

Alice LaBansky, Manager
DMAP Operations Section

Authorized Signature

Number: DMAP-IM-06-187
Issue Date: 10/25/2006

Topic: Medical Benefits

Subject: Corrected Client announcement to Lane County clients (approximately 280) enrolled in NWDS

Applies to (check all that apply):

- | | |
|--------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP is mailing the following announcement to approximately 280 Lane County clients who were incorrectly included in a mailing to clients who are losing their Northwest Dental Services (NWDS) coverage. The announcement assures Lane County clients they are still in NWDS and directs them to check their coverage on the next OMAP Medical ID and call their worker if NWDS is not listed on the ID.

If you have any questions about this information, contact:

Contact(s):	Jennifer Stallsworth, DMAP PrePaid Health Plan Coordinator		
Phone:	(503) 945-6919	Fax:	(503) 947-5221
E-mail:	jennifer.stallsworth@state.or.us		



Important Announcement Your Dental Plan is NOT Changing

Recently, you received an announcement that your Oregon Health Plan (OHP) dental plan, Northwest Dental Services, would no longer serve OHP clients in Lane County. **This announcement was sent to you in error.**

Northwest Dental Services will continue to serve OHP clients who live in the following ZIP codes: 97430, 97439, 97745, 97451, 97453, 97480 and 97493.

Since you live in one of these ZIP codes, you will continue to receive care through Northwest Dental Services. You can still see your same dentist.

When you receive your November OMAP Medical Care ID, check Fields 8a and 8b to make sure it still says Northwest Dental Services. If your Medical Care ID lists the wrong dental plan, please call your DHS worker to change it.

We apologize for any confusion this mistake may have caused you.

Questions?

-  Contact the DMAP* Client Advisory Services Unit at 1-800-273-0557 -- if you have questions about this information.
-  Contact your worker -- if you need this information in a different format.



DMAP/CU 06-282

*OMAP's name has been changed to Division of Medical Assistance Programs (DMAP)