

Coordinating Across Systems: Coordinated Care Organizations and Long Term Services & Supports

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Agenda

- Introductions
- Shared vision
- History and mechanisms of collaboration
- Health Prevention and Promotion
- Care Coordination
- Questions

Aging and People with Disabilities:

▪ Programs & Services:

- Older Americans Act (OAA) services and Aging and Disability Resource Connection (ADRC).
- Eligibility for Medicaid and the supplemental nutritional assistance program (SNAP).
- Case management, protective services (abuse, neglect and financial exploitation) and licensing of APD long-term care settings
- Disability determination services (SSA Title II and XVI)
- Medicare Savings Plans
- Medicaid Long Term Care

Aging and People with Disabilities (con't.)

- Service delivery through contracts with Area Agencies on Aging (AAAs) and Aging and People with Disabilities (APD) state offices
- We serve approximately:
 - 387,000 thorough OAA (meals on wheels & other supportive services)
 - 150,000 for eligibility
 - 28,000 with Medicaid paid LTSS
 - 28,000 with APS services
 - 1,500 with Oregon Project Independence

Long Term Services and Supports

- Long Term Services and Supports (LTSS)- array of programs, services, resources, social supports and caregivers in a variety of settings to support older adults and people with disabilities who need assistance
- LTSS may serve individuals who are Medicaid and/or Medicare eligible or paying privately to meet their needs

Why are we here together?

- The Department of Human Services (DHS)/Aging and People with Disabilities' (APD) Mission and the Oregon Health Authority's Triple Aim have shared vision and goals.
- Our **shared goals** are to:
 - Create better experiences for the **person** in care
 - Uphold as a primary value: **person centered**
 - Provide **better care and services**
 - Create better health and functional outcomes
 - **Prevent or avoid unnecessary costs**
 - **Reduce disparities** based on race, ethnicity, or limited language proficiency
 - Pursue innovative and transformational approaches to care
- Sharing of expertise

History: Development of Coordination Concepts

- Oregon House Bill 3650, Senate Bill 1580- July, 2011/ March, 2012
- Medicaid-Medicare Integration Team- August-November 2011
- Duals Demonstration work- August 2011- October 2012
- HB 5030-Budget Note Workgroup- October 2011-January 2012
- LTC/CCO Study Group- May-Dec 2013
- State Innovation Model (SIM) Grant- 2012-2016
 - Long Term Services and Supports (LTSS) coordination program staff including regional LTSS Innovator Agents
 - Housing with Services
- Senate Bill 21- recommendation on coordination of social and health services

Collaboration Mechanisms: Four strategies to ensure CCOs & LTSS systems work together effectively

1. Requirements to coordinate
2. Memorandum of Understanding outlining how the CCO and the local office will coordinate and communicate
3. Key LTSS metrics publically reported
4. Shared financial accountability, including incentives or penalties related to performance on key LTSS metrics

MOU required domains

- MOU must include how the organizations will work together on the following AND how the systems will hold each other accountable for their agreed on activities :
 - Identifying high needs individuals
 - Developing individualized care plans
 - Planning around transitions of care
 - Engaging individuals and identifying their preferences
 - Establishing care teams

Next Steps:

- MOUs – ongoing implementation, progress reporting and metrics
- Gradual implementation of the LTC CCO Study Group report
- LTSS metrics work
- Coordination with the Oregon Health Authority on services and care for persons who are dually eligible
- Information sharing: Care Accord- Direct Secure Messaging, real time emergency and hospital utilization data sharing
- Gathering and dissemination of effective strategies for care coordination and working across systems
- Continued work on health promotion/disease prevention

Resources

- Aging and People with Disabilities health system transformation and shared accountability page including MOU guidance and MOUs

<http://www.oregon.gov/dhs/pages/hst/apd-cco-info.aspx>

- Strategic framework for coordination and alignment between CCOs and LTSS:

<http://www.oregon.gov/OHA/OHPB/meetings/2012/2012-0214-cco-strategic-framework.pdf>

- LTC/CCO Study Group final report on integration of LTSS and CCOs

http://www.oregon.gov/dhs/cms/Meeting%20files/LTC_CCO%20Study%20Group%20Report%2012_20_13%20FINAL%20to%20CMS.pdf

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