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Authorized Signature

Number: OMAP-IM-04-135

Issue Date: 11/15/04

Effective Date: 12/1/04

Topic: Medical Benefits

Subject: Client Notice: Disenrollment of OHP clients from ODS Community Health

Applies to (check all that apply):

- All DHS Employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Health Services
- Seniors and People with Disabilities
- Other (please specify): DHS staff and others identified on the SPD, CAF, OMHAS and OMAP transmittal lists

Message:

This week, the attached letter will be mailed to approximately 2,000 households in Grant, Lincoln, and Umatilla Counties and approximately 1,000 households in Lane County. The notice informs the clients that they have been disenrolled from the ODS Community Health Dental Plan. ODS Community Health will no longer provide managed dental care in Grant, Lincoln, and Umatilla Counties. ODS Community Health Dental Plan will continue to provide managed dental care in Lane county, however, they are over capacity at the present time.

Clients in mandatory service areas have 30 days to enroll in a new dental plan, or one may be chosen for them.

If you have any questions about this information, contact:

Contact(s):	Dana C. Hill, PHP Coordinator		
Phone:	(503) 945-6917		
E-mail:	dana.c.hill@state.or.us	Fax:	(503) 947-5221

Important Information

December Changes to Dental Plan Enrollment

On December 1, 2004, your dental plan, ODS Community Health, will no longer provide your dental care.

You Have a Choice to Make

Your dental care benefits will not change; however, you will stop receiving dental care through ODS Community Health.

You will need to do one of the following:

- **Enroll with a New Dental Plan.**
This is mandatory for most counties.
To enroll with a new dental plan, contact your worker.

OR

- **Get care on a fee-for-service basis** from any provider who will take your OMAP Medical Care ID.
Contact your dental care provider to make sure they will accept your OMAP Medical Care ID.

Medical Care ID

Your December OMAP Medical Care ID will either show your new dental plan, or will not list anything in the area where dental plans are listed.

If your OMAP Medical Care ID does not list a dental plan, that means you may go to any dentist who will accept your OMAP Medical Care ID.

Medical and Mental Health Plans

Your medical and mental health plans will not change. You will continue to receive these services from your current providers.

30 Day Enrollment Change

Depending on the area of the state you live in, you may be able to change dental plans in the first 30 days of your enrollment in your new plan. Call your worker about your options.

Native Americans are not required to be in managed care

If you are a Native American, you can choose to be enrolled in a dental plan or receive dental services from any provider who will take your OMAP Medical Care ID. Contact your worker if you do not want to be enrolled in a dental plan.

Questions?

 **Call your caseworker** - if you need this notice in a larger print size or different format, or if you wish to change dental plans.

 **Call the OMAP Client Advisory Services Unit** at 1-800-273-0557 -- if you have questions about this notice.

