

Alice LaBansky, Manager  
DMAP Operations Section

Authorized Signature

Number: DMAP IM 07-003

Issue Date: 1/5/2007

Topic: Medical Benefits

Subject: Error on COIHS clients' Medical IDs

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message: DMAP is notifying affected clients about the wrong phone number for COIHS on their Medical Identifications. Their postcard says, "Your January OMAP Medical Care ID includes the wrong phone number for your managed care plan, *Central Oregon Individual Health Solutions (COIHS)*. The correct number is 1-800-431-4135."

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Manuel Rivera, PHP Coordinator, Lead Worker		
<b>Phone:</b>	503-947-5239		
<b>E-mail:</b>	<a href="mailto:manuel.rivera@state.or.us">manuel.rivera@state.or.us</a>		



Your January OMAP Medical Care ID includes the wrong phone number for your managed care plan, *Central Oregon Individual Health Solutions (COIHS)*.

The correct number is  
1-800-431-4135.

(DMAP CU Jan 07-006)

