



MOTS Messenger, a Newsletter for those using the Measures & Outcomes Tracking System

May 21, 2015

Are You Ready for ICD-10?

AMH is following the federal lead on making the change from ICD-9 to ICD-10 Diagnosis codes effective October 1, 2015. The AMH plan is almost complete and will outline any changes necessary to MOTS in order to receive the ICD-10 codes from agencies and facilities. Communication will continue so that all are informed on these changes to MOTS.

AMH recommends that you have all of your MOTS submissions current prior to October 1, 2015. It will also insure that your files are ready for the new codes. Beginning October 1, 2015, ICD-10 codes will be used for new admissions, status updates, and mental health crisis submissions. Non-Medicaid services provided after September 30, 2015 will also require ICD-10 codes.

If you have any questions or concerns, please email MOTS.Support@state.or.us

Two New MOTS Rules

Billy had a rough day: on the same day he was born, he was enrolled in behavioral health treatment!

Users may notice two new rules added to MOTS this month.

Rule 1: The MOTS team was surprised to find a number of clients who entered treatment the same day they were born. Starting this month (May), the admission date must be greater than the birth date.

Rule 2: In Non-Medicaid Services, date of service to and from cannot cross months. Non-Medicaid services were never supposed to be entered in two different months in the same submission, but the system did allow this.

NEWS FLASH! A new enhancement to the non-Medicaid services screen will be added soon that will make entering services much faster.

A Client Named Unknown

There are many clients in MOTS named “Unknown.” There is a lot of unknown information on these records: Ethnicity, marital status, employment, living arrangement, even last name at birth. The agency doesn’t know where the client came from or where she’s going; how services are paid; and if he’s in school...So many things unknown.

Unfortunately for the facility and agency that provided services to the unknown client, those unknowns don’t go away. When AMH asks questions about outcomes, they just turn into zeros. When the Substance Abuse and Mental Health Services Administration asks about tobacco use, the answer will be less, because of the unknowns; a legislator wants to know about self-help programs at your facility, the answer will be less because of the unknowns; the block grant will need to know about peer delivered service across the state, the answer will be less due to the unknowns.

Data quality is important! Be sure to submit all the data you can into MOTS for each client you serve. We understand that you may not have all of the answers right away, but please change the ‘unknowns’ into known values as you complete regular status updates.

NOTE: *Never* use ‘Unknown’ for Last Name at Birth. If you are unsure, simply use the current last name in that field.

MOTS Communication Library, Now Open

There is a place on the MOTS website to find information about changes, enhancements, and more. The MOTS Communications Library houses messages distributed by the MOTS Administration Team to System Administrators and System Users. Browse or search for your topic of interest.

You can find the MOTS Communications Library here:

<http://www.oregon.gov/oha/amh/mots/Pages/Communications.aspx>

Coming Soon!

Several Agencies and Facilities have mentioned that a client can have more than one Crisis per day. To better serve you, AMH has made a change to MOTS Mental Health Crisis in order to allow more than one Mental Health Crisis submission per day for a client.

Thank you for your continued input!

Thank you for reading this newsletter. If you have ideas or questions you want addressed in future newsletters, please let me know.

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