## **Opera Support Call**

Date: Tuesday, July 20, 2021 Time: 1:00-2:00 p.m.

Registration: https://www.zoomgov.com/meeting/register/vJlsc--vqT4rE7SUqY6rQJxPWBwueHZ8PKs

**Purpose**: The agenda will rotate every other week between an Opera-centered support meeting to Investigative Guidelines support issues.

**Outcome**: Case investigators are kept informed about Opera updates, case investigation topics, and their needs are identified and prioritized.

User technical support: <a>Opera.Support@dhsoha.state.or.us</a>

ARIAS Training support and questions: <u>Training.Support@dhsoha.state.or.us</u>

Here's the YouTube link: https://youtu.be/e4ya4oQkL4l

AGENDA / BACKGROUND	-	Presenter(s)	-	Time	41:08	
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Welcome & Staff Introductions – Shaun Parkman

Highlighted Topics – Lex Zhang and Philip Lerud

- Epilink of Cases with Multiple Complex Exposure Scenarios - (Daycare)

### Open discussion topics / User questions and feedback (All)

Q: Can you give us the definition of the Epilinks? Time Stamp 4:15

Q: Is that the same for all OBs including Daycare? Time Stamp 11:00

**Q:** It sounds like Daycares and LTCFs are the two groups of our OBs possibilities, where as long as you have two or more cases with no known exposure or connection to one another. So schools it sounds like are falling more closely in line with our OB management for all other types of OBs, is that correct? **Time Stamp 11:26** 

### Q: What about jails? Time Stamp 12:45

Q: Then we would be revising our Epilink designation for this specific example? Time Stamp 12:50

Q: Does that stop people from, can they say you can still open up an OB for example, if they wanted to? Time Stamp 13:05

**Q:** Would the location of that be in this example that we have on the screen, right here in the EpiLinkage Notes ... no know exposure? **Time Stamp 13:20** 

Q: Do you want this field pulled out for all OB types? Time Stamp 15:18

Q: Can you list each group that we talked about and how many people constitutes an OB in each group? Time Stamp 15:37

**Q:** I have a clarifying question on jails, typically persons in jail are not exposed at jail, they are tested at jail. So I'm wondering kind of if that's something that you're looking at clarifying the difference between prison vs jail because the exposure source isn't

typically they jail, they just happen to get tested there. Time Stamp 17:45

Q: Are dorms considered congregate settings or not? Time Stamp 19:00

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**Q:** I've been having an issue with someone associated with multiple OBs. I can't assign them as different generations. **Time Stamp 20:35** 

**Q:** Where in the OB Database is there first- and second-generation information? **Time Stamp 23:24** 

**C:** Lane County has been differentiating between generations by EpiLink. If you're HH, or CC – you are second generation, OB is first generation. **Time Stamp 23:53** 

Q: Can you say what you just said about first person in OB being SP? Time Stamp 25:07

Q: Could you go over what the original premise was? Time Stamp 26:58

Q: How are people taking the questions about masking and distancing, and all that since all the mandates have been lifted? **Time Stamp 34:54** 

**Q:** We have seen a lot of ELRs come through with serology results as well as ECRs come through with just REALD data, or result pending, or no result at all ... I'm just wondering, is there is a preference on how we process these, because technically they haven't been tested for COVID as far as we know they met that no case definition – so what is everyone's input on handling those

#### results? Time Stamp 35:39

**Q:** My next question is for OHA, we have been auto processing all of our negative results for COVID, is there a way we can auto process the serology, so we don't have to manually ignore those results? **Time Stamp 36:25** 

**Q:** And follow-up with the ECRs, we get a lot of REALD results, it's literally just REALD, it doesn't tell us if they test negative or if they test at all, would you like the same kind of notification on which labs are sending us REALD information with no test results either? **Time Stamp 37:06** 

**Q:** I'm just wondering why they're being reported because it doesn't have any results, it literally just has the demographic information – so I have no idea what they're being tested for, if at all. **Time Stamp 37:37** 

Q: We can never put more than one Epilink if we are unsure, correct, just want to clarify? Time Stamp 38:41

Q: I have received a lab result with some notes stating that their REALD data has already been submitted in the past 90 days,

however we do not have that information. Should we report them anyway? Time Stamp 39:16

### Wrap up - Shaun Parkman

### Future Meetings: Every Tuesday 1:00 – 2:00

Opera and Investigative Guidelines Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx