

Rick Howard, Manager,  
Health Financing Operations, OMAP

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***Authorized Signature***

**Number:** OMAP-IM-05-055

**Issue Date:** 04/29/2005

**Topic:** Medical Benefits

**Subject:** May Medical ID Corrections

**Applies to (check all that apply):**

DHS staff and others on the SPD, CAF, OMHAS and OMAP transmittal lists

**Message:**

OMAP will send the attached letters to approximately 700 OHP clients.

- 1) The first letter (sent to 437 clients) explains that some Kaiser Permanente clients were also enrolled in a managed care plan. The corrected ID will show these clients as only enrolled in Kaiser Permanente.
- 2) The second letter (sent to 261 clients) explains that some fee-for-service clients were enrolled in Kaiser Permanente. The corrected ID will show these clients as fee-for-service only.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Manuel Rivera, Prepaid Health Plan Coordinator, OMAP		
<b>Phone:</b>	503-947-5239	<b>Fax:</b>	503-947-5221
<b>E-mail:</b>	manuel.rivera@state.or.us		

## Error on your OMAP Medical Care Identification

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Your May OMAP Medical Care Identification (ID), with an issue date of 04/30/2005, is **wrong**. It shows that one or more members of your household has been newly enrolled in Kaiser Permanente **and** one or more additional Managed Care Plans. This did not happen. Members enrolled in Kaiser Permanente have not been enrolled in any other Managed Care Plans.

We are mailing you a **new** Medical Care ID. Members listed with Kaiser Permanente as their Managed Care Plan will not show as members of any other Medical Plans. Until you receive your new Medical Care ID, you may use the incorrect ID, if you need to see a health care provider.

When you receive your new Medical Care ID, destroy the incorrect ID (dated 04/30/2005) and use the new one. The Medical ID issue date is in section (14) in the lower left-hand corner of the ID (in the area that says "Issued On").

We are sorry for any inconvenience this may cause you.

### Questions?

-  Contact the OMAP Client Advisory Services Unit at 1-800-273-0557 -- if you have questions about this notice.
-  Contact your worker -- if you need this notice in a larger print size or different format.

## **Error on your OMAP Medical Care Identification**

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Your May OMAP Medical Care Identification (ID), with an issue date of 04/30/2005, is **wrong**. It was printed with Kaiser Permanente listed as your Medical Plan.

Effective May 1, you are no longer enrolled in a Medical Plan. *You may receive medical services from any provider who will accept your OMAP Medical Care ID.*

We are mailing you a **new** Medical Care ID. Your new Medical Care ID will not show a Medical Plan.

When you receive your new Medical Care ID, destroy the one (dated 04/30/2005) that shows Kaiser Permanente as your Medical Plan and use the new one (with no Medical Plan listed). The Medical ID issue date is in section (14) in the lower left-hand corner of the ID (in the area that says "Issued On").

We are sorry for any inconvenience this may cause you.

### **Questions?**

-  Contact the OMAP Client Advisory Services Unit at 1-800-273-0557 -- if you have questions about this notice.
-  Contact your worker -- if you need this notice in a larger print size or different format.