

Opera Support Call

Date: Tuesday, January 25, 2022

Time: 1:00-2:00 p.m.

Registration: https://www.zoomgov.com/meeting/register/vJltfumqgT4tGqyonlr1a_zl06oZSNOYQLc

Purpose: Opera-centered support meeting to discuss changes to Opera, demonstrate new features, and answer questions.

Outcome: Case investigators are kept informed about Opera updates and their needs are identified and prioritized.

User technical support: Opera.Support@dhsosha.state.or.us

ARIAS Training support and questions: Training.Support@dhsosha.state.or.us

AGENDA / BACKGROUND - Presenter(s) - Time

YouTube Link <https://youtu.be/wJGD1fhmnSc>

Highlighted Topics – Lex Zhang and Philip Lerud –

- Opera data report demo **Timestamp 00:23**
- REDCap check in **Timestamp 02:24**
- New Website: <https://www.oregon.gov/oha/covid19/Pages/Training-Home.aspx>

Open discussion topics - User questions and feedback (All)

- Q: Can phone number be added to the redcap and be a required field so we can call self- reports back? **Timestamp 09:12**
- Q: Is there a place to find contacts? **Timestamp 10:05**
- Q: Once self-reports are live will the results be in opera sooner. it looks like a 3 business day lag now **Timestamp 11:24**
- Q: Is there a list of auto generated ToDo's created from RedCap? **Timestamp 13:15**
- Q: When people go on to website and attempt to complete their redcap survey, do they have to have their case #? **Timestamp 14:50**
- Q: Is OHA reviewing suspect cases created from REDCap? Will individuals reporting positive tests who are not in OPERA be created as presumptive cases in the future? **Timestamp 15:27**
- Q: Setting up the ability to batch print our letters...do you have any information on this? **Timestamp 17:53**
- Q: How will OPERA report at home tests? **Timestamp 19:30**

Future Meetings: Every-Other Tuesday 1:00 – 2:00

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Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>