

Alice LaBansky, Manager
DMAP Operations

Authorized Signature

Number: DMAP-IM-07-087

Issue Date: 6/13/2007

Topic: Medical Benefits

Subject: Provider Announcement: UB-04 claims processing error

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will send affected provider types a postcard with the following text:

DMAP discovered that UB-04 claims submitted since May 24, 2007, have denied incorrectly for "invalid revenue codes." DHS fixed the system error June 12. DHS will reprocess claims denied for revenue code issues only. If your UB-04 denied for multiple reasons including the revenue issue, you will need to correct and resubmit the claim.

The erroneous denials did not affect electronic claims nor any previous claims submitted on the old UB-92 forms. We apologize for any inconvenience this system error may cause you.

If you have any questions about this information, contact:

Contact(s):	Provider Services		
Phone:	1-800-336-6016		
E-mail:	DMAP.providerservices@state.or.us		