

# Investigative Guidelines Support Call

**Date:** Tuesday, May 18, 2021

**Time:** 1:00-2:00 p.m.

**Registration:** [https://www.zoomgov.com/meeting/register/vJlsceGsrTwuHCilokQ7\\_WT8k0Sn8jFc6wU](https://www.zoomgov.com/meeting/register/vJlsceGsrTwuHCilokQ7_WT8k0Sn8jFc6wU)

**Purpose:** The agenda will rotate every other week between an Opera-centered support meeting and Investigative Guidelines support issues.

**Outcome:** Case investigators are kept informed about Opera updates, case investigation topics, and their needs are identified and prioritized.

**User technical support:** [Opera.Support@dhsoha.state.or.us](mailto:Opera.Support@dhsoha.state.or.us)

**ARIAS Training support and questions:** [Training.Support@dhsoha.state.or.us](mailto:Training.Support@dhsoha.state.or.us)

Here's the YouTube link: <https://youtu.be/F5mqDsIYX5I>

AGENDA / BACKGROUND	-	Presenter(s)	-	Time	34:50 minutes
Welcome & Staff Introductions – Jen Chandler					
<b>Highlighted Topics</b> – Philip Lerud					
- Managing school cases in Opera					
<b>Open discussion topics - User questions and feedback</b>					
Q: If a school is not in that search section, who do we contact to have the school added to the list?		Time Stamp 2:40			
Q: Are universities still listed as a worksite?		Time Stamp 3:14			
Q: Did I notice the address does not show in the work site location if you hover?		Time Stamp 5:18			
Q: How would you all like us to document a bus driver, who transports children from multiple schools?		Time Stamp 6:52			
Q: Is the purpose of the school list to only track k12 students?		Time Stamp 9:20			
Q: And to piggy-back, how can we document staff who work in multiple schools in a district?		Time Stamp 10:18			
Q: I had a case who was employed by a k-12 school while also being a university student themselves. So, workplace would be the k-12 school and school would be the university, correct?		Time Stamp 10:40			
Q: I just have a question about the bus exposures, though. School buses don't count as school exposures?		Time Stamp 11:21			
D: Discussion of Epilink, close contact, onset dates and definition review of SP, HH, OB, CC.		Time Stamp 12:33			
Q: In the "Risks" section there are two questions pertaining to restaurants. One option is dining indoors and the other is dining outdoors. I'm wondering if we could add a take-out option as I know several food workers who have worked during their infectious time.		Time Stamp 18:27			
Q: There are some questions in Opera that need a Yes, No, Unknown or declined answer that is not there. The Risk section is the area where most of them exist.		Time Stamp 19:05			
Q: Epilinks question: When we link a case to a school outbreak, do we also automatically update the Epilink to OB (if not first onset) or does it stay SP until exposure/transmission relationship is further assessed?		Time Stamp 22:16			

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**Q:** I thought that if someone is even a 2nd gen OB member, that the OB epi-link "trumped" all other Epilink types? **Time Stamp 26:39**

**Q:** Would you like the list view to be the default? **Time Stamp 27:18**

**Q:** Can we add a "none" option to the Public Settings Followup questionnaire? Some people really have not been anywhere during their infectious period (e.g. PUMs who became positive) **Time Stamp 32:54**

Wrap up – Jen Chandler

**Future Meetings: Every Tuesday 1:00 – 2:00 p.m.**

Opera and Investigative Guidelines Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>