DHS Oregon Department of Human Services

Health Services
Office of Medical Assistance Programs

Information Memorandum Transmittal

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Authorized Signature

Number: OMAP-IM-05-117

Issue Date: 8/31/2005

Effective Date: 9/1/2005

Topic: Medical Benefits

Subject: OHP Clients to be Enrolled in Managed Care

Applies to:

DHS staff and others identified on the SPD, CAF, OMHAS and OMAP transmittal lists

Message:

The attached notice will be mailed to approximately 3008 households this week. These clients live in mandatory managed care areas and are required to be enrolled in a medical and/or dental managed care plan. The notices inform them they are being enrolled into a medical or dental plan on September 1, 2005.

They may change plans in the first 30 days of their enrollment and are instructed to call their workers to do so. Clients with continuity of care issues may be exempted.

If you have any questions about this information, contact:

Contact(s):	Nancy Rudolf, Manager, OMAP Delivery Systems		
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Important Information

September Enrollment in a Medical or Dental Plan

On September 1, 2005, OMAP will enroll some or all members of your household in a Managed Care Plan. OMAP has contracted with this Plan to manage and provide your medical and/or dental care.

This Means

Your medical or dental care benefits will not change; however, you will receive them through your Managed Care Plan(s).

Your Plan will send you information about itself. Medical Plans will also send a list of Primary Care Providers (PCP) for you to choose from.

Your Medical PCP will:

- Provide or coordinate your medical services and treatments;
- Keep your medical records in one place to give you better service;
- Provide access for you to medical care 24 hours a day, 7 days a week;
- Be your first contact when you need medical care;
- Arrange for your specialty or hospital care when needed.

Benefits of managed care:

- You and your family will have guaranteed access to appropriate medical or dental care.
- You will have access to health care 24 hours a day, 7 days a week.

Medical Care ID

Field 8 of your September OMAP Medical Care ID will list you and your household's new Medical or Dental Managed Care Plan.

30 Day Enrollment Change

Depending on the area of the state you live in, you may be able to change Plans in the first 30 days of enrollment in your new plan. Call your caseworker about your options.

Delayed Enrollment

Your Medical Plan enrollment may be delayed if you are scheduled for surgery or are in the last 3 months of a pregnancy. If you need to delay enrollment for these reasons, call your caseworker.

Native Americans are not required to be in a Managed Care Plan

If you are a Native American, you can choose to be enrolled in a Managed Care Plan or receive medical/dental services from any provider who will take your OMAP Medical Care ID. *Contact your caseworker if you do not want to be enrolled in a Plan.*

Questions?

☎ **Call your caseworker -** if you need this information in a larger print size or different format, or if you wish to change Medical or Dental Plans.

☎ **Call the OMAP Client Advisory Services Unit** at 1-800-273-0557 -- if you have questions about this information.

Oregon HEALTH PLAN

09/05 ffs/mgd care - multi ctys #04-225