

Alice LaBansky, Manager  
Operations Section



**Authorized Signature**

**Number:** DMAP-IM-07-173  
**Issue Date:** 12/14/07

**Topic:** Medical Benefits

**Subject:**

**Applies to (check all that apply):**

- |                                                        |                                                                                   |
|--------------------------------------------------------|-----------------------------------------------------------------------------------|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors                           |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services                                          |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities                     |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify):<br>DMAP staff + Plans |

**Message:**

DMAP will notify all DRG hospitals of an upcoming system action with the attached mailing:

Staff has identified and corrected the MMIS system error from October 1, 2007, that caused some DRG claims to either deny inappropriately or pay zero dollars.

We will reprocess all “zero-paid” claims through our System Mass Adjustment Process (SMAP). We anticipate this corrective action will finalize on December 21, 2007.

Providers will need to resubmit any “denied” claims processed since October 1, 2007.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	DMAP Provider Services		
<b>Phone:</b>	800-336-6016		
<b>E-mail:</b>	<a href="mailto:DMAP.providerservices@state.or.us">DMAP.providerservices@state.or.us</a>		

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DHS staff has identified and corrected the MMIS system error from October 1, 2007, that caused some DRG claims to either deny inappropriately or pay zero dollars.

- We will reprocess all “zero-paid” claims through our System Mass Adjustment Process (SMAP). We anticipate this corrective action will finalize on December 21, 2007.
- Providers will need to resubmit any “denied” claims processed since October 1, 2007.

Please direct any questions or concerns about this process to DMAP Provider Services at 800-336-6016 or [DMAP.providerservices@state.or.us](mailto:DMAP.providerservices@state.or.us).