MOTS Messenger

A timely newsletter for those using CPMS and/or MOTS Client Entry

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Questions? Problems?
Just give us a call

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INFORMATION!

Is this you?

- Responsive
- Good listener, good communicator
- Make time for each job
- Committed

- Well respected by co-workers
- Adequate computer skills
- Attention to detail
- Understanding of the organization structure
- Team player
- Good trainer/instructor
- Patient with others

These attributes make a good MOTS System Adminstrator. All roles and responsibilities can be found in the System Admin user guide we have on our website. http://www.oregon.gov/oha/amh/compass/docs/mots-system-admin-guide.pdf

In this document you can find all the tasks a system administrator has and how to do them. What is not yet in the document is what to do when the Agency System Adminstrator leaves the organization.
In this situation please contact MOTS support (MOTS.Support@state.or.us) and we will work with you and set up a new system administrator.
Another omission in the guide (and we will hopefully release an updated version soon) is what to do when a (MOTS using) staff member leaves.
You will need to disable their login (P#) and probably request a new login for the individual replacing the person leaving. It's important to do this right away.

NEED THIS IN AN ALTERNATE FORMAT? PLEASE CALL 503-945-5763.

Referred To:

has been subject of discussion many times and recently it came back to the table. We received an e-mail from a provider asking if the data field was required. The Data Dictionary says it is.

However, when a client enters treatment you usually do not know where you are going to refer them. Because of this, we decided to not enforce the rule in our system when we first launched MOTS. And all MOTS CE users can confirm that if you leave the field blank, the system accepts the submission. However, when you report a Mental Health Crisis Epsiode, the field is required, but because the requirement is not enforced, you can slide by without a value. However "Referred To" is important information AMH wants to have in Crisis and Regular Tx Episodes. SO . . . in the near future, we are going to enforce the rule and make "Referred To" required. Remember, in a new admission you can use the "**None**" value for "Referred To". This way you can submit your records and we can make the field required. Expect the field to be required on or after July 1, 2014.

ACCOUNTABLE ENTITIES:

MOTS considers Community Mental Health Providers (CMHPs), direct contractors of AMH, and the Addictions and Mental Health (AMH) office to be accountable entities. This is the highest provider level, responsible for oversight and funding to other provider types. Accountable entities can also be thought of as "Parent Providers." Accountable entities are responsible for the dollars they receive from AMH and to ensure that services delivered are effective.

When setting up your agency and facility(s) in MOTS, be sure to indicate with whom you have contracts. Also, when reporting Non-Medicaid services, be sure to indicate who is the Parent Provider (who's covering the cost of care) for the client.

INCENTIVE $$$

AMH will provide incentive dollars to those Community Mental Health Programs (CMHP)s, tribes, and other direct county contractors that meet the new MOTS data submission requirements. These funds will be in addition to funds already contracted during the 2013-2015 biennium and will be assigned based on population census data. The contract will be amended to reflect these incentive payments, which will be disbursed in a lump sum.

In order for the CMHPs, tribes, and other direct county contractors to receive incentive dollars, contractors and subcontractors must enter their current caseload into MOTS, by August 1, 2014. This data can be submitted to MOTS via Web client entry or by electronic data interchange (EDI).

Once an eligible contractor meets the requirements, the contractor will submit a report to initiate the contract amendment and receive the incentive payment. AMH will validate the report to ensure the data are complete by reviewing historical client data and comparing it to MOTS. Please send questions to MOTS.Support@state.or.us.

Frequently Asked Question on incentives can be found here: http://www.oregon.gov/oha/amh/mots/Pages/FAQs.aspx Once there, choose "Incentives" from the drop-down menu.

Thank you for taking the time to read through this newsletter. If you have ideas or questions you want addressed in future newsletters, please let me know. – Piet Vermeer, Senior Systems Analyst, AMH, 503-945-5960 or *piet.j.vermeer@state.or.us*

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