

Alice LaBansky, Manager
DMAP Operations Section

Authorized Signature

Number: DMAP IM 07-009

Issue Date: 1/30/2007

Topic: Medical Benefits

Subject: New provider tool: *Keys to Success—Partnering with DMAP*

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, OMHAS and OMAP transmittal lists |

Message: Ever wanted a really basic introduction to how DMAP works with Oregon Health Plan (OHP) providers?

DMAP has created the *Keys to Success* for new OHP health care providers. It will supply answers to such provider questions as: *Who is an OHP client? What services will DMAP reimburse me for? Are there payers other than DMAP? How do I bill DMAP for services? Who can I ask for help?*

The booklet covers topics such as eligibility verification, prior authorization, billing procedures and lists lots of resources, such as where to locate their provider rules.

The new booklet is posted online on the DHS Web site under the New Provider section at http://www.oregon.gov/DHS/healthplan/tools_prov/newprov.shtml. New DHS employees and community partners may find it useful, too.

If you have any questions about this information, contact:

Contact(s):	DMAP Communications Unit		
Phone:	503-945-5772 or 800-527-5772		
E-mail:	DMAP.info@state.or.us		