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Operations Section

**Authorized Signature**

**Number:** DMAP-IM-08-057

**Issue Date:** 5/19/08

**Topic:** Medical Benefits

**Subject:** NPI is Here. NPI is NOW.

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors                           |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities                     |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify):<br>DMAP staff + Plans |

**Message:**

DMAP is reminding providers that the national NPI compliance deadline is Friday, May 23, 2008.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	DMAP EDI Support Services		
<b>Phone:</b>	1-888-690-9888	<b>E-mail</b>	<a href="mailto:DHS.EDIsupport@state.or.us">DHS.EDIsupport@state.or.us</a>

## ***The NPI is here. The NPI is now. Are you using it?***

### ***NPI News for Oregon Medicaid Providers***

#### **May 23<sup>rd</sup> is Days Away – Are you Prepared?**

Since January 1, 2008, DHS has been operating under a “soft implementation” for the NPI requirement. As of May 23, 2008, Oregon Department of Human Services (DHS) will require and send NPI-Only in ALL provider identifier fields for all HIPAA transactions where a provider identifier is required. **This includes Medicare/Medicaid claims that crossover to DHS.**

**If you are provider required to use an NPI and you send DHS a transaction with a Medicaid or Medicare legacy identifier in any of the provider fields, your claim will deny for payment.** These transactions include all electronic claims, 837I, 837P, 837D, and NCPDP. DHS will also be compliant for NPI content for the 276/277 claims status transaction, the 270/271 eligibility transactions, and 835-remittance advice.

If your billing software is set up to continue to send both the NPI and the legacy identifier, and your clearinghouse or billing service will not be stripping the legacy identifier from your claim as of May 23<sup>rd</sup>, the responsibility falls to the provider to send in the Medicaid claim with NPI-only, *i.e.*, with NO legacy identifiers or on paper.

#### **NPIs for Secondary Providers**

For those entities required to supply the secondary provider field (i.e. the ordering/ referring/ attending/ operating/ supervising/ purchased service/ other/ service facility provider or prescriber) and do **not** furnish an NPI, the billing provider must attempt to obtain that NPI in order to enter it on the claim. The billing provider may use the NPI Registry, <https://nppes.cms.hhs.gov/NPPES/NPIRegistryHome.do>, to obtain the secondary provider's NPI or it may need to directly contact the ordering, referring, attending, operating, supervising, purchased service, other service facility or prescriber in order to obtain the NPI.

#### **DHS will follow Medicare's process for the following:**

- If the billing provider has exhausted all possibilities of finding the NPI of the ordering, referring, attending, operating, supervising, purchased service, other or prescriber, Medicare FFS is permitting the billing provider (in the X12N 837 transactions) or the service provider (in the NCPDP 5.1 transaction) to use their own NPI as the identifier for those secondary providers.
- For service facility location loop, if the billing provider is still unable to obtain the NPI of the entity, no identifier should be reported in that loop.

#### ***Need More Information?***

See the CMS NPI Web page [www.cms.hhs.gov/NationalProvIdentStand](http://www.cms.hhs.gov/NationalProvIdentStand) on the CMS Web site.

Providers can apply for an NPI online at <https://nppes.cms.hhs.gov> or can call the NPI enumerator to request a paper application at 1-800-465-3203.

Or Contact DHS at 1-888-690-9888 or [DHS.EDISupport@state.or.us](mailto:DHS.EDISupport@state.or.us).