

Mandatory Abuse or Mistreatment Reporting for Adults with Mental Illness living in Adult Foster Homes (AFH) Residential Treatment Homes (RTH) or Residential Treatment Facilities (RTF) (Employee, Program Staff, Provider, Volunteer)

You must **immediately** report the following kinds of abuse or mistreatment:

1. Abandonment (Mistreatment): desertion or willful forsaking which results in harm or risk of serious harm.
2. Any death caused by other than accidental or natural means or occurring in unusual circumstances.
3. Financial exploitation (Mistreatment): wrongfully taking or threatening to take assets, funds, or property; misappropriating, misusing money or failing to use the income or assets of an adult effectively for the benefit of the adult.
4. Involuntary restriction (Mistreatment): restriction for the convenience of a caregiver or for discipline; placing restrictions on freedom of movement by restriction to a room or a specific area or restriction from access to ordinarily accessible areas, unless agreed to by the treatment plan.
5. Neglect (Mistreatment): active or passive failure to provide care, supervision, or services that creates a significant risk of harm or results in harm or significant mental injury, including failure of a caregiver to protect an adult from abuse.
6. Physical abuse: physical injury caused by other than accidental means, or that appears to be at variance with the explanation given; willful infliction of physical pain or injury. Physical abuse is presumed to cause pain, even if not expressed.
7. Sexual abuse: criminal code sexual offenses, sexual contact with a nonconsenting adult or with an adult considered incapable of consenting to a sexual act; sexual harassment or exploitation including inappropriate exposure to sexually explicit material or language including requests for sexual favors; any sexual contact that is achieved through force, trickery, threat, or coercion; any sexual contact between an employee, provider, caregiver (other than spouse or partner). For situations other than those involving an employee, provider, or caregiver sexual harassment or exploitation means unwelcome physical sexual contact and other physical conduct toward the adult.
8. Verbal (Mistreatment): threatening significant physical or emotional harm through the use of derogatory or inappropriate names, insults, verbal assaults, profanity, or ridicule. Harassment, coercion, punishment, deprivation, threats, implied threats, intimidation, humiliation, mental cruelty, or inappropriate sexual comments; threats to withhold services or supports. Verbal conduct includes but is not limited to the use of oral, written, or gestured communication directed at the adult regardless of their ability to understand. Emotional harm includes anguish, distress, or fear.
9. Wrongful restraint (Mistreatment): a wrongful use of a physical or chemical restraint. Emergency situations excluded.

**Make your report to the local
Community Mental Health
Program:**

(Phone Number)

**Or the local law enforcement
agency:**

(Phone Number)

**And then report it to your
employer or supervisor!**

**Your employer may not retaliate for a
good faith report.**



Print on standard
8.5 x 11 paper.

Cut as marked along line
remove and discard this
section.

Fold remaining sheet in half
to wallet size and keep for
your reference.