

ARIAS Release Notes

System Update - Monday, December 21st, 2020

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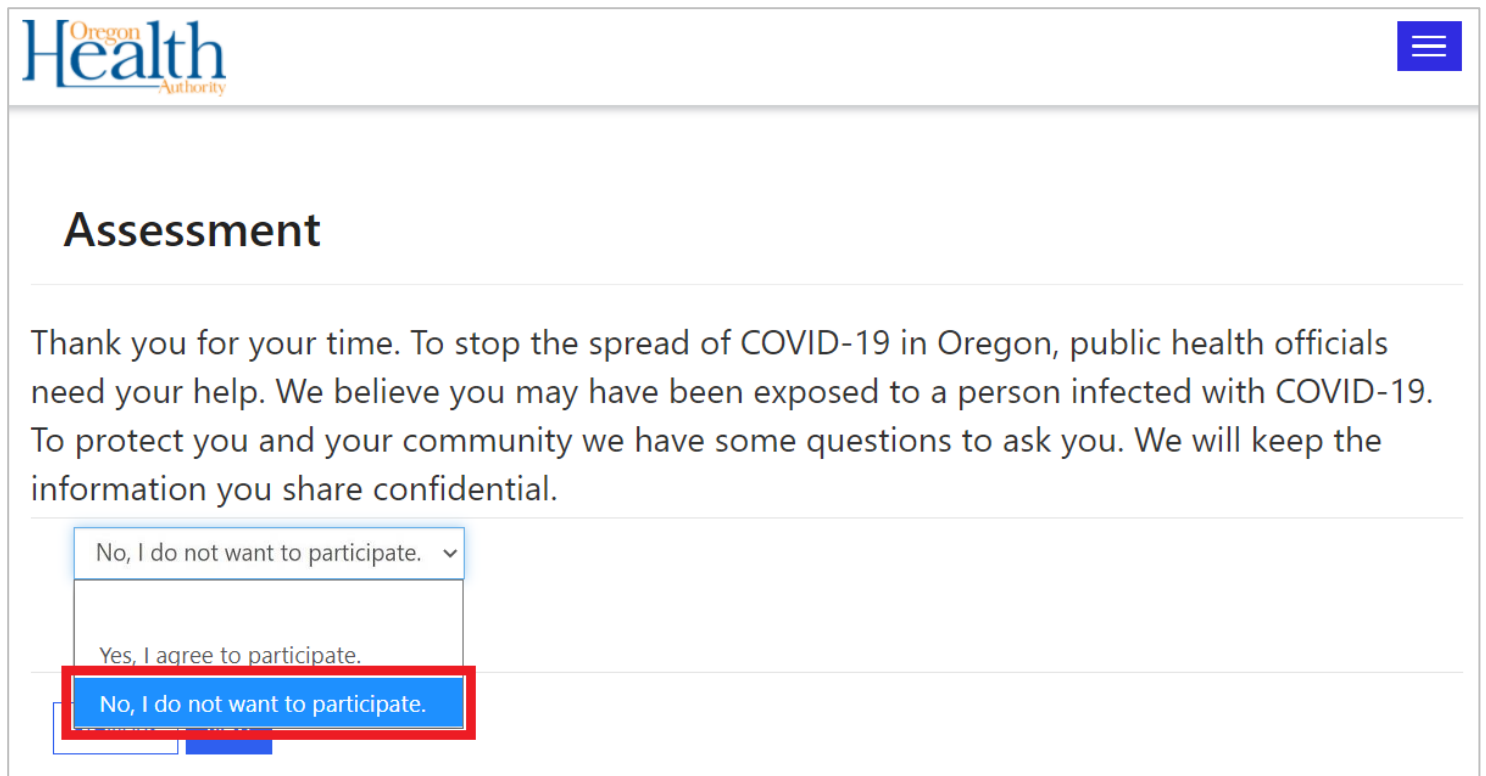
You can get this document in other languages, large print, braille, or a format you prefer. Contact the Coronavirus Response and Recovery Unit (CRRU) at 503-979-3377 or email CRRU@dhsosha.state.or.us. We accept all relay calls, or you can dial 711.

Questions? Contact your Organization Administrator or ARIAS.support@dhsosha.state.or.us

12.21.2020

Contacts Who Choose to Opt-Out of Assessments will Remain Active

When a contact chooses to opt-out of assessments by selecting “**No, I do not want to participate**” on their assessment, they will **remain active** until the contact tracer manually deactivates them:



Oregon Health Authority

Assessment

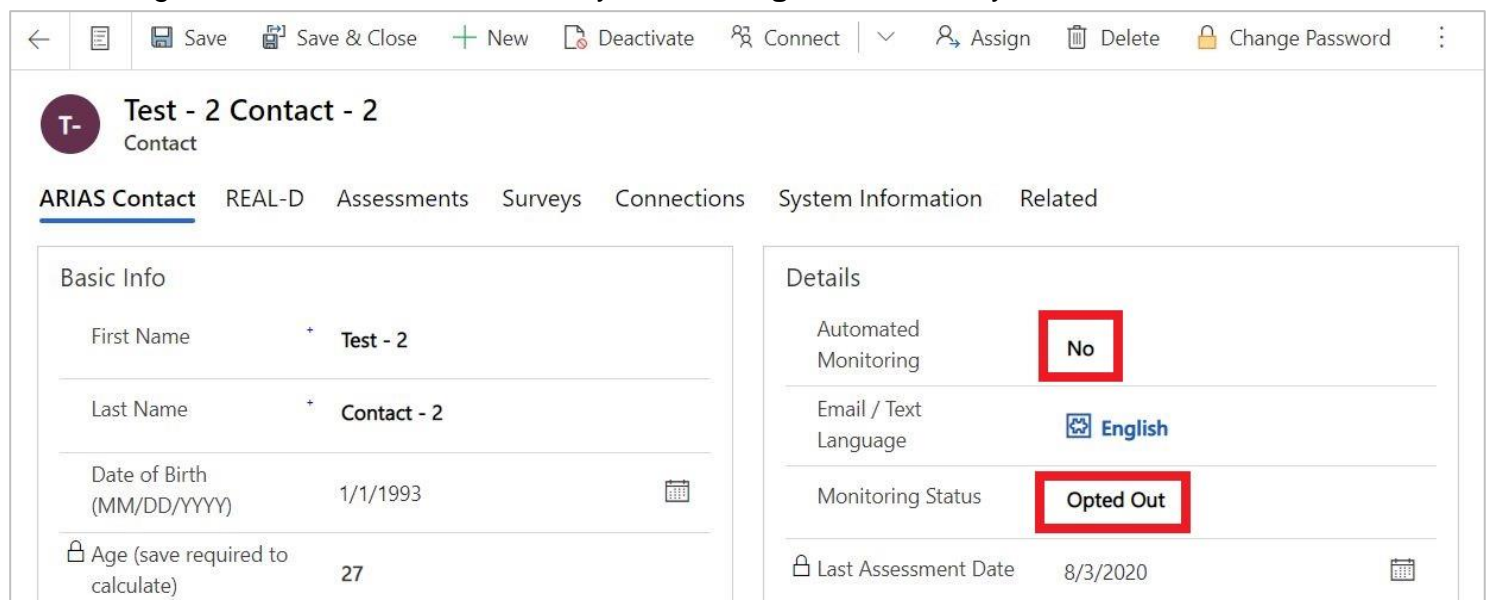
Thank you for your time. To stop the spread of COVID-19 in Oregon, public health officials need your help. We believe you may have been exposed to a person infected with COVID-19. To protect you and your community we have some questions to ask you. We will keep the information you share confidential.

No, I do not want to participate. ▾

Yes, I agree to participate.

No, I do not want to participate.

Even though the contact is still active, they will **no longer** receive daily automated assessments:



← Save Save & Close + New Deactivate Connect Assign Delete Change Password

T- Test - 2 Contact - 2
Contact


ARIAS Contact REAL-D Assessments Surveys Connections System Information Related

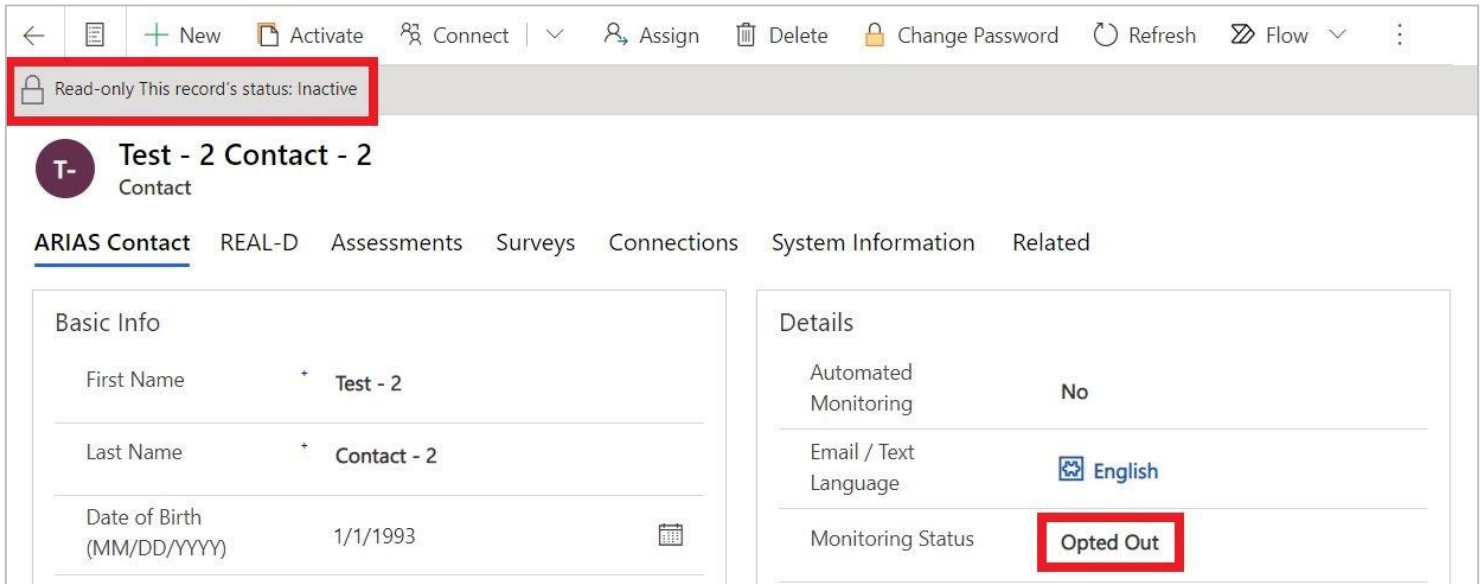
Basic Info	
First Name *	Test - 2
Last Name *	Contact - 2
Date of Birth (MM/DD/YYYY)	1/1/1993
Age (save required to calculate)	27

Details	
Automated Monitoring	No
Email / Text Language	English
Monitoring Status	Opted Out
Last Assessment Date	8/3/2020

Questions? Contact your Organization Administrator or ARIAS.support@dhsosha.state.or.us

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 If a contact tracer **manually** sets the “Monitoring Status” to “Opted Out” and clicks on “Save”, it will **deactivate** the contact and they will also no longer receive daily automated assessments:

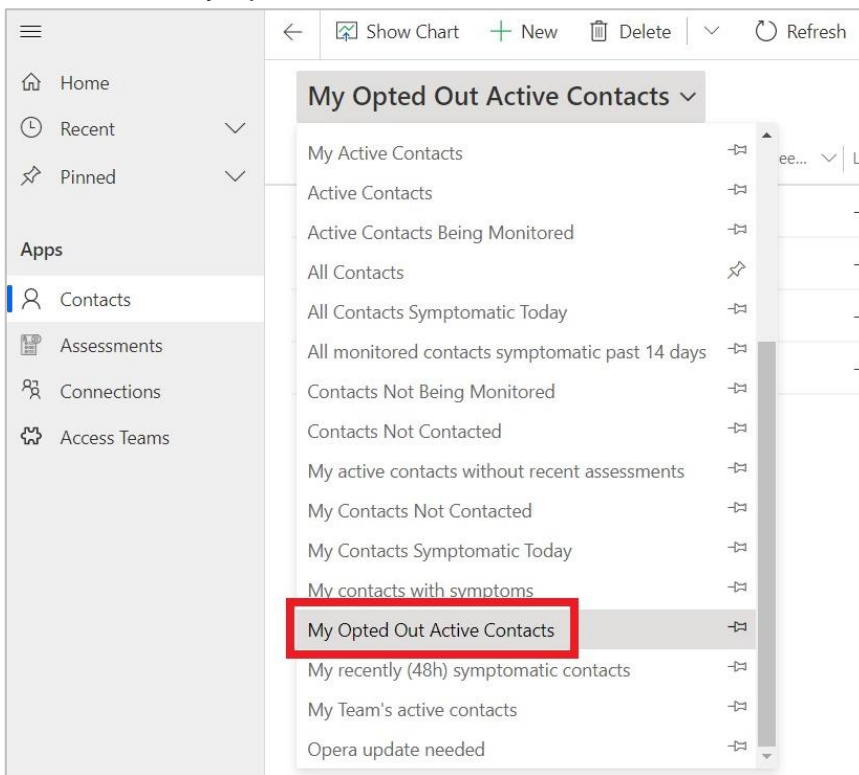


The screenshot shows a contact record for "Test - 2 Contact - 2". The record is in a read-only state, indicated by a lock icon and the text "Read-only This record's status: Inactive". The contact's details are as follows:

Field	Value
First Name	Test - 2
Last Name	Contact - 2
Date of Birth (MM/DD/YYYY)	1/1/1993
Automated Monitoring	No
Email / Text Language	English
Monitoring Status	Opted Out

New “My Opted Out Active Contacts” System List View Created

A new System List View was created to view all contacts who have decided to opt-out by selecting **“No, I do not want to participate”** on their assessment. This will not include contacts which the contact tracer manually opted-out:



The screenshot shows the ARIAS system list view with a dropdown menu open. The menu items are:

- My Active Contacts
- Active Contacts
- Active Contacts Being Monitored
- All Contacts
- All Contacts Symptomatic Today
- All monitored contacts symptomatic past 14 days
- Contacts Not Being Monitored
- Contacts Not Contacted
- My active contacts without recent assessments
- My Contacts Not Contacted
- My Contacts Symptomatic Today
- My contacts with symptoms
- My Opted Out Active Contacts**
- My recently (48h) symptomatic contacts
- My Team's active contacts
- Opera update needed

Questions? Contact your Organization Administrator or ARIAS.support@dhsola.state.or.us

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New “Opera Update Needed” Field Added

If a change is made on a contact for any of the following fields and you click on “Save”, the “Opera update needed” field will change to “Yes”:

- First Name
- Last Name
- Email
- Phone
- Any field in the “Address” section
- Any field in REAL-D

This provides a visual cue to show an edit was made an ARIAS and an Opera user needs to make the same edit in Opera:

The screenshot shows a contact record in the ARIAS system. The contact is named "Test - 2 Contact - 2". The record is divided into two main sections: "Basic Info" and "Details".

Basic Info:

First Name	* Test - 2
Last Name	* Contact - 2
Date of Birth (MM/DD/YYYY)	1/1/1993
Age (save required to calculate)	27
Email	hui.s.kim@state.or.us
Mobile Phone	---
Preferred Method of Contact	Email
In what language do you want us to speak	---

Details:

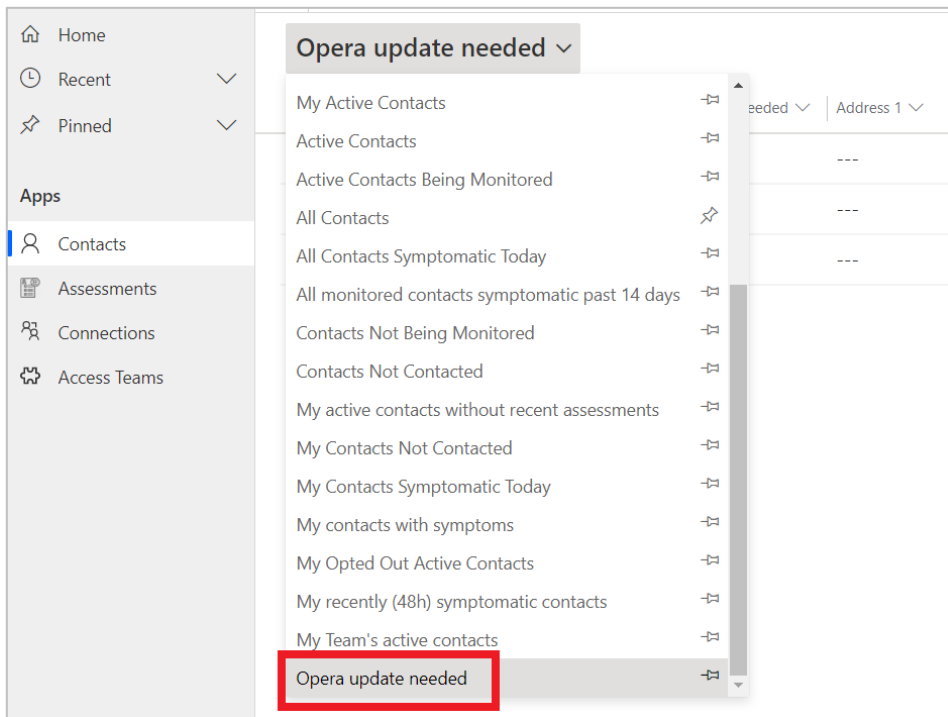
Automated Monitoring	Yes
Email / Text Language	English
Monitoring Status	Monitoring
Last Assessment Date	8/3/2020
Letter Needed	No
Letter Sent	---
Opera update needed	Yes

The "Opera update needed" field is highlighted with a red border, indicating that an update is required in Opera.

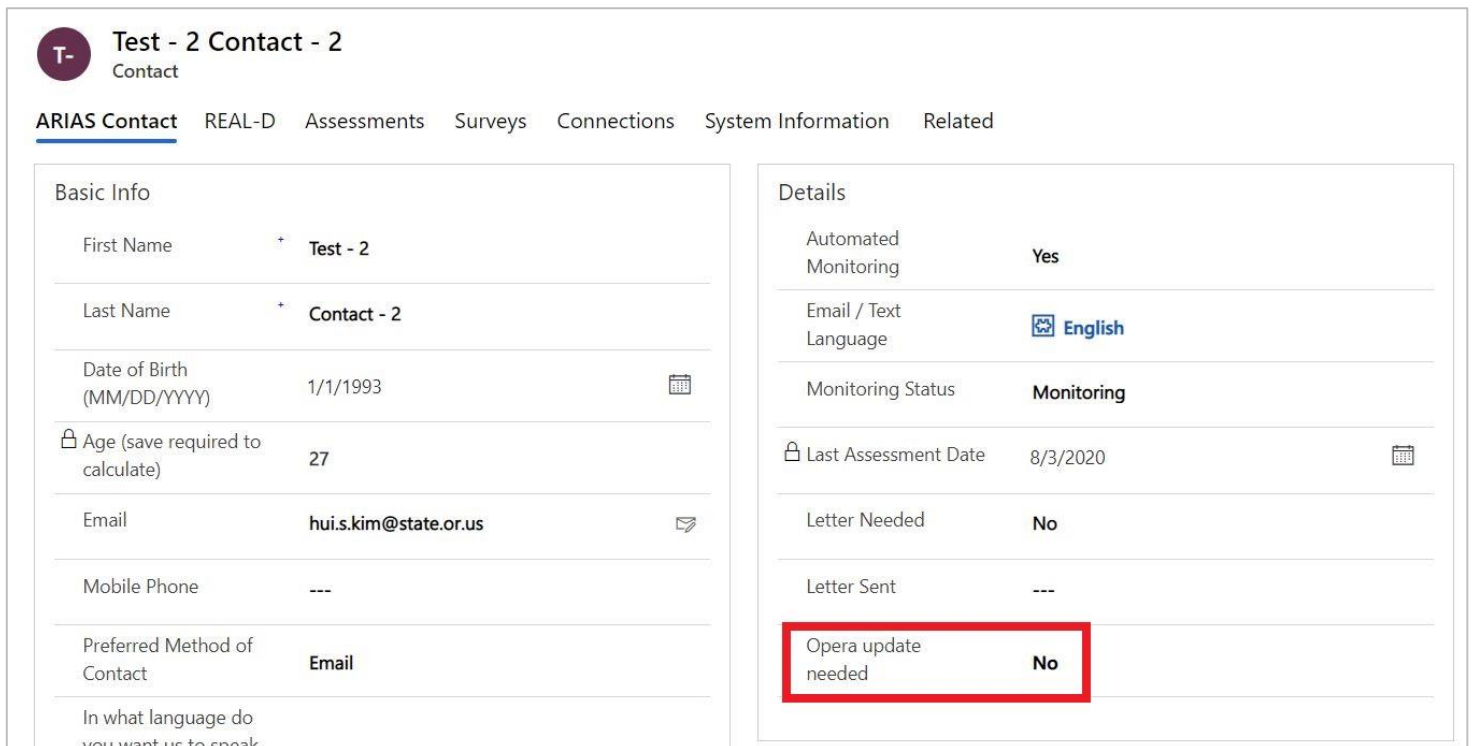
To view all contacts requiring an update in Opera, see new system list view “Opera update needed”.

New “Opera Update Needed” System List View Created

To view all contacts which an edit was made and the “Opera update needed” has been changed to “Yes”, a new system list view was created:



To remove the contact from the “Opera update needed” system list view, select “No” for “Opera update needed”:



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