

Division of Medical Assistance Programs

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Quality Improvement and Medical Section

Authorized Signature

Number: DMAP-IM-07-155
Issue Date: 10/24/2007

Topic: Medical & Dental Benefits

Subject: OHP clients WEEKLY auto-enrolled in managed care

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

Many OHP clients live in mandatory managed care areas and DMAP requires them to enroll in a medical and/or dental managed care plan. DMAP will begin auto-enrolling non-exempted clients in mandatory areas weekly, instead of monthly, beginning November 1, 2007. Affected clients will receive a notice (sample attached) informing them they are being enrolled into a plan.

They may call their workers to change plans in the first 30 days of their enrollment. Clients with continuity of care issues may be exempted, as usual.

If you have any questions about this information, contact:

Contact(s):	DMAP Delivery Systems Unit		
Phone:	(503) 945-6920	Fax:	(503) 947-5221
E-mail:	Mary.wujcik@state.or.us		

Important Information

Enrollment in a Medical or Dental Plan

During the current month, the Division of Medical Assistance Programs (DMAP) may enroll some or all members of your household in a Managed Care Plan. DMAP contracts with this plan to manage and provide your medical and/or dental care.

This means

Your medical or dental care benefits will not change; however, you will receive them through your managed care plan(s).

Your plan will send you information about itself. Medical plans will also send a list of primary care providers (PCP) for you to choose from. Check to see if your current providers are on the list so you can continue to see them for health care.

Your medical PCP will:

- Provide or coordinate your medical services and treatments.
- Keep your medical records in one place to give you better service.
- Provide access for you to medical care 24 hours a day, 7 days a week.
- Be your first contact when you need medical care.
- Arrange for your specialty or hospital care when needed.

Benefits of managed care:

- You and your family will have guaranteed access to appropriate medical or dental care.
- You will have access to health care 24 hours a day, 7 days a week.

Medical Care ID

You will soon receive a new DMAP Medical Care ID. Field 8 of your new ID will list you and your household's new medical or dental managed care plan.

30-day enrollment change

Depending on the area of the state you live in, you may be able to change plans in the first 30 days of enrollment in your new plan. Call your caseworker about your choices.

Delayed enrollment

Your medical plan enrollment may be delayed if you are scheduled for surgery or are in the last 3 months of a pregnancy. If you need to delay enrollment for these reasons, call your worker.

Native Americans are not required to be in a managed care plan

If you are a Native American, you can choose to be enrolled in a managed care plan or receive medical and dental services from any provider who will take your DMAP Medical Care ID. Contact your caseworker if you do not want to be enrolled in a Plan.

Questions?

 **Call your worker** if you need this information in a larger print size or different format, or if you wish to change medical or dental plans.

 **Call the DMAP Client Services Unit at 1-800-273-0557** if you have questions about this information.

