**Date:** Tuesday, December 14, 2021 **Time**: 1:00-2:00 p.m.

**Registration:** <https://www.zoomgov.com/meeting/register/vJItfumqqT4tGqyonIr1a_zI06oZSNOYQLc>

**Purpose**: Opera-centered support meeting to discuss changes to Opera, demonstrate new features, and answer questions.

**Outcome**: Case investigators are kept informed about Opera updates and their needs are identified and prioritized.

**User technical support:** [Opera.Support@dhsoha.state.or.us](mailto:Opera.Support@dhsoha.state.or.us)

**ARIAS Training support and questions:** [Training.Support@dhsoha.state.or.us](mailto:Training.Support@dhsoha.state.or.us)

**Here’s the YouTube Link:** <https://youtu.be/A5c7puMagiY>

|  |
| --- |
| **AGENDA - Time 47:40 minutes** |
| **Welcome** – Shaun Parkman  **Highlighted** Topics – Rob Laing and Lex Zhang   * Changes to eCR process and auto processing - **Time Stamp** 3:21 * REDCap check in and discussion – **Time Stamp** 43:15   **Open discussion topics / User questions and feedback (All)**  **Q:** Did you mention in that little intro when this change is happening? What time frame? **Time Stamp** 10:15  **Q:** How is this different than what we already do? **Time Stamp** 12:10  **Q:** Does OHA have a down and dirty instruction sheet that we can give our teams? **Time Stamp** 13:48  **Q:** Will the backlog you discussed be a part of this once we go live? Do you have an idea of what the volume of that is? Also, an idea of what the daily volume looks like? **Time Stamp** 14:36  **Q:** Will the eCR system only be pushing positive eCR reports to the LPHA? **Time Stamp** 15:32  **Q:** Will this cut down on the number of no results/results pending eCRs we are getting? **Time Stamp** 17:00  **Q:** When talking to cases, and noting down dx (diagnosis) in clinicals, do we look at the dx from labs or from eCR moving forward? They ought to match so it should matter right? **Time Stamp** 12:39  **Q**: Could you review auto case creation? **Time Stamp** 22: 31  **Q:** Why is auto-processing not the default? **Time Stamp** 29:16  **Q**: Time on when the change might happen? **Time Stamp** 31:16  **Q:** How would eCR auto processing work if the results were REAL-D, but no case/person record existed**? Time Stamp** 32:06  **Q:** Is there a way to find those Coronavirus-Info eCRs at a later date? I think our Epi would like the REAL-D data. **Time Stamp** 34:17  **Q:** Any other "how to search" tricks y'all want to share? **Time Stamp** 39:20  **Q:** Why does it kick you out of ELR or eCR search every single time it finishes a search**? Time Stamp** 41:05  **Q:** What is OHA's REDCap QA plan? **Time Stamp** 44:38  **Q**: Why does it say contacts entered in REDCap, I never see contacts entered there? **CHAT** **Response:** Any contact information provided in REDCap will populate into the epi-linkage notes field on the epi-links tab - if it's blank. it the epi-linkage notes aren't blank, then you have to open the excel file in the documents tab to see it.  **Question to Users requesting feedback:** Do people want updates like email updates when we identify import issues or anything like that? If so, we can send it out to the Opera Listserv. **Time Stamp** 46:45  **Wrap up** – Shaun Parkman |
| **Future Meetings: Every-Other Tuesday 1:00 – 2:00** |
| Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page: <https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx> |

**REDCap Questions for next meeting**:

\*Any idea when REALD doing to get mapped from REDCap?

\*If errors are discovered in the import, how will LPHAs know which records? Who is responsible for correcting the fields in OPERA with incorrect imports?