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Operations Section, DMAP

Authorized Signature

Number: DMAP-IM-07-014

Issue Date: 01/31/07

Topic: Medical Benefits

Subject: Douglas County clients dis-/re-enrolled in CareOregon

Applies to (check all that apply):

- All DHS Employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Health Services
- Seniors and People with Disabilities
- Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

DMAP is mailing the following announcement to approximately 400 clients in Douglas County who were incorrectly disenrolled from CareOregon. We have re-enrolled them effective February 1, 2007.

Unfortunately, they will receive two Medical Care IDs for February. We instruct them to use the ID with CareOregon in Field 8a (Managed Care/TPR). Affected ZIP codes are 97436, 97441, 97449, 97467 and 97473.

If you have any questions about this information, contact:

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|--------------------|-------------------------|
| Contact(s): | Dana Hill |
| Phone: | 503-945-6917 |
| E-mail: | dana.c.hill@state.or.us |



Important Announcement Your OHP Medical Plan is NOT Changing

Many Oregon Health Plan (OHP) clients in Douglas County will receive two Medical Care Identifications (IDs) for February 2007. Please use the one showing you are enrolled with CareOregon. After the good one comes, destroy the ID copy on which Field 8a (Managed Care/TPR) is blank.

Our computer system disenrolled you from your managed care plan by mistake. We automatically re-enrolled you with CareOregon effective February 1, 2007.

The correct version of your Medical Care ID should arrive shortly, if not at the same time.

The affected families live in ZIP codes 97436, 97441, 97449, 97467 and 97473.

We apologize for any confusion this mistake may have caused you.

Questions?

 Contact the DMAP Client Advisory Services Unit (CASU) at 1-800-273-0557 if you have questions about this information.

 Contact your worker if you need this information in a different format.

