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DMAP Operations

**Authorized Signature**

**Number:** DMAP-IM-06-154

**Issue Date:** 09/25/2006

**Topic:** Medical Benefits

**Subject:** Provider announcement: DMAP resumes processing crossover claims

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

**Message:**

DMAP will mail the attached postcard to all providers who bill both Medicare and Medicaid for services to OHP clients. The postcard informs these providers that DMAP has begun successfully processing Medicare-Medicaid crossover claims through the new Medicare intermediary, GHI. DMAP expects to complete processing the current backlog of crossover claims within the next two weeks.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	William Johnson, HIPAA Compliance Analyst, DMAP		
<b>Phone:</b>	503-945-5889	<b>Fax:</b>	503-947-5359
<b>E-mail:</b>	<a href="mailto:william.d.johnson@state.or.us">william.d.johnson@state.or.us</a>		



## Important Billing Information regarding Medicare crossover claims

The Division of Medical Assistance Programs (DMAP\*) has begun processing Medicare crossover claims from the new intermediary, GHI.

We have successfully tested the crossover process and are currently processing our backlog of Medicare crossover claims. DMAP will process any claims that did not cross over within the next two weeks.

We appreciate your patience as we work through the backlog.

### Questions?

Contact DMAP Provider Services at 1-800-336-6016 or  
<[dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us)>.

\*DHS changed OMAP's name to Division of Medical Assistance Programs (DMAP) effective 9/1/2006.

