

Alice LaBansky, Manager
DMAP Operations

Authorized Signature

Number: DMAP-IM-07-077

Issue Date: 05/22/2007

Topic: Medical Benefits

Subject: Provider payments delayed

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

The US Bank system for transferring funds electronically (EFT) has been down since yesterday. Provider payment postings will be delayed at least until tomorrow. We have posted the attached announcement to that effect on the Provider Announcement Web page and sent eSubscribers the message.



—ATTENTION PROVIDER—

May 22, 2007

DMAP has just received notice that a major information systems disruption within US Bank will result in an unforeseen delay in the posting of State Treasury financial transactions.

This could impact our electronic funds transfers and check processes that are normally scheduled to take place today, May 22, 2007.

All efforts are being made to restore these systems to allow these delayed transactions to process as quickly as possible.

Further information, as it is made available, will be forthcoming. Thank you for your patience and understanding during this unanticipated delay.