

WHO	Community Partner Workgroup	DATE	Thursday February 9, 2023 3-5pm
FACILITATOR	Yamileth Gonzalez Perez Sarah Dobra	STAFF SUPPORT	Lilly Bork (notetaker) Yamileth Gonzalez Perez (share slides)
WORKGROUP ATTENDEES	<input checked="" type="checkbox"/> Beth Englander <input type="checkbox"/> Jill Anderson <input type="checkbox"/> Natalia Anand <input checked="" type="checkbox"/> Sheila Anders	<input checked="" type="checkbox"/> Thomas Browne <input type="checkbox"/> Tara Gray <input checked="" type="checkbox"/> Jackie Leung <input type="checkbox"/> Stephanie Castano	<input checked="" type="checkbox"/> Erin Fair Taylor <input checked="" type="checkbox"/> Lavinia Goto <input checked="" type="checkbox"/> Rosetta Minthorn <input checked="" type="checkbox"/> Gladys Boutwell <input type="checkbox"/> Lourdes Alcala <input checked="" type="checkbox"/> Anji Djubenski
OHA & ODHS ATTENDEES	<input checked="" type="checkbox"/> Yami Gonzalez <input type="checkbox"/> Jillian Johnson <input checked="" type="checkbox"/> Miranda Amstutz	<input checked="" type="checkbox"/> Sarah Dobra <input checked="" type="checkbox"/> Christy Sinatra <input checked="" type="checkbox"/> Hilde Hinkel	<input type="checkbox"/> Megan Auclair <input checked="" type="checkbox"/> Vivian Levy <input checked="" type="checkbox"/> Lilly Bork <input checked="" type="checkbox"/> Micheil Wallace <input type="checkbox"/> Emily Burnett
Guests	Olivia Stone (Metropolitan Group), Jennifer Messenger (Metropolitan Group)		
Meeting Link	<p>Microsoft Teams meeting Join on your computer or mobile app Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_NDg3ODQxZjktYWNkOS00OGZiLWE3ZDctNWRmYWlyYzY2M2Yx%40thread.v2/0?context=%7b%22Tid%22%3a%22658e63e8-8d39-499c-8f48-13adc9452f4c%22%2c%22Oid%22%3a%2207b69f57-e102-4442-a97b-3cb305598cea%22%7d></p> <p>Or join by entering a meeting ID Meeting ID: 258 365 443 021 Passcode: byEqjh Or call in (audio only) +1 971-277-2343,,134405578#<tel:+19712772343,,134405578#> United States, Portland Phone Conference ID: 134 405 578#</p>		

Meeting Goals

1. Discuss CPWG recommendations flagged for discussion in surveys.
2. Metropolitan Group to present on research findings and message testing for populations with specific needs.

Agenda

TOPIC	TIME	SPEAKERS	PURPOSE
1. Welcome and Introductions	10 min	Sarah D and Yami G	<ul style="list-style-type: none"> Name, pronouns, and any access needs to fully participate

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2. Updates	5 min	Sarah D	<ul style="list-style-type: none"> The end of the PHE announcement and its implications Follow-up on questions from 1/26 meeting
3. CPWG Recommendations	40 min	Sarah D & Hilde H	<ul style="list-style-type: none"> Continue discussion on recommendations flagged for discussion in survey
4. STRETCH BREAK	5 min		
5. CPWG Recommendations	20 min	Sarah D & Hilde H	<ul style="list-style-type: none"> Continue discussion on recommendations flagged for discussion in survey
6. Met Group Presentation	30 min	Jennifer M.	<ul style="list-style-type: none"> Presentation on research and messaging testing for populations with specific needs
7. Follow-up and next steps	10 min	Sarah D & Yami G	<ul style="list-style-type: none"> Discuss future meetings and agendas

Notes

Welcome and Introductions

- CPWG members introduced themselves: name, affiliation, pronouns, any access needs for participating.
- Sarah reviewed the agenda.

Updates

- Unwinding Timeline/Update on the Federal Government announcement:** The Consolidated Appropriations Act of 2023 passed in December decoupled the medical renewals and ended the SNAP Emergency Allotment in February. This month is the last month that SNAP recipients will receive EA. In April, Medicaid redeterminations will begin. The Biden Administration also announced the end of the Public Health Emergency, which is May 11. The end of the PHE phases out other benefits, such as SNAP exceptions for students of higher education and Pandemic EBT and Summer PEBT, and resumes the work requirements for ABAWD.
- At the next meeting,** CPWG members will provide guiding principles and values for agency to understand what to prioritize in terms of CPWG recommendations.

CPWG Recommendations

- CPWG discussed draft recommendations that one or more members flagged, in the January or February surveys, for further discussion. State staff and subject matter experts provided additional information as needed.
- The workgroup came to consensus on finalizing several recommendations. State staff will follow up over email on concerns and flags for the remaining draft recommendations.
- All final recommendations will be listed in the final report and posted on the website.

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- Follow-up item:
 - Workgroup is interested in understanding how the notification letters are sent out and how they can be improved. This is now outside of the scope of what this workgroup can complete. However, this is a north star, and the state will inform members of this group of future possibilities to provide input and engage in further conversations on this topic.

Follow-up on questions from 1/26 meeting

- **Question:** If a person changes CCOs, will authorizations that are in progress automatically extend to the next CCO?
 - **Response:** Generally, no. PAR 410-141-3850 identifies circumstances that required continued access to care.
- **Question:** For non-MAGI members who are aging into Medicare where interview is required, if they don't respond, is there any special effort made to reach out to them?
 - **Response:** During the unwinding, they will receive 30-day and 60-day reminder notices if they're mailed an interview notice and don't respond. State staff won't have the capacity to individually reach out to everyone who doesn't respond, which is the reason behind the automated reminder notices. The renewal notices include information about how to contact the agency as well as other partner organizations.
 - Part of the sending out of the notices is that we are going to generate reports on cases that are receiving those notices. We are going to share with CCOs, CareOregon, FFS, Tribes, etc. to say, "We are going to reach out to these folks, but please do extended outreach to them since they have not responded yet." Even after people who did not respond get their closure notice, they will be added to that list as well to make sure they get outreach through our partners (CCOs, CareOregon, etc.).
- **Question:** How many people aged out of Medicaid during the PHE but did not need to transition to Medicare because of pandemic rules?
 - **Response:** Population aging out of Medicaid: 10,554; Dual eligible losing OHP post-PHE: 33,395
 - Discussion:
 - **Member Question:** What is the age limit when you age out of Medicaid?
 - **SME:** MAGI Adult program, the maximum age is 64. The Medicare Savings Program doesn't have maximum age. The non-MAGI program also doesn't have age limit.
 - **Member Question:** Do we know if Medicare will be allowing special enrollment periods too?
 - **Member Question:** Did Oregon not terminate Medicaid eligibility since 2020 even for people who aged out of Medicaid?
 - Sarah: That's correct.
 - Workgroup members approved recommendation on this topic.

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Metropolitan Group Update

- The Met Group (MG) looked at communications strategies for reaching members who might not be reached through traditional channels. MG is focusing in on 19 populations (see slide) and consolidated people leaving state hospitals and seasonal farm workers after talking to partners.
- MG conducted focus groups with CBOs: 13 sessions for 5 populations and did a survey aiming to reach people who span these audience groups. The focus groups allowed broader reach and input. The slide deck describes key outcomes from this testing.
- Learned that people need clear messaging. They want to know what to do. They have a lot of questions, like “what if I don’t have time for long wait time for calls?”.
- MG is coming up with messaging that strikes a balance between emphasizing the critical importance of taking action when asked to provide information and scaring people away by being too alarming.