

# ARIAS User Group Meeting

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**Date:** Tuesday, January 12, 2021

**Time:** 11:00-12:00

**Video recording:** <https://youtu.be/UfEKc3we3t0>

**Purpose:** To share new features, address user issues, and gather feedback on development priorities for ARIAS.

**Outcome:** Users are kept informed about development projects and their needs are identified and prioritized.

**User technical support:** [ARIAS.Support@dhsoha.state.or.us](mailto:ARIAS.Support@dhsoha.state.or.us)

**ARIAS Training support and questions:** [training.support@dhsoha.state.or.us](mailto:training.support@dhsoha.state.or.us)

<b>AGENDA / BACKGROUND - Presenter(s) - Time</b>
<b>Introductions – Philip Lerud - 5 min</b>
<b>Overall ARIAS Updates – Hui Kim – 10 min</b> ARIAS update and release information is sent out to all users. Each release is made available on OHA’s ARIAS web page.
<b>Open discussion topics - 40 minutes</b> <ul style="list-style-type: none"><li>- Training opportunities</li><li>- User questions and feedback</li><li>- Feature demonstrations, if requested</li></ul>
<b>Wrap up – Philip Lerud – 5 minutes</b>
<b>User Questions</b> <ul style="list-style-type: none"><li>• If we make changes does it have to also be done in OPERA? Is it optional to make OPERA changes? Discussed at 5:00.</li><li>• If information is updated in OPERA, will it update in ARIAS? Discussed at 7:00.</li><li>• Is it possible to get a dropdown menu for all intake fields (ex: REAL-D, Assessments, and ARIAS contacts)? 9:00.</li></ul>

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- Will information updated in OPERA automatically update in ARIAS? What about contacts that are transferred to ARIAS? Discussed at 8:00.
- If essential information is updated in OPERA wouldn't that be important to update ARIAS? Will that information affect the ability to contact someone if the original information was incorrect? Discussed at 18:00.
- When we transfer a possible positive case to opera do we leave auto monitoring to yes if already selected? Discussed at 16:00.
- If the Real-D answers aren't updated in OPERA for contacts. does anyone look at the Real-D answers in ARIAS? Discussed at 17:00.
- Can the address county be linked to the jurisdiction county? Discussed at 25:00.
- Will auto email be sent if a contact wants to be switched from auto text messaging? Discussed at 28:00.
- Who do we notify for additional help with ARIAS? Discussed at 27:00.

## **Future Meetings: Tuesday; February 9 by Zoom**

ARIAS User Group Meeting - Second Tuesdays 11-12

Registration for February 9: [https://www.zoomgov.com/meeting/register/vJIsd-yrpz4jHmCD\\_M1WUlw5byOHoMdu1Z8](https://www.zoomgov.com/meeting/register/vJIsd-yrpz4jHmCD_M1WUlw5byOHoMdu1Z8)