



MOTS Messenger, a Newsletter for those using the Measures & Outcomes Tracking System

March 17, 2015

Minimum Browser Requirements

Recent updates by AMH to MOTS have been done in order to increase security of the protected health information. When the changes were made, it affected older versions of Internet Explorer (IE) browsers when accessing MOTS. Please use IE-10 (or higher) or Mozilla Firefox.

MOTS does not support Chrome or Safari and you will no longer be able to use these browsers to enter data into MOTS.

If you have any questions, please email MOTS.Support@state.or.us.

What's new in MOTS?

This month we have no visual changes or new instructions. This month was for background issues to be resolved. The amount of data in MOTS is making it possible for us to run all kinds of reports. One example is a report finding spaces before or after a name in one of the name fields. This can cause problems, because you may not find the client when you search by name. You may end up entering the client twice in error. In order to prevent this from happening in the future, we are in the process of making computer programming changes that will remove unintentional spaces before or after a name before saving the information in the MOTS

database. Also, our MOTS Support team is removing unnecessary spaces.

This is just one area of focus for data quality. You might have recently received an e-mail with information about your data in our system and a request to make one or more corrections. Thank you for taking care of these as soon as you are able! If you have any questions or issues, please email MOTS.support@state.or.us

Data Quality Reviews

Now that MOTS has been live for over a year, we are scheduling Data Quality Review meetings with the CMHPs and Tribes in order to review and have discussions about their MOTS data. We want to make sure we are capturing all of the status and service data accurately. We will also review the MOTS Data reporting policy to make sure that everyone who should be submitting data is submitting data and see if there are any changes that need to be made to the policy. These meetings will take place between April and September 2015. Please be sure that your MOTS data is accurate, that you are entering non-Medicaid Services every 30 days, and that you complete all status updates at least every 90 days. As always, thank you for keeping your data current!

Thank you for reading this newsletter. If you have ideas or questions you want addressed in future newsletters, please let me know. – Piet Vermeer, Senior Systems Analyst , AMH, 503-945-5960, piet.j.vermeer@state.or.us