



PUBLIC HEALTH DIVISION  
Office of the State Public Health Director

Kate Brown, Governor

Oregon  
**Health**  
Authority

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November 19, 2021

Chair Casey Kulla  
Yamhill County Board of Commissioners  
434 NE Evans Street  
McMinnville, OR 97218

Dear Chair Kulla:

The triennial onsite agency review of Yamhill County Public Health was conducted November 1 through November 28, 2019. Findings were determined based on compliance with federal and state statutes or rules, the Intergovernmental Agreement for the Financing of Public Health Services and the Intergovernmental Agreement for Environmental Health Services.

A letter listing items that needed correction was sent to the Board of County Commissioners after the review. The Public Health Administrator was provided a document listing the specific items and the time frame for correction.

We are very pleased to write you this letter to inform you that the triennial review is now complete. Thank you for your support for the strong public health work Yamhill County is providing.

Sincerely,

Andrew Epstein  
Public Health Systems Consultant

cc: Mary Starrett, Vice-Chair  
Lindsay Berschauer, Commissioner  
Lindsey Manfrin, Health, HHS Director and Local Public Health Administrator  
Danna Drum, OHA-Public Health Local and Tribal Public Health Manager



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October 21, 2020

Chair Casey Kulla  
Yamhill County Board of Commissioners  
434 NE Evans Street  
McMinnville, OR 97218

Dear Chair Kulla,

The triennial onsite agency review of Yamhill County Public Health was conducted November 1 through November 28, 2019. The Oregon Health Authority (OHA) Public Health Division reviewed county public health programs for compliance with state and federal public health laws and compliance with the Intergovernmental Agreement for the Financing of Public Health Services and the Intergovernmental Agreement for Environmental Health Services.

The triennial review included the appraisal of items in 15 program areas, listed below. Program areas with compliance findings are indicated with an asterisk.

Administration	Public Health Emergency Preparedness
Civil Rights	Reproductive Health Community
*Communicable Disease	Participation & Assurance of Access
Drinking Water Services	Sexually Transmitted Diseases
Fiscal	Tobacco Prevention and Education
Food, Pool and Lodging Health & Safety	Tuberculosis
Health Officer	Vital Records
*Immunization	
Nurse-Family Partnership	

An overview report is enclosed, which includes a list of specific compliance findings, descriptions of programs, and areas of strength identified throughout the review. We urge you to review the report as it contains important information about your public health programs and their requirements.

Please note that the results of this triennial review are very good, with all except two programs in full compliance. Our team is working closely with Lindsey Manfrin, Deputy

Director and Local Public Health Administrator, to resolve all findings. A full report with all documentation from the review will be sent to Lindsey Manfrin. We think the report will be of assistance to your public health staff in their continuing efforts to provide quality public health services to your community.

Overall, agency reviewers find the Yamhill County Public Health to be composed of a committed team of professionals who deliver high quality public health services to your community. The citizens of Yamhill County are very fortunate to have this agency providing comprehensive public health services.

We thank you for ensuring that all compliance findings are resolved and for your support for the strong public health work Yamhill County is providing. If you have any questions, please let us know.

Sincerely,



Danna Drum  
Strategic Partnerships Lead



Kari Christensen  
Public Health Systems Consultant

Enclosure

cc: Mary Starrett, Vice Chair  
Rick Olson, Commissioner  
Lindsey Manfrin, Deputy Director and Local Public Health Administrator



**October 21, 2020**

## **Yamhill County Public Health Triennial Review Report**

This is an overview report of the November 1 – 28, 2019 triennial review of Yamhill County Public Health. This report is a summary of individual reports from participating programs compiled by the Oregon Health Authority (OHA) Office of the State Public Health Director. Detailed individual reports will be sent to Lindsey Manfrin, Yamhill County Health and Human Services (HHS) Deputy Director and Local Public Health Administrator. We urge you to review this document as it contains important information about your public health programs and their requirements.

Yamhill County received from OHA Public Health \$347,739.32 in Federal Funds for the fiscal year 2019. The LPHA also received \$292,844.25 from State General Fund Support and \$192,695.74 Other Funds for the same period.

**Report Prepared by:** Kari Christensen, Public Health Systems Consultant, Office of the State Public Health Director

## **COMPLIANCE FINDINGS SUMMARY**

### **Administration**

The Local Public Health Authority (LPHA) is in compliance with all program requirements.

### **Civil Rights**

The LPHA is in compliance with all program requirements.

### **Communicable Disease**

The LPHA must do the following to comply with program requirements:

1. Collect ethnicity information for at least 80% of cases. **Due date to comply: 10/1/2020**

2. Assess vaccination status for at least 80% of contacts. **RESOLVED 10/5/2020**
3. Complete case investigations within 14 days for chronic hepatitis B, and 10 days for all other diseases that require investigation. **Due date to comply: 10/1/2020**
4. Complete first interview attempt within four days for at least 80% of cases. **Due date to comply: 10/1/2020**
5. Recommend post-exposure prophylaxis (PEP) in a timely manner for at least 80% of cases where PEP is indicated. **RESOLVED 10/5/2020**
6. Have an epidemic curve for at least 80% of outbreaks. **Due date to comply: 10/1/2020**

### **Drinking Water**

The LPHA is in compliance with all program requirements.

### **Fiscal**

The LPHA is in compliance with all program requirements.

### **Food, Pool and Lodging Health and Safety**

The LPHA is in compliance with all program requirements.

### **Health Officer**

The LPHA is in compliance with all program requirements.

### **Immunization**

The LPHA must do the following to comply with program requirements:

1. Review the monthly recall list and update records when needed.  
**RESOLVED 11/4/2019**

### **Nurse-Family Partnerships**

The LPHA is in compliance with all program requirements.

### **Public Health Emergency Preparedness**

The LPHA is in compliance with all program requirements.

### **Reproductive Health**

The LPHA is in compliance with all program requirements.

### **Sexually Transmitted Diseases**

The LPHA is in compliance with all program requirements.

### **Tobacco Prevention and Education Program**

The LPHA is in compliance with all program requirements.

### **Tuberculosis**

The LPHA is in compliance with all program requirements.

### **Vital Records**

The LPHA is in compliance with all program requirements.

## **PROGRAM OVERVIEW AND STRENGTHS**

### **Administration and Civil Rights**

Yamhill County Public Health (YCPH) provides an array of public health services within the foundational program areas of communicable disease control, environmental public health, prevention of injury and disease and health promotion, and access to clinical preventive services. The Yamhill County Board of Commissioners is the Local Public Health Authority (LPHA) governing body. Lindsey Manfrin is the Local Public Health Administrator and Dr. Bill Koenig is the Health Officer.

Program strengths:

- All three County Commissioners are supportive of public health and receive quarterly status updates and an annual update on existing public health programs, including current data and information on progress. Silas Halloran-Steiner, Yamhill County Health and Human Services Department Director, provides weekly updates to the County Commissioner serving as Health Liaison.

- Under the leadership of Lindsey Manfrin, strong collaborative partnerships continue to be developed and sustained to achieve shared health improvement objectives. Lindsey serves as a member of the Early Learning Council and on the Yamhill Coordinated Care Organization Quality and Clinical Advisory Panel to promote the health of all people in Yamhill County.
- Public health leadership demonstrates a strong commitment to staying current on evidence-based public health practice, values data-driven decision making, and supports rigor of science base foundation in all public health programs.
- During this triennial period, YCPH leadership increased capacity of the communicable disease and epidemiology team. This increased capacity allowed for improvements in sexually transmitted disease (STD) investigations and prevention services to vulnerable populations.

### **Communicable Disease**

Yamhill County Communicable Disease (CD) investigations are completed by Kara DeMarco, Nicole Acuff, and Darlene Gutbrod and supervised by Amber Miller. In the triennial period there were 765 reportable disease conditions and 42 reported outbreaks.

The CD staff have made improvements for systematic onboarding and training of new staff. Yamhill county has a very knowledgeable, competent and dedicated CD department. The CD staff collaborate closely with environmental health during outbreak investigations. Colleagues at the OHA Public Health Division report strong, positive working relationships with all Yamhill county staff.

### **Drinking Water**

The drinking water program provides technical services and support to public water systems. These services include responding to water quality alerts, requests from water system operators, drinking water contamination events, responding to spills, emergencies, and inspection of water system facilities. The drinking water services provided to water systems result in reduced health risk and increased compliance with drinking water standards.

The drinking water program reports data to Oregon Health Authority, Drinking Water Services (DWS) as necessary for program management and to meet federal Environmental Protection Agency (EPA) Safe Drinking Water Act program requirements.

Program strengths:

The Drinking Water Program is in the hands of professional and hardworking Environmental Health Specialists. The program is well organized and operated, and works cooperatively with state Drinking Water Services staff to help assure safe drinking water for the 71 public water systems it supervises.

### **Fiscal**

Yamhill Health and Human Services has sufficient internal controls to adequately safeguard assets and to detect and prevent errors in a timely manner. The fiscal operations are well organized, monitored and efficient with a commitment to quality, fairness and accuracy.

### **Food, Pool and Lodging Health and Safety**

Yamhill County Environmental Health works in partnership with OHA and the industry to protect public health by licensing, inspecting and enforcing health and safety regulations in food, pool and lodging facilities. These include restaurants, mobile food units, temporary food booths at events, public pools and spas, hotels and motels, bed and breakfasts and organizational camps.

Program strengths:

Yamhill County staff are doing an excellent job providing environmental health services to the community. Inspection rates for licensed facilities are in compliance for all program areas. There were no compliance findings in the implementation of Division 12 Rules, OAR 333-012.

Field staff exhibited effective communication skills and rapport with operators and employees of food service facilities during the standardization process and field review. Staff is focusing on critical risk factors that are most associated with foodborne illness.

### **Immunizations**

The Immunization Program at Yamhill County Public Health is coordinated by Amber Miller.

Program strengths:

Yamhill County is committed to improving immunization rates and increasing access to immunizations in their area.

The county has built relationships with the Coordinated Care Organization (CCO), Linfield College, Willamette Valley Medical Center, and other organizations to support immunization and increase access for vulnerable populations in their area.

Highlights of their work include distributing flu vaccine gifted from Willamette Valley Medical Center for vulnerable populations, and work done with the CCO to ensure newborns are paneled to clinics that provide immunization.

**Nurse-Family Partnership (NFP)**

Yamhill County has a long history of providing excellent program service to community families, implemented by highly skilled public health nurses who excel in the specialty of nurse home visiting. This 2019 triennial review finds that high caliber of work continuing, with some new programs and supports implemented that expand the Maternal and Child Health (MCH) Nurse Home Visiting programs.

Significant changes in MCH program implementation have occurred since the 2016 triennial review process, including the addition of the NFP program to the current roster of nurse home visiting programs. NFP is an evidence-based, community health program that serves low-income women pregnant with their first child. Each vulnerable new mom is partnered with a registered nurse early in her pregnancy and receives ongoing nurse home visits. It is a life-transforming partnership, for the mom and her child.

Nurse-Family Partnership goals are:

- Improve pregnancy outcomes by helping women engage in good preventive health practices, including thorough prenatal care from their healthcare providers, improving their diets, and reducing their use of cigarettes, alcohol and illegal substances;
- Improve child health and development by helping parents provide responsible and competent care; and
- Improve the economic self-sufficiency of the family by helping parents develop a vision for their own future, plan future pregnancies, continue their education and find work.

Program strengths:

- NFP client retention in pregnancy is 85.7%; this is compared to 59.9% retention overall in Oregon and 69.2% nationally.
- 97% of NFP clients initiated breastfeeding.
- 100% of NFP clients were immunized at 6 and 12 months, compared to only 91.5% nationally.
- Lindsey Lopez, RN Supervisor has brought reflective supervision – an evidence-based practice essential for nurse retention and growth in clinical practice – to all home visiting nurses in NFP, Babies First! (BF!) and CaCoon, even though this was optional for BF! And CaCoon until recently.
- The Family Core referral network is a gold standard for community collaboration in MCH programs and contributes to the home visitor's ability to successfully reach at-risk populations.

**Reproductive Health**

Yamhill County Public Health is providing clinical services within their community and is working with seven community partners to improve access to reproductive health services. A local program plan was developed and implemented to help ensure access to reproductive health services.

Yamhill County Public Health has developed several strategic community relationships within Yamhill County. The Preconception Health/Unintended Pregnancy workgroup met several times to highlight work already happening within Yamhill County, to talk about new goals related to pregnancy prevention counseling at McMinnville High School, and a public messaging campaign about birth control access at pharmacies. The work this group is doing is actively addressing access to reproductive health services within Yamhill County.

Program strengths:

Yamhill County Public Health actively engaged with Yamhill County Corrections to provide reproductive health services (counseling and education related to contraception, fertility awareness STD prevention, preconception health) to individuals who are incarcerated. Additionally, they assist women who wish to initiate a birth control method.

The thing that stands out the most within the work Yamhill County Public Health is doing is their innovation to address access issues within their community. They began doing justice involved outreach before the state RH Program implemented our own Justice Involved mini grant opportunity. Yamhill applied and secured funding to continue the great work they are doing within Yamhill County Corrections.

In addition, the work they are doing with local pharmacists to understand local prescribing patterns is innovative and a great way to engage with others within the health care community.

### **Sexually Transmitted Diseases (STD)**

Yamhill County Health and Human Services provides STD services Monday through Thursday 8:00am-5:00pm. Clinical services are provided by a nurse practitioner. A nurse and public health worker conduct STD case investigations. The county experienced a slight bump in the number of gonorrhea cases in 2018, with a total of 52 in 2017, 65 in 2018, and 42 in 2019 through mid-November. The total of early (i.e., infectious) syphilis cases decreased from six in 2017 to four in 2018 and one in 2019 through mid-November; however, there has been an increase in late syphilis infections diagnosed, from one in 2017 to four in 2018 and four in 2019 through mid-November.

Program strengths:

- Impressive condom distribution efforts, providing state-supplied condoms and lubricant to Head Start parents and home visiting clients; behavioral health services clients; two local churches that provide homeless services; Provoking Hope, an organization that provides recovery support services including syringe exchange; and at health fairs.
- Evident interest in developing relationships with community partners to provide STD prevention services to vulnerable populations, including individuals in jail, clients of syringe service programs, and those experiencing homelessness.
- Prompt attention to investigating STD cases, with staff averaging no more than one day between receiving a lab report and creating a case record in Orpheus (electronic disease surveillance system used by local and state public health).

### **Tobacco Prevention and Education Program**

Yamhill County takes a comprehensive approach to tobacco prevention. The program facilitates community partnerships, creates tobacco-free environments, counters pro-tobacco influences, promotes quitting among adults and youth, and works to reduce the social and economic burden of tobacco-related chronic diseases. Yamhill County has fulfilled all local duties and activities related to enforcing the Oregon Indoor Clean Air Act.

#### Program strengths:

Yamhill County has strong multisector partnerships, utilizes data and promotes evidence-based policy systems and environmental changes to protect adults and youth from the harms of tobacco. Yamhill TPEP provides information, resources and technical assistance to community leaders and policymakers on reducing the burden of tobacco on families and employers through advancing tobacco control strategies such as tobacco-free environments. For example, McMinnville passed a smoke-free downtown policy, protecting workers and the public from being exposed to secondhand smoke and promoting a healthy and vibrant community.

Yamhill County has strong partnerships with health systems partners, such as the Yamhill CCO, to provide integrated tobacco cessation services. Yamhill TPEP has coordinated efforts with Yamhill CCO to improve screening and referral to tobacco cessation services for the CCO population. In addition, Yamhill TPEP has supported successful adoption of a closed-loop referral system and integration of the Oregon Tobacco Quit Line in Yamhill County Behavioral Health.

### **Tuberculosis (TB)**

Yamhill County typically has a medium incidence of TB compared to many LPHAs in Oregon. Although Yamhill County has about one TB case per year, staff are quickly gaining a high level of proficiency in many aspects of TB management including the care of complex TB cases with comorbidities and large worksite contact investigations. The program is professional and organized, with high attention to detail.

#### Program strengths:

The communicable disease team in Yamhill County works hard to make certain patients are well cared for. Yamhill County is diligent about locating and evaluating TB contacts. That same diligence applies to B waiver immigrant follow-up and evaluation. 100% of B waiver immigrants were evaluated within 120 days

of notification. Yamhill County continues to develop strong relationships with community clinics such as Virginia Garcia. Yamhill County staff is highly communicative with state TB staff and stays in touch regularly when there is a new TB case.

### **Vital Records**

In 2018, Yamhill County was the registered place of death for 36,202 individuals and there were 1,009 births within the county. The Yamhill County Office of Vital Records serves their community by offering a local office where certified copies of death records are available to order by authorized individuals for the first six months after the death. Orders placed in this office are typically completed within one day.

#### **Program strengths:**

The Yamhill County Office of Vital Records consistently provides excellent customer service to their customers and partners throughout the community. Staff members work diligently to ensure all areas of the vital records office run smoothly and securely. The Office of Vital Records provides a positive linkage between the community and the state vital records office. Records and reports are handled with careful attention to maintaining security and confidentiality. Each of the local partners and state staff that the reviewer spoke with reported excellent relationships with this office. Area funeral directors respect and appreciate the responsiveness and dedication of the staff.

## **QUALITY ASSURANCE RECOMMENDATIONS**

### **Administrative and Civil Rights**

- Continue to build relationships with neighboring LPHAs to participate in regional sharing of resources and capacity by actively participating in opportunities coordinated by OHA (e.g. webinars, calls, learning collaborative meetings) and the Conference of Local Health Officials (e.g. annual retreat, and relevant subcommittees).
- Continue to pursue public health accreditation. Participate in monthly calls and access technical assistance from OHA Public Health Division (i.e. through GovSpace and resources made available in monthly calls and online at the following website:  
<https://www.oregon.gov/oha/PH/ProviderPartnerResources/PublicHealthAccreditation/Pages/AccreditationResources.aspx>.

- Utilize the Civil Rights Tool, “Table B: Resources” with local health administration, management and operational staff to identify quality assurance goals and objectives.

### **Communicable Disease**

- Assess vaccination status for 80% of chronic hepatitis B cases.
- Increase case finding for reported outbreaks.
- Complete control measures report for 80% of LTCF outbreaks.
- Submit outbreak reports within 30 business days for 80% of outbreaks.

### **Sexually Transmitted Diseases**

- At the time of the review, there were no ongoing quality assurance activities in place within Yamhill County’s STD program. The plan was for an epidemiologist (to be hired with modernization funding) to implement auditing procedures. If hiring is delayed, the recommendation is to review syphilis cases and a sample of gonorrhea cases quarterly, at a minimum.
- Since the STD program reimburses for syphilis case investigations of priority populations (see Program Element 10(4b)), it would be most efficient to conduct this audit as part of a review of cases for reimbursement.