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DMAP Quality Improvement Medical Section

Authorized Signature

Number: DMAP-IM-08-062

Issue Date: 05/30/08

Topic: Medical Benefits

Subject: Clients with MCM or DCM are exempt from managed care enrollment

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

Clients in mandatory managed care enrollment areas with MCM or DCM status in managed care fields are automatically exempted from enrollment into a plan. This designation means DMAP has placed them into the Medical Care Management or Disease Care Management programs. The programs are explained further in the new DMAP Worker Guide VI online at

www.oregon.gov/DHS/healthplan/data_pubs/wguide/main.shtml.

These clients can still enroll in a plan if they desire, but it will not happen automatically. Please contact the DMAP Client Enrollment Service (CES) if a client requests enrollment into a plan. The MCM/DCM status prevents change requests to process anywhere except through CES.

If you have any questions about this information, contact:

Contact(s): Contact Client Enrollment Services for enrollment assistance

See the online CES list for appropriate contact numbers at
http://dhsdesign.hr.state.or.us/MedManual/pdf/CES_List.pdf