

OHA Case Investigation Syllabus - Course Overview

Case Investigation is a core disease control measure employed by local, state, and tribal health departments for decades. It is a key strategy for preventing further spread of COVID-19. Oregon Health Authority trainers will present material developed in partnership with Oregon Epidemiologists and health educators based on the most recent data from the Oregon Health Authority (OHA) and the Center for Disease Control and Prevention (CDC).

Objective	Oregon's Case Investigation course aims to develop a workforce that can connect with their cases in trauma-informed, culturally responsive ways to stop the transmission of COVID-19 through the investigative process.		
Course Schedule	<u>Part One*</u> Tuesdays 9 am – 12:30 pm Thursdays 1 pm – 4:30pm	<u>Part Two*</u> Tuesdays 9 am – 12 pm Fridays 9 am – 12 pm	<u>Part-Three*</u> Tuesdays 1 pm – 4 pm Fridays 1 pm – 4 pm
Instructors	Nicole Browning, Dr. General Johnson, Nhu To-Haynes, Stephanie Robinson		

Registration

To register or ask questions	Email Training.Support@dhsoha.state.or.us . After your registration is approved, you will receive an email from Zoom with the meeting link and phone numbers.
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If you do not receive a confirmation email from Zoom within one business day of completing registration, check your spam or junk email folder. If you still cannot locate the registration confirmation, please contact Training.Support@dhsoha.state.or.us and we can resend your log-in information.

Accommodations are available that allow individuals with disabilities to participate in and access this scheduled event. To request accommodation for this event, please contact: Training.Support@dhsoha.state.or.us as soon as possible to arrange appropriate accommodations.

Technology

Required Equipment	Trainings are provided on the Zoom video conferencing platform, using a computer, microphone, and speakers. A minimum of a phone line is required. To get the most out of group work, we encourage both audio and video participation. Please test your equipment prior to the training.
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Visit the Zoom support webpage for details: <https://support.zoom.us/hc/en-us/articles/201362023-System-requirements-for-Windows-macOS-and-Linux>

Course Materials

The following course materials can be found at this web link:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Training-Resources.aspx>

- Zoom Checklist
- Case Investigation Syllabus
- Presentation Handouts (for note-taking)
- Case Investigation Interview Guide
- PRE Interview Script
- Case Interview Data Form
- POST Interview Script
- Opera Case Investigation Data Entry Instructions

Course Content

Part-One	Title	Focus
Unit 1	COVID-19	Disease facts, risk management
Unit 2	Trauma Informed Principles	Bridging and relational skills
Unit 3	Disease Reporting	Investigative process leading to contact tracing
Part-Two	Title	Focus
Unit 4	Interview	Interview script, scenarios, and practice
Part-Three	Title	Focus
Unit 5	Opera Data System	Entering data, making a determination

Next Steps

Following Case Investigations Fundamentals training, your county, tribe, or organization may require additional trainings before you begin engaging the work.

Opera Data System	The platform that case investigators will be entering in the data they gather on their forms. Transferring data from the form into the system provides a quality assurance step, as well as a secondary review of the information with which to make a determination.
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Recommended Supplemental Trainings

- Association of State and Territorial Health Organizations (ASTHO):
[Making Contact: A Training for COVID-19 Contact Tracers](#)
- Johns Hopkins University of Medicine:
[COVID-19 Contact Tracing: A Course from Johns Hopkins](#)

Additional Resources

OHA Resource Webpages

- [Oregon COVID-19 Contact Collaborative](#)
- [COVID-19 Updates](#)
- [COVID-19 Contact Tracing Resources](#)