH program implementation have occurred since the 2016 triennial review, including the addition of the Nurse-Family Partnership (NFP) program to the current roster of nurse home visiting programs.

Long-time Washington County MCH Nurse Susan Pinnock provides leadership for the MCH field team as Community Health Nursing Supervisor along with her colleague, Jessica Nye, Maternal Child Health Program Supervisor. Dedicated MCH staff members include nurses, community health interpreters, a nutrition educator and support staff.

Program strengths include:

- Washington County is high performing in its MCH caseload, with nurses generally each having a full case load. From 7/1/2017 through 12/31/2018, the MCH program served 526 clients with 9,919 total client visits.
- Nurse Home Visiting team members consistently provide follow-up information to the OHA Public Health Division's Early Hearing Detection and Intervention (EHDI) Program and the state MCH Nurse Consultant on issued EHDI referrals.

Communicable Disease (CD)

From December 2015 through November 2018, Washington County had 1,041 CD cases reported, representing 16% of the total state volume. CD staff investigated 91 outbreaks during this period, 15% of the statewide total.

Program strengths:

- Washington County CD staff are dedicated professionals who are knowledgeable about CD prevention and control, have exemplary case management skills and strive for service excellence. CD nurses Sue Liong, Jennifer Roberson, and Laylah Raisdana-Boisture are responsive to communications from OHA Public Health Division staff and promptly call when they have questions. The CD investigators are supported by two epidemiologists, Carrie Shuler and Kathleen Rees. Completeness and timeliness of data is consistently above the state average.
- CD staff worked closely with Washington County's environmental health program with 91 outbreaks of illness during the review period. Washington County continually outperformed other agencies in confirmation of outbreak etiology and investigations. Staff have gone the extra yard in many outbreak investigations over the last three years. Kathleen Rees and Jon Kawaguchi were especially dedicated during the kratom outbreak and an E coli outbreak at a daycare center.
- Sue Liong especially has been great to work with on Zika case investigations. In addition to doing a great job coordinating lab testing and communicating with patients/providers, she also independently developed a resource to help providers prepare for Zika testing, management, and follow-up for infants at the time of birth that has also been useful for other counties and hospitals.

Drinking Water Services

The drinking water program provides technical services and support to public water systems. These services include responding to water quality alerts, requests from water system operators, drinking water contamination events, responding to spills, emergencies, and inspection of water system facilities. The drinking water services provided to water systems result in reduced health risk and increased compliance with drinking water standards. The drinking water program reports data to Oregon Health Authority, Drinking Water Services (DWS) as necessary for program management and to meet federal Environmental Protection Agency (EPA) Safe Drinking Water Act program requirements.

The Drinking Water Program is in the hands of a team of professional and hardworking environmental health specialists. The program is well organized and operated, and works cooperatively with state Drinking Water Services staff to help ensure safe drinking water for the 83 water systems it supervises.

Fiscal

The fiscal compliance review of the LPHA, covering the period from February 2016 through February 2019, was conducted in accordance with 2CFR Part 200 - Uniform Administrative Requirements, Cost Principles, and Audit Requirements for federal awards. The aim of the review was to provide assurance that Washington County as the LPHA complied with all federal rules and regulations and that its fiscal operations are sound with proper use of federal funds to execute federal programs.

There are sufficient internal controls to adequately safeguard assets, to detect and prevent errors in a timely manner. The operation appears organized and efficient enough with a commitment to quality, fairness and accuracy. The LPHA was found in compliance with all federal fiscal requirements in administration and management of federal awards.

Food, Pool and Lodging Health and Safety

Washington County Environmental Health works in partnership with OHA and the industry to protect public health by licensing, inspecting and enforcing health and safety regulations in food, pool and lodging facilities. These include restaurants, mobile food units, temporary food booths at events, public pools and spas, hotels and motels, bed and breakfasts and organizational camps.

Washington County staff are doing an excellent job of providing environmental health services to the community. The inspection rates for licensed facilities are in compliance for all program areas.

Field staff exhibited good communication skills and rapport with operators and employees of the food service facilities during the standardization process and field review. Staff is focusing on critical risk factors that are most associated with foodborne illness.

Managers and staff have continued to work hard to improve the documentation and correction of priority and priority foundation violations during inspections and re-inspections. This helps to ensure that Washington County has a strong food safety program focused on the identification and resolution of critical risk factors violations in food service establishments.

HIV Prevention

WCPHD provides comprehensive HIV prevention services at its Beaverton and Hillsboro clinics. STI/HIV screening services are provided to Oregon's priority populations, including men who have sex with men, persons who inject drugs, and partners of persons living with HIV/AIDS. Increased outreach efforts focusing on Latinx populations continue and preliminary efforts to support comprehensive harm reduction services including syringe exchange are anticipated in 2019 as a result of a 2018 feasibility study.

WCPHD has well-informed staff who communicate screening procedures and protocols among programs in an efficient and productive manner. Utilizing a client-focused approach, WCPHD has changed clinic locations, staffing and hours to accommodate the needs of their client base. Persons who are diagnosed onsite with HIV are personally assisted to HIV care services through partnerships with Cascade AIDS Project, the Partnership Project and the CAREAssist Program.

Immunizations

WCPHD does not provide clinical services except as needed for their communicable disease program. They have a delegate relationship with three medical systems in the county: Neighborhood Health Center, National University of Natural Medicine, and Virginia Garcia Memorial Health Center. The Immunization Coordinator, Nike Neuvenheim, works with these programs to ensure that all Washington County residents have access to immunizations and to the Vaccines for Children program. Nike also supports schools and child care centers in school exclusion operations for children whose required immunizations are not up-to-date.

Program strengths:

- Nike Neuvenheim has developed a strong immunization program by building relationships with local providers. She meets with delegate agencies and School Based Health Center clinics regularly and is always willing to offer any assistance needed.
- One of the most notable accomplishments of the program has been the work that Nike Neuvenheim has been doing with Providence hospital on perinatal Hepatitis B. She has been meeting with Providence staff, and recently presented a training which is positively impacting Providence's statewide Hepatitis B standards. Jennifer Roberson has also improved the LPHA's Hepatitis B process with an in-depth tracking system.

Nurse-Family Partnership

Nurse-Family Partnership ® (NFP) is an evidence-based, community health program that serves low-income women pregnant with their first child. Each new mom is partnered with a registered nurse early in her pregnancy and receives ongoing nurse home visits. It is a life-transforming partnership, for the mom and her child. Nurse-Family Partnership helps families —and the communities they live in — become stronger while saving money for state, local and federal governments. Nurse-Family Partnership goals are to:

- Improve pregnancy outcomes by helping women engage in good preventive health practices, including thorough prenatal care from their healthcare providers, improving their diets, and reducing their use of cigarettes, alcohol and illegal substances;
- Improve child health and development by helping parents provide responsible and competent care; and
- Improve the economic self-sufficiency of the family by helping parents develop a vision for their own future, plan future pregnancies, continue their education and find work.

Since beginning the NFP program in May 2016, the Washington County NFP team has served more than 160 clients. This team was an early adopter of the newly released NFP database, Flo. Their experiences and feedback to the national office will help sites across the country with their future data system integration.

Program strengths:

- Strong client retention
- The WCPHD team has excelled at prevention of subsequent pregnancies. From the program's start in May 2016 through the end of June 2018, there were 0% subsequent pregnancies at 6 months postpartum, 7.3% at 12 months postpartum, and 0% at both 18 and 24 months postpartum.
- Immunizations are a strength for Washington County's NFP program, with a greater than 95% immunization rate for all enrolled clients.
- The program also has excellent breastfeeding outcomes, with 100% of clients initiating breastfeeding at birth, up from 98.4% from the previous year. At 12 months, 40% of clients are still breastfeeding.

Public Health Emergency Preparedness

WCPHD receives approximately \$222,722 annually from the OHA Public Health Division to operate its public health emergency preparedness (PHEP) program, which supports approximately 2.14 FTE employees.

The PHEP program continues to excel and sets a standard for the State of Oregon. Staff have created fantastic relationships throughout Washington County and the Metro region, developed promising practices and materials used often by other LPHAs and partners, and willingly lead regional workgroups and committees. The program has maintained a level of outstanding work in emergency preparedness and is recognized for their efforts.

Reproductive Health

Washington County Department of Health & Human Services is no longer providing reproductive health clinical services. They have identified Neighborhood Health Center Tanasbourne Clinic, Neighborhood Health Center Hillsboro Clinic, and Planned Parenthood Columbia Willamette Beaverton Health Center as clinical partners who are actively providing care. In addition, a new reproductive health clinical provider, Virginia Garcia Memorial Health Center, has started providing services in Washington County.

In addition to relationships with clinical reproductive health providers, WCPHD has also developed a number of strategic community relationships resulting in the Reproductive Health Coalition of Washington County (RHCoWC). The work this group is doing is actively addressing access to reproductive health services within Washington County. WCPHD, along with other members of the RHCoWC worked together to develop a 2019 work plan, which will include community evaluation. This evaluation is important to understand the community's needs related to access to reproductive health services. Washington County has demonstrated that they value and incorporate feedback and needs of community partners.

WCPHD has done an excellent job thinking about diverse community needs when planning meetings. All meeting agendas are in both English and Spanish, and all activities offer interpreter services. Examples of some of the diverse community partners at the table include Oregon Latino Health Coalition, Lifeworks NW, Homeplate Youth, Beaverton City Library, Bordland Free Clinic, 211 Info and Tuality Health. WCPHD has done an excellent job embedding equity and inclusion into the implementation of this work.

Sexually Transmitted Diseases (STD)

Washington County, the second most populous Oregon county, experiences high STD morbidity. Data for 2017 (the most recent final data available) showed a Washington County chlamydia rate of 398.1/100,000 compared to a state rate of 450.0/100,000 and a county gonorrhea rate of 70.0/100,000 compared to a state rate of 121.3/100,000. The 2017 county syphilis rate of 15.6/100,000 was slightly higher than the state rate of 13.5/100,000. Washington County HHS contracts STD clinical services to Neighborhood Health Center and the National University of Natural Medicine (NUNM).

WCPHD has a robust STD program with a unique structure that allows each member of the case investigation team to be responsible for a particular disease, bolstering expertise, efficiency, and continuity. The program maintains the ability to provide STD treatment for patients and partners, serving a vital role for those who may have barriers to access elsewhere, while also maintaining strong relationships with the community partners providing clinical services.

The Washington County STD program, led by Community Health Nursing Supervisor Chris Keating, is exemplary in implementing systems. The STD team structure described above ensures timely case investigation and follow-up. The medication inventory and log for each clinical services site are models of exceptional organization. Given the county's STD morbidity and various clinical sites, strong systems are necessary.

The leadership at Washington County HHS has invested admirable effort into building sustainable systems to ensure high-quality and efficient provision of essential STD services. The entire team demonstrates close and productive working relationships as well as obvious dedication to STD prevention.

Tobacco Prevention and Education Program (TPEP)

Washington County has implemented its TPEP program through an approach that emphasizes facilitating community partnerships, creating smoke-free and tobacco-free environments, and providing information about tobacco cessation and referrals to healthcare providers. Washington County has fulfilled all responsibilities related to local enforcement of the Oregon Indoor Clean Air Act, including responding to complaints of violations and conducting annual inspections of certified smoke shops in the county.

Washington County TPEP has advanced tobacco-free environments in cities across the county, including helping three jurisdictions pass tobacco-free properties ordinances in 2016. The program has partnerships with community coalitions, including Tualatin Together and Tigard Turns the Tide, and with youth groups, including Stand Up and Rebels for a Cause. Washington TPEP has assisted these groups in advocating for smoke-free and tobacco-free environments, supporting a statewide increase in the minimum age of tobacco sales, and speaking with media about the epidemic of e-cigarette use among young people. The program also helped convene a collaboration of organizations and agencies that play various roles in alcohol, tobacco and other drug prevention and treatment in Washington County. Washington County TPEP staff facilitates the Healthy Communities and the Access to Care subcommittees of the Community Health Improvement Plan. A TPEP-funded staff person is also a representative on Health Share Coordinated Care Organization's Community Advisory Committee. Washington TPEP

assisted with outreach to Federally Qualified Health Centers, behavioral and mental health providers, and dental clinics with information about cessation screening and referrals, laying a foundation for direct engagement of these health system partners.

Tuberculosis (TB)

Washington County has a high incidence of TB compared to most LPHAs in Oregon. Washington County has demonstrated proficiency in and appropriately managed all aspects of TB investigation and care including: large contact investigations, issuing an isolation order, and treating a case of multi-drug resistant TB. They have a very robust system in place to ensure B waiver referrals are located and complete medical evaluation. The program is professional and organized, yet flexible enough to accommodate differing patient needs and find creative solutions to problems.

The TB program is well organized, and staff have an expert level of knowledge about tuberculosis. Everyone on the TB team in Washington County puts in an incredible amount of effort to make sure patients are well cared for and the public's safety is ensured. This is often a complex balance. Also, Washington County has significantly advanced their capacity to track and do their work within electronic patient records leading to enhanced communication and organization. Washington county's diligence in locating and evaluating B waiver immigrants is admirable and could serve a model for Oregon. Washington County continues to develop strong relationships with community clinics and hospitals; they communicate well with providers and give providers the support needed to care for the patient. Washington County's expertise in TB patient care and contact follow-up is reflected in their high-level performance on National TB Program Goals. Washington County staff is highly communicative with the OHA-TB staff and is responsive to and supportive of ongoing efforts on the part of OHA to improve TB data collection and reporting.

Vital Records

In 2018, Washington County was the county of birth for 5,841 infants and 3,509 deaths occurred in the county. The county vital records office serves their community by offering a local office where certified copies of birth and death records are available to order by authorized individuals. The county is limited to providing this service for the first six months after the event, whether birth or death.

The staff of Washington County Office of Vital Records provide these services with efficiency and with excellent customer service. They complete most orders within one day of the request and maintain excellent standards of confidentiality and security. The office staff provide a large volume of vital records to county residents and families, while

consistently receiving praise and appreciation from partners in the field, including funeral directors, hospital and state staff members.

WIC

WIC's mission is to safeguard the health of low-income women, infants, and children up to age five who are at nutrition risk by providing nutritious foods to supplement diets, information on healthy eating, and referrals to health care. Delivering high quality nutrition services is essential in not only carrying out this mission, but also ensuring that WIC continues to be the premiere national public health nutrition program.

The most recent fact sheet for this local WIC agency can be found on the Oregon WIC website:

<http://public.health.oregon.gov/HealthyPeopleFamilies/wic/Pages/annual.aspx>

Program strengths:

- WIC staff demonstrate outstanding customer service and exceptional participant rapport through consistent use of participant centered counseling skills, relevant referrals to community resources, and strong cohesive teamwork.
- Washington County WIC continues to be a leader in providing quality WIC services, evidenced by the use of current technology, strong well-trained managers, and a commitment to ongoing staff development.
- Washington County WIC routinely works in coordination with the State WIC office to pilot innovative ways to provide and improve WIC services.

WIC Breastfeeding Peer Counseling (BFPC)

The purpose of BFPC Services is to increase breastfeeding duration and exclusivity rates by providing basic breastfeeding information, encouragement, and appropriate referral at specific intervals to pregnant and breastfeeding women who are participants through a Peer Counselor from the local community.

Program strengths:

- Washington County contributes in-kind funds to their BFPC program to ensure high quality services are provided.
- Participants have several options for accessing peer counseling support including group education sessions, texting, telephone and individual visits.
- Participants attend BFPC groups sessions at a high rate indicating they value the service. Sessions are well organized and informative and there are opportunities for catching up on topics when sessions are missed.
- The agency fully utilizes the Prevention Pays texting platform ensuring participants have easy access to peer counseling support.

- Documentation of services is clear, complete and well organized.

WIC Farm Direct Nutrition Program (FDNP)

The Oregon Farm Direct Nutrition Program (Farm Direct) provides WIC families with FDNP checks once a year to purchase fresh, locally-grown fruits, vegetables and cut herbs directly from local farmers. Washington County was able to issue all 6,178 coupon booklets allocated in 2018.



PUBLIC HEALTH DIVISION
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Kate Brown, Governor

Oregon
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October 21, 2019

The Honorable Kathryn Harrington, Chair
Washington County Board of Commissioners
155 N. First Ave., Suite 300
Hillsboro, OR 97124

Dear Chair Harrington:

The triennial onsite agency review of Washington County Department of Health & Human Services was conducted January 3 through January 29, 2019. Findings were determined based on compliance with federal and state statutes or rules, the Intergovernmental Agreement for the Financing of Public Health Services and the Intergovernmental Agreement for Environmental Health Services.

A letter listing items that needed correction was sent to you after the review. The Public Health Administrator was provided a document listing the specific items and the time frame for correction.

We are very pleased to write you this letter thanking you and your staff for resolving all the compliance findings.

Sincerely,

Danna Drum
Strategic Partnerships Lead

Andrew Epstein
Public Health Systems Consultant

cc: Dick Schouten, Commissioner, Washington County
Pam Treece, Commissioner, Washington County
Roy Rogers, Commissioner, Washington County
Jerry Willey, Commissioner, Washington County
Tricia Mortell, Public Health Manager and Local Public Health Administrator