

# ARIAS User Group Meeting

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**Date:** Tuesday, May 11, 2021 **Time:** 11:00-12:00

**Registration:** [https://www.zoomgov.com/meeting/register/vJl5d-yrpz4jHmCD\\_M1WUlw5byOHoMdu1Z8](https://www.zoomgov.com/meeting/register/vJl5d-yrpz4jHmCD_M1WUlw5byOHoMdu1Z8)

**Purpose:** To share new features, address user issues, and gather feedback on development priorities for ARIAS.

**Outcome:** Users are kept informed about development projects and their needs are identified and prioritized.

**User technical support:** [ARIAS.Support@dhsosha.state.or.us](mailto:ARIAS.Support@dhsosha.state.or.us)

**ARIAS Training support and questions:** [training.support@dhsosha.state.or.us](mailto:training.support@dhsosha.state.or.us)

**Here is the YouTube Link:** [https://youtu.be/Zhe02\\_L\\_xkg](https://youtu.be/Zhe02_L_xkg)

**AGENDA / BACKGROUND - Presenter(s) - Time 26:58 minutes**

## **Introductions – Jen Chandler**

Updates on User Support Team – Sylvia Romeu **Time Stamp :36**

Overall ARIAS Updates – Rachel Borgeson **Time Stamp 1:59**

- Removal of 10-day option for quarantine period
- Added Spanish Translation for Jurisdiction Change Warning Message
- Bug Fixes:
  - DOB & contact attempt dates,
  - End of Quarantine correctly calculating
  - Incorrect options listed in Outbreak Related & Jurisdiction fields

Revised Guidance for Recording Contacts' Vaccination Status in ARIAS – Philip Lerud **Time Stamp 6:20**

April ARIAS Survey <https://app.smartsheet.com/b/form/747112122c614a9ea08f2031083f93cf>

## **Open discussion topics / User Questions and Feedback**

**Q:** Assessment date was going from today's date to yesterday's date: **Time Stamp 4:30**

**Q:** What time of messaging/verbiage should we use regarding vaccination information? **Time Stamp 7:46**

**Q:** Will an option now be added to the ARIAS system where you can add the dates of the first and second dose of the vaccine?  
**Time Stamp 9:43**

**Q:** I have been putting in note "Contact reports they have received \_\_\_ dose of vaccine" Is that appropriate? **Time Stamp 10:27**

**C:** Thank you for providing an update. For Lincoln County we have contract employees doing contact tracing and ARIAS is the only system they have access to. It helps for them to keep track as they do not feel comfortable making paper notes (they work from home). Also it helps know how to proceed with the contact interview, if they know the contact is fully vaccinated they will provide education on what symptoms to look out for and for our county we ask if it's okay to call back on 14th day just to check in. DOB is always collected to check ALERT and verify if a contact is fully vaccinated. **Time Stamp 10:44**

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**Q:** Question about vaccines; re organizing PUMs, county, and contacts they're not in alphabetical order, it's either one or the other, what is the default? **Time Stamp 11:33**

**Q:** I have recently noticed that if I change the exposure date in Opera it will mark the contact who has already been exported to ARIAS as READY to re export. Do they export as duplicates in ARIAS? I've been unchecking the ARIAS Export because I don't want duplicates in ARIAS. **Time Stamp 14:41**

**<<Follow-up Answer>>**

Follow up from the ARIAS User Group question regarding if a contact is re-exported to ARIAS if the date of last exposure is changed in Opera.

"It looks like it would be. I need to look into that some more, but we're also working on other export flag changes, so I'll roll that in with those. So, we could tell the user they do currently export as a duplicate to ARIAS but we've made note of that scenario and will update so that it doesn't export at some point in the future."

**Q:** How to check for Referrals? **Time Stamp 16:42**

**Q:** Could you talk about the process for when contacts reply to automated monitoring text messages. **Time Stamp 17:40**

**C:** Sorry I meant about the new process that starts today. Forwarding Texts Received from Contacts. **Time Stamp 21:40**

**Q:** Will the message be forwarded in an email or text message? **Time Stamp 23:33**

**May Training Calendar – ARIAS website;** <https://www.oregon.gov/oha/covid19/Pages/ARIAS.aspx>

**Wrap up – Jen Chandler**

**Future Meetings: Tuesday, June 8 by Zoom**

ARIAS User Group Meeting - Second Tuesdays 11-12

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