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ARIAS Release Notes: 7.9.2020

What's new:

- Race, Ethnicity, Language and Disability (**REAL-D**) Content live! The REAL-D content is split across two tabs to better match workflow.
 - First, questions about language and interpretation have been brought upfront on the “ARIAS Contact” tab for easy reference.

The screenshot shows a user profile for 'Test Contact' with a purple 'TC' icon. The 'ARIAS Contact' tab is highlighted with a red box. Below the tabs, the 'Basic Info' section contains fields for First Name (Test), Last Name (Contact), Date of Birth (1/30/1993), Email (test.contact@email.com), and Mobile Phone (555-555-5555). The 'Preferred Method of Contact' is set to 'Phone'. A red arrow points from the 'ARIAS Contact' tab to a red-bordered box containing three REAL-D questions: 'In what language do you want us to speak with you?', 'In what language do you want us to write to you?', and 'Do you need an interpreter for us to communicate with you?'. Each question has a dropdown menu with three dashes (---).

Basic Info	
First Name	+ Test
Last Name	+ Contact
Date of Birth (MM/DD/YYYY)	1/30/1993
Email	test.contact@email.com
Mobile Phone	555-555-5555
Preferred Method of Contact	Phone
In what language do you want us to speak with you?	---
In what language do you want us to write to you?	---
Do you need an interpreter for us to communicate with you?	---

- The rest of the REAL-D information is collected in the “REAL-D” tab.

TC Test Contact
Contact

ARIAS Contact **REAL-D** Assessments System Information Related

General
Do you need written materials in alternate format? (Braille, large print, audio recordings, etc.)?

Disability
Are you deaf or do you have serious difficulty hearing?

Are you blind or do you have serious difficulty seeing, even when wearing glasses?

Language and Race/Ethnicity
How well do you speak English?

How do you identify your race, ethnicity?

Which of the following describes you?
American Indian and Alaska Native

- **“Language” has changed.** With the addition of REAL-D written and spoken language fields, we’ve re-purposed the old “Language” field to be more descriptive of its connection to the automated monitoring feature.
 - Changed the label from “Language” to “Email / Text Language (English/Spanish supported)” to reflect the current function and limitation.
 - The language identified in Opera will continue to populate in this field for now.

TC Test Contact
Contact

ARIAS Contact REAL-D Assessments System Information Related

Basic Info

First Name * Test

Last Name * Contact

Date of Birth (MM/DD/YYYY) 1/30/1993

Email test.contact@email.com

Mobile Phone 555-555-5555

Preferred Method of Contact Phone

In what language do you want us to speak with you? ---

In what language do you want us to write to you? ---

Details

Automated Monitoring No

Email / Text Language (English/Spanish supported) English

Monitoring Status Monitoring

Last Assessment Date ---

Address

Address: Street 1 ---

Address: Street 2 ---

- Added **contact's first name** and **last name** to automated texts and emails.
 - This change was put in to address complications involving a single contact receiving automated monitoring messages for multiple people. Example situation would be a parent and their children.
 - Before this change, there was nothing to clearly distinguish which links were associated with which person. Now each message will contain the name of the intended contact with the assessment link immediately after.
- **“My Contacts”** and **“Active Contacts” views** have changed based on feedback. The objective was to bring priority information forward.
 - Added:
 - “Address: Street 1” (added in place of “place of employment” column)
 - “Language” (appears next to “Preferred Contact Method”)
 - “Last assessment date” (appears at the far right)
 - “Jurisdiction” (appears at the far right)
 - Removed:
 - “Place of employment”
 - “Occupation”

Bug Fixes:

- Fixed: Additional issue with automated monitoring text messages being split into multiple segments, breaking the link to the assessment.
 - Solution: Reformatted the automated text and email monitoring messages so instead of having the link in the middle of the message, it will be at the beginning immediately follow the name of the contact.
- Fixed: Assessments not being created by text message automated monitoring.
 - Solution: ARIAS had reached a limit of assessments that could be created by text message, this limit was increased significantly.