

Before You zoom

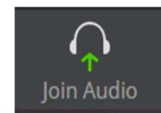
- ❑ Check your computer's compatibility using <http://zoom.us/test>
- ❑ Test your webcam, speakers, mic, headphones and any other technology you plan to use to connect
- ❑ Make sure your devices are charged or connected to power
- ❑ **DO NOT CONNECT TO ZOOM OVER CITRIX (or any type of remote client).**

Accessing via Citrix can result in lost access to microphone and camera, video lag, synch issues, connectivity issues (plus it sucks up bandwidth, slowing *everyone* down).

Instead, forward your Zoom email confirmation or appointment to a personal computer/account.

- ❑ **If joining audio by phone, connect to Zoom first, then...**

Access dial in options and your participant ID, which links your phone number to your name, using the JOIN AUDIO button on the bottom left of the window.



- ❑ Consider downloading the Zoom desktop app for better connectivity
- ❑ If you have technical issues using the Zoom platform, please contact Zoom support <https://support.zoom.us/hc/en-us>